



**Cisco**

## **Exam Questions 300-815**

Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)

#### NEW QUESTION 1

```
SIP/2.0 200 OK
[.truncated..]
v=0
o=UAC 6107 7816 IN IP4 10.10.10.11
s=SIP Call
c=IN IP4 10.10.10.11
t=0 0
m=audio 8190 RTP/AVP 18 110
c=-IN IP4 10.10.10.11
a=rtpmap: 18 G729/8000
a=fmtp: 18 annexb=no
a=rtpmap:110 telephone-event/8000
a=fmtp: 110 0-16
a=ptime: 20

ACK sip:+123456789@10.10.20.20:5060 SIP/2.0
[.truncated..]
v=0
o=UAS 4692 9609 IN IP4 10.10.10.10
s=SIP Call
c=IN IP4 10.10.10.10
t=0 0
m=audio 8056 RTP/AVP 18
c=IN IP4 10.10.10.10
a=rtpmap: 18 G729/8000
a=fmtp: 18 annexb=no
a=ptime:20
```

Refer to the exhibit. Users report that when they dial to Cisco Unity Connection from an external network, they cannot enter any digits. Assuming only in-band DTMF is supported, what is a reason for this malfunction?

- A. The negotiated RTP port is outside of the range described by RFC, so inband DTMFs do not work.
- B. There is SIP Delayed Offer
- C. DTMF is supported only in Early Offer.
- D. The rtpmap:0 value for the negotiated codec is marking DTMF as inactive.
- E. No DTMF is negotiated.

**Answer: D**

#### NEW QUESTION 2

The administrator of ABC company is troubleshooting a one-way audio issue for a call that uses H.323 protocol (slow-start mode). The administrator requests that you provide the IP and port information of the Real-Time Transport Protocol traffic that had the one-way audio call.

You gather the H.225 and H.245 messages for one of the one-way audio calls. Where can you find the RTP IP and port information for both sides? (Note: This call flow has not invoked any media resources like MTP or transcoders).

- A. H.245 Terminal Capability Set
- B. H.245 Open Logical Channel
- C. H.225 Connect
- D. H.245 Open Logical Channel Ack

**Answer: B**

#### NEW QUESTION 3

When you troubleshoot H.323 call setup, which message informs you that the called party is being notified about the call?

- A. ALERTING
- B. PROCEEDING
- C. CONNECT
- D. RINGING

**Answer: C**

#### NEW QUESTION 4

End users at a new site report being unable to hear the remote party when calling or being called by users at headquarters. Calls to and from the PSTN work as expected. To investigate the SIP signaling to troubleshoot the problem, which field can provide a hint for troubleshooting?

- A. Contact: header of the 200 OK response
- B. Allow: header if the 200 OK response
- C. o= line of SDP content
- D. c= line of SDP content

**Answer: C**

#### NEW QUESTION 5

Which action is correct with respect to toll fraud prevention configuration in the Cisco Unified Communications Manager Express?

- A. Configure Direct Inward Dial for Incoming ISDN Calls with overlap dialing.
- B. Configure IP Address Trusted Authentication for Incoming VoIP Calls.

- C. Configure the command no ip address trusted authenticate under "voice service voip".
- D. Enable Secondary Dial tone on Analog and Digital FXO Ports.

**Answer:** B

#### NEW QUESTION 6

For s SIP to SIP call flow, when does Cisco Unified Border Element require transcoding resources for DTMF?

- A. interworking between an OOB method and RFC2833 for flow-around calls
- B. interworking between h245-signal and rtp-nte
- C. interworking between an OOB method and RFC2833 for flow-through calls
- D. interworking between h245-alpha numeric and sip-kpml

**Answer:** A

#### NEW QUESTION 7

Where is the dtmf-relay command configured on Cisco Unified Border Element?

- A. in the voice-class VoIP configuration
- B. in the VoIP dial peer
- C. in global SIP configuration
- D. in the VoIP or POTS dial peers

**Answer:** B

#### NEW QUESTION 8

A user in location X dials an extension at location Y. The call travels through a QoS-enabled WAN network, but the user experiences choppy or clipped audio. What is the cause of this issue?

