

## Exam Questions PL-200

Microsoft Power Platform Functional Consultant

<https://www.2passeasy.com/dumps/PL-200/>



### NEW QUESTION 1

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

### NEW QUESTION 2

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

**Answer:** A

### NEW QUESTION 3

- (Exam Topic 1)

You need to embedded the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
[MISSING]

#### NEW QUESTION 4

- (Exam Topic 1)

You need to create the FAQ solution content What should you do first?

- A. AI Builder
- B. Suggest fs
- C. Automate
- D. Trigger phrases

**Answer:** A

#### NEW QUESTION 5

- (Exam Topic 2)

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar. To which component should you add a control?

- A. Form
- B. view
- C. Field
- D. Chart

**Answer:** B

#### NEW QUESTION 6

- (Exam Topic 2)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

#### NEW QUESTION 7

- (Exam Topic 2)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge
- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

**Answer:** ABC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

#### NEW QUESTION 8

- (Exam Topic 2)

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field. What should you configure?

- A. field visibility on the form
- B. business process flow
- C. workflow
- D. business rule

**Answer:** D

**Explanation:**

References:

<https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/>

#### NEW QUESTION 9

- (Exam Topic 2)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

**Answer:** A

**Explanation:**

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship>

#### NEW QUESTION 10

- (Exam Topic 2)

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

#### NEW QUESTION 10

- (Exam Topic 2)

You are designing a Power Virtual Agents chatbot.

You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.

You need to ensure that you can create the chatbot in the environment that you want to use. What should you do?

- A. Create an environment in a supported region.
- B. Convert the environment to a sandbox environment.
- C. Change the region for the environment.

**Answer:** A

#### NEW QUESTION 13

- (Exam Topic 2)

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list
- B. Add all users to the distribution group and use the list to share the dashboard.
- C. Sign into the Power BI service
- D. Open the dashboard and select Share.
- E. Enter the individual email address of internal and external users.
- F. Sign into Power BI Desktop
- G. Open the dashboard and select Share.
- H. Clear the Allow recipients to share your dashboard (or report) option.

- I. Create a distribution group
- J. Add all users to the distribution group and use the list to share the dashboard.

**Answer:** BEF

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 15**

- (Exam Topic 2)

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

**NEW QUESTION 17**

- (Exam Topic 2)

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 18

- (Exam Topic 2)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Quick Find search on the Notes list to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 21

- (Exam Topic 2)

You are a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- 1) Be triggered when a condition is met - Subject contains data
- 2) Run Immediately - Configure the workflow to run now
- 3) Perform an action when a condition is met - send an email

**NEW QUESTION 25**

- (Exam Topic 2)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

**NEW QUESTION 29**

- (Exam Topic 2)

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. Activate the action.
- B. Select Run as an on-demand process
- C. Add at least one step to the action.
- D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

**Answer:** CD

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

**NEW QUESTION 32**

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 37

- (Exam Topic 2)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

#### Explanation:

References:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

#### NEW QUESTION 42

- (Exam Topic 2)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

\* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"

\* 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"

\* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

#### NEW QUESTION 47

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

#### NEW QUESTION 50

- (Exam Topic 2)

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected.



You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

**Answer:** D

#### NEW QUESTION 54

- (Exam Topic 2)

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis> <https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

#### NEW QUESTION 58

- (Exam Topic 2)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 59

- (Exam Topic 2)

A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

- A. Add salespeople to a security role.
- B. Set privileges.
- C. Add salespeople to an Office 365 security group.
- D. Set app security

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

#### NEW QUESTION 63

- (Exam Topic 2)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 68

- (Exam Topic 2)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 72

- (Exam Topic 2)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

**Answer:** B

**Explanation:**

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

#### NEW QUESTION 77

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