- A. missing Call Admission Control
- B. codec mismatch
- C.ptime mismatch
- D. phone class of service issue

**Answer:** B

#### NEW QUESTION 9

An engineer must route all SIP calls in the form of <user>@example.com to the SIP trunk gateway corporate local. Which two SIP route patterns can be used to accomplish this task? (Choose two.)

- A. example.com@gateway.corporate.local
- B. \*@example.com
- C. gateway.corporate.local
- D. example.com
- E. \*.\*

**Answer:** BE

#### NEW QUESTION 10

Which two statements are correct with respect to the Client Matter Code setting in the route pattern configuration? (Choose two.)

- A. The Client Matter Code feature does not support overlap sending because the Cisco Unified CM cannot determine when to prompt the user for the code.
- B. If you check the Allow Overlap Sending check box, the Require Client Matter Code check box becomes disabled.
- C. If you check the Allow Overlap Sending check box, you can also check the Require Client Matter Code check box.
- D. The Client Matter Code feature does support overlap sending because the Cisco Unified Communications Manager can determine when to prompt the user for the code.
- E. The Client Matter Code has the option to configure Authorization Level such as in the Forced Authorization Code.

**Answer:** AB

#### NEW QUESTION 10

A network engineer designs a new dial plan and wants to block a certain range of numbers (8135100 through 8135105). What is the most specific route pattern that can be configured to block only the numbers in this range?

- A. 813510[012345]
- B. 813510[12345]
- C. 813510[^0-5]
- D. 81XXXXX

**Answer:** A

#### NEW QUESTION 15

Which two descriptions of the Standard Local Route Group deployment are true? (Choose two.)

- A. can be associated under the route group

- B. can be associated only under the route list
- C. chooses the route group that is configured under the device pool of the calling-party device
- D. chooses the route group that is configured under the device pool of the called-party device
- E. can be assigned directly to the route pattern

**Answer:** BD

#### NEW QUESTION 17

After configuring a Cisco CallManager Express with Cisco Unity Express, inbound calls from the PSTN SIP trunk receive a ring tone for 20 seconds and then a busy signal instead of voicemail. Which configuration fixes this problem?

- A. Router(config)# voice service voipRouter(conf-voi-serv)#allow-connections h323 to h323
- B. Router(config)#dial-peer voice 2 voipRouter(config-dial-peer)#no vad
- C. Router(config)# voice service voipRouter(conf-voi-serv)#allow-connections voice-mail mod
- D. Router(config)# voice service voipRouter(conf-voi-serv)#no supplementary-service sip moved-temporarily

**Answer:** A

#### NEW QUESTION 18

An engineer must configure a secure SIP trunk with a remote provider, with a specific requirement to use port 5065 for inbound and outbound traffic. Which two items must be configured to complete this configuration? (Choose two.)

- A. Incoming Port in SIP Information section of the SIP Trunk configuration.
- B. Incoming Port in Security Information of the SIP Profile configuration.
- C. Destination Port in SIP Information section of the SIP Trunk configuration
- D. Incoming Port in SIP Trunk Security Profile configuration
- E. Destination Port in SIP Trunk Security Profile configuration

**Answer:** CD

#### NEW QUESTION 19

In Cisco Unified Communications Manager, which tool do you use to check SIP traces?

- A. MTP
- B. CCSIP
- C. RTMT
- D. OS Administration Page

**Answer:** C

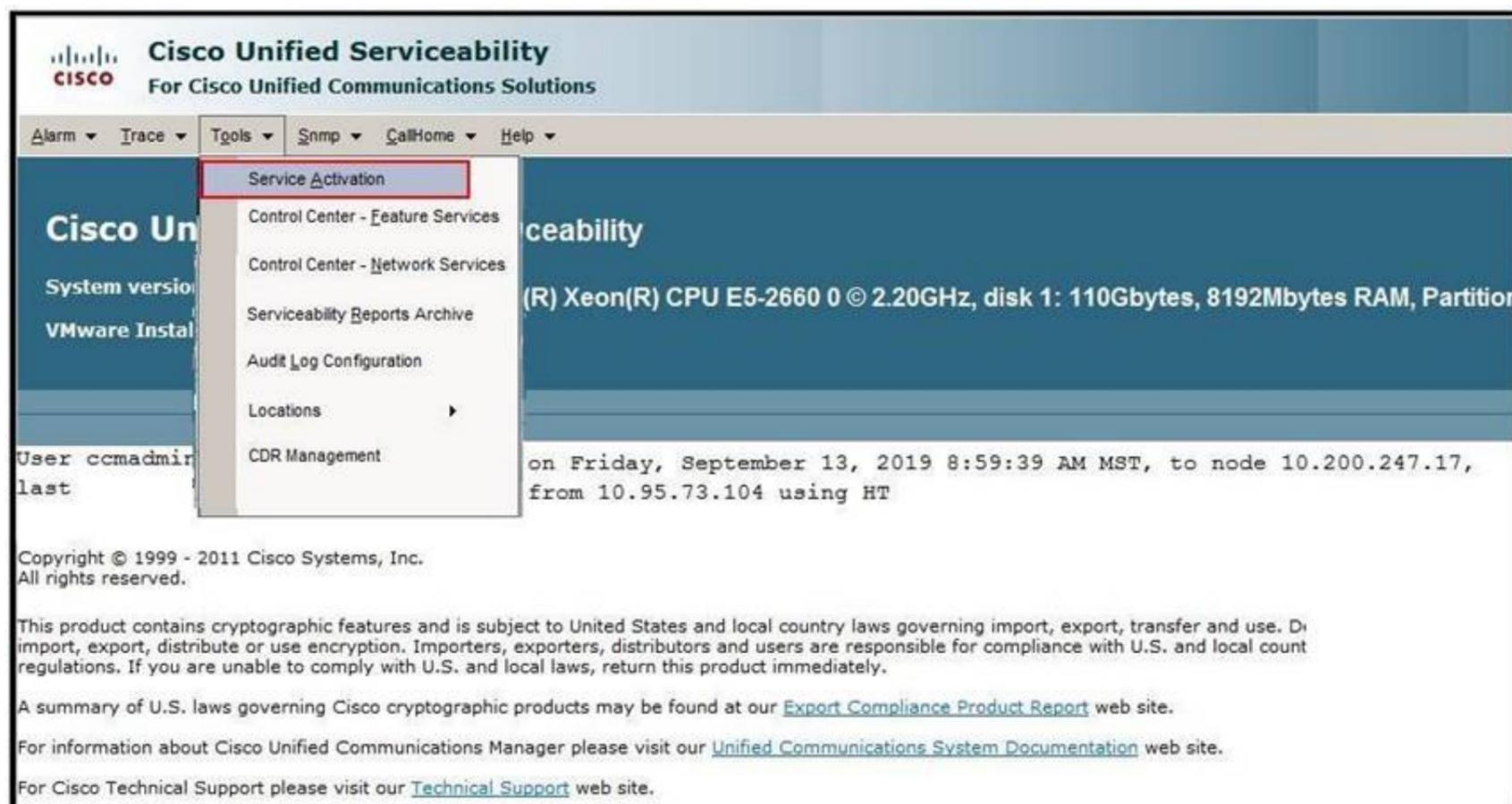
#### NEW QUESTION 20

If all patterns below are configured in Cisco Unified Communications Manager which would be used when dialing the pattern "123"?

- A. 12!
- B. 12X (urgent priority set)
- C. 1XX (urgent Priority Set)
- D. 12[2-5]

**Answer:** B

#### NEW QUESTION 23



Refer to the exhibit. An administrator is troubleshooting a situation where a call placed from a phone registered to Cisco Unified Communications Manager does not complete. The administrator wants to use the Dialed Number Analyzer on Cisco Unified CM to check which translation pattern the call is matching. However, when logging in to Cisco Unified Serviceability there is no option for Dialed Number Analyzer under the tool menu. Which two steps must be performed to resolve this issue? (Choose two.)

- A. Restart the subscriber
- B. Activate the Cisco Extended Functions service.
- C. Activate the Cisco CallManager service.
- D. Activate the Cisco Dialed Number Analyzer service.
- E. Activate the Cisco Dialed Number Analyzer Server service.

**Answer:** DE

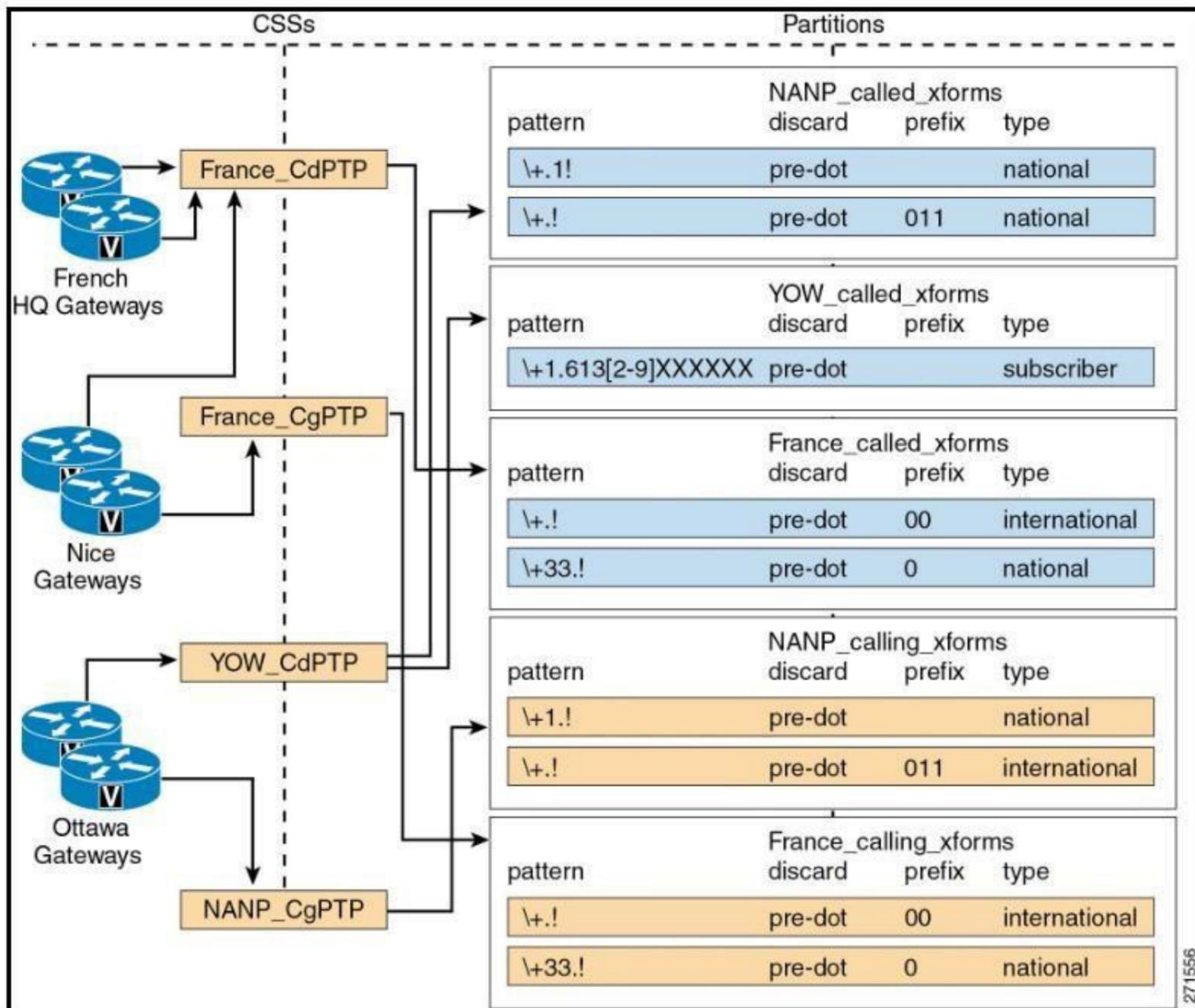
**NEW QUESTION 26**

In Cisco Unified Communications Manager globalized call routing is implemented and must confirm that it is correctly implemented without making a call. Which tool do you use for verification?

- A. Dialed Number Analyzer
- B. Real-Time Monitoring Tool
- C. SDI trace
- D. SDL trace

**Answer:** A

**NEW QUESTION 27**



Refer to the exhibit. Within the North American Numbering Plan, gateways located in Ottawa, Canada and marked as “YOW” are assigned to the Calling Party Transformation CSS NANP\_CgPTP, which contains partition NANP\_calling\_xforms. What is the calling-party number and the numbering type if the calling user +1613-555-1234 dials the number?

- A. calling number 613-555-1234 and numbering type “subscriber”
- B. calling number 011-1-613-555-1234 and numbering type “subscriber”
- C. calling number 011613-555-1234 and numbering type “international”
- D. calling number 613-555-1234 and numbering type “national”

Answer: D

**NEW QUESTION 30**

Which two types of distribution algorithm are within a line group? (Choose two.)

- A. random
- B. circular
- C. highest preference
- D. top down
- E. bottom up

Answer: BD

**NEW QUESTION 35**

An engineer is configuring a call park feature in Cisco Unified Communications Manager Express. Which command does the engineer use to ensure that the call is reverted to the user after 60 seconds?

- A. R2(config-ephone-dn)#park reservation-group 60
- B. R2(config-ephone-dn)#park-slot timeout 60 limit 2 recall alternate 3002
- C. R2(config-ephone-dn)#park reservation-group 1
- D. R2(config-ephone-dn)#park-slot timeout 30 limit 2 recall alternate 3002

Answer: B

**NEW QUESTION 39**

Which call pickup feature allows users to pick up incoming calls in a group that is associated with their own group?

- A. Other Group Pickup
- B. BLF Call Pickup

- C. Group Call Pickup
- D. Directed Call Pickup

**Answer:** A

#### NEW QUESTION 42

When locations-based Call Admission Control denies the call, which two masks can AAR apply when routing the call through the PSTN? (Choose two.)

- A. AAR destination mask
- B. called party transform mask
- C. external phone number mask
- D. +E.164 alternate number mask
- E. enterprise alternate number mask

**Answer:** AC

#### NEW QUESTION 45

An administrator is configuring a cluster for ILS and wants to limit the amount of entities that Cisco Unified Communications Manager can write to the database for data that is learned through ILS. Which service parameter is used to adjust this limit?

- A. ILS Max Number of Learned Objects in Database
- B. ILS Active Learned Object Upper Limit
- C. Global Data Service Parameter Limit
- D. Imported Dial Plan Replication Database Object Lower Limit

**Answer:** A

#### NEW QUESTION 46

When configuring hunt groups, where do you add the individual directory numbers that will be part of the group?

- A. route group
- B. line group
- C. hunt list
- D. hunt pilot

**Answer:** B

#### NEW QUESTION 48

Which configuration element of a hunt group allows for changing Calling Party Transformations settings?

- A. line group
- B. hunt pilot
- C. route group
- D. hunt list

**Answer:** B

#### NEW QUESTION 49

Which two configuration parameters are prerequisites to set Native Call Queuing on Cisco Unified Communications Manager? (Choose two.)

- A. Cisco IP Voice Media Streaming Service must be activated on at least one node in the cluster.
- B. A unicast music on hold audio source must be configured.
- C. Cisco RIS data collector service must be running on the same server as the Cisco CallManager service.
- D. The maximum number of callers allowed in queue must be 10.
- E. The phone button template must have the Queue Status Softkey configured.

**Answer:** AC

#### NEW QUESTION 50

A user reports that when they attempt to log out from the Cisco Extension Mobility service by pressing the Services button, they cannot log out. What is the most likely cause of this issue?

- A. The Cisco Extension Mobility service has not been configured on the phone.
- B. There might be a significant delay between the button being pressed and the Cisco Extension Mobility service recognizing it.
- C. It would be best to check network latency.
- D. The user device profile has not been assigned to the user.
- E. The user device profile is not subscribed to the Cisco Extension Mobility service.

**Answer:** D

#### NEW QUESTION 52

When the services key is pressed Cisco Extension Mobility does not show up. What is the cause of the issue?

- A. The URL configured for Cisco Extension Mobility is not correct.
- B. Cisco Extension Mobility Service is not running.

- C. The phone is not subscribed to Cisco Extension Mobility Service.
- D. Cisco Extension Mobility is not enabled in the Phone Configuration Window (Device > Phone)

**Answer: C**

**NEW QUESTION 54**

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