Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

https://www.2passeasy.com/dumps/300-810/

NEW QUESTION 1
Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

A. XMPP
B. SNMP
C. SIP
D. SCCP
E. SMPP

Answer: AC

NEW QUESTION 2
To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

A. Attempt Forward forwarded routing rule
B. Opening Greeting direct routing rule
C. Attempt Sign-In direct routing rule
D. Opening Greeting forwarded routing rule

Answer: A

NEW QUESTION 3
Which DNS record is used for on-premises service by Jabber clients?

A. _collab-edge._tcp.<domain> SRV record
B. _cisco-uds._tls.<domain> SRV record
C. _cisco-uds._tcp.<domain> SRV record
D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 4
An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[          ]  PRODUCT_MODE=[          ]
AUTHENTICATOR=[          ]     TFTP=[          ]  CTI=[          ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

A. Mastered
B. Not Mastered

Answer: A

Explanation:

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[   1   ]  PRODUCT_MODE=[ Phone_Mode ]
AUTHENTICATOR=[   CUCM   ]     TFTP=[ 10.11.20.201 ]  CTI=[ 10.0.1.200 ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

NEW QUESTION 5
Which SAML component defines the content of data transferred from an IdP to a service provider?

A. protocol
B. assertion
C. binding
D. profiles

Answer: B

NEW QUESTION 6
Users report that they are unable to check voicemail. and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP Which action should be taken to resolve this issue?

A. Verify registration of the CTI ports.
B. Verify OPTIONS Ping in the SIP trunk profile.
C. Verify voicemail SIP trunk in the route list.
D. Verify Calling Search Space in the Directory Number setting.
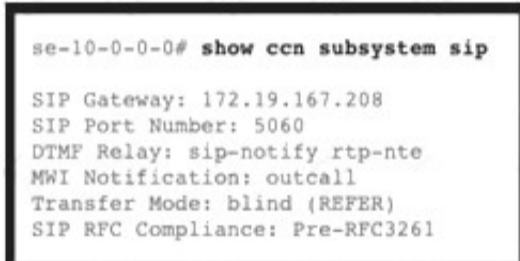
Answer: D

NEW QUESTION 7
In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

A. Accept out-of-dialog refer
B. Accept replaces header
C. Accept unsolicited notification
D. Accept presence subscription

Answer: C

NEW QUESTION 8
Refer to the exhibit.


```
se-10-0-0-0# show ccn subsystem sip

SIP Gateway: 172.19.167.208
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nte
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target Is ringing. Which transfer-mode command completes the configuration?

A. attended
B. blind refer
C. semi-attended
D. Wind bye-also

Answer: C

NEW QUESTION 9
A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

A. CCMCIP=10.10.10 99
B. CUP_ADDRESS=10.10.10.98
C. CTI=10.10.10.97
D. REGISTRATION_SERVER=CUCM
E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 10
Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

A. Add the federated user as a contact in Jabber to view its presence status.
B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
C. TLS is optional.
D. Use of directory URI as an IM addressing scheme is not supported.

Answer: A

NEW QUESTION 10
An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should be configured for Jabber to work when logging into the corporate network with the domain "domain.com?

A. DNS SRV query _sip._tcp.domain.com
B. DNS SRV query _cisco-uds._tls.domain.com
C. DNS SRV query _cisco-uds._tcp.domain.com
D. DNS SRV query _sip._tls.domain.com

Answer: C

NEW QUESTION 13
The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration Is necessary to enable the Jabber persistent chat feature on mobile devices?

A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile" field
B. add the <Persistent_Chat_Mobile_Enabled>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
C. add the <Persistent_Chat_Enable>true</Persistent_Chat_Enabled> line to the Jabber configuration rule that is used by mobile devices
D. add "Enable_Persistent_Chat" in the "Cisco Support Field' on the Jabber for mobile device configuration page on Cisco UCM

Answer: B

NEW QUESTION 14
Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

A. SRV protocol is not set up correctl
B. It should be _tls instead of _tcp.
C. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
D. The port specified on the SRV record is wrong.
E. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: C

NEW QUESTION 15
A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to

their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call handler. What should the administrator change to resolve this issue?

A. T302 Timer
B. Rings to wait
C. Release to switch
D. No answer ring duration (seconds)

Answer: B

NEW QUESTION 18

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

A. CTI ProviderOpenRequest
B. CTI ProviderRequest
C. CTI OpenRequest
D. CTI AvailableRequest

Answer: A

NEW QUESTION 21

Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

A. Enable the Failover Check box
B. Configure CUP administrator
C. Assign the subscriber to the redundancy group
D. Select the enable high availability checkbox and save the configuration change
E. Configure the CUP AXL user.

Answer: CD

NEW QUESTION 26
Refer to the exhibit.
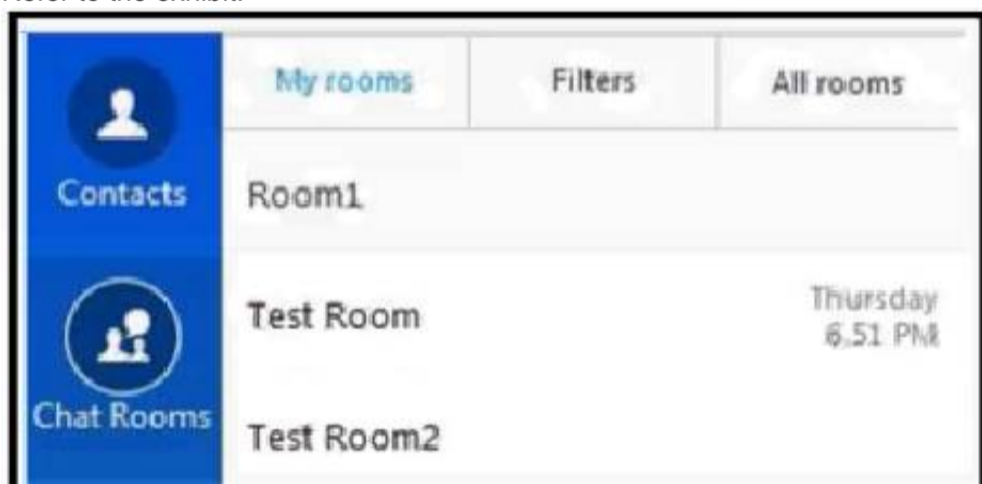
Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

A. Start the Cisco XCP Message Archiver.
B. Start the Cisco XCP Text Conference Manager.
C. Restart the Cisco XCP Directory Service
D. Restart the Cisco XCP XMPP Federation Connection Manager.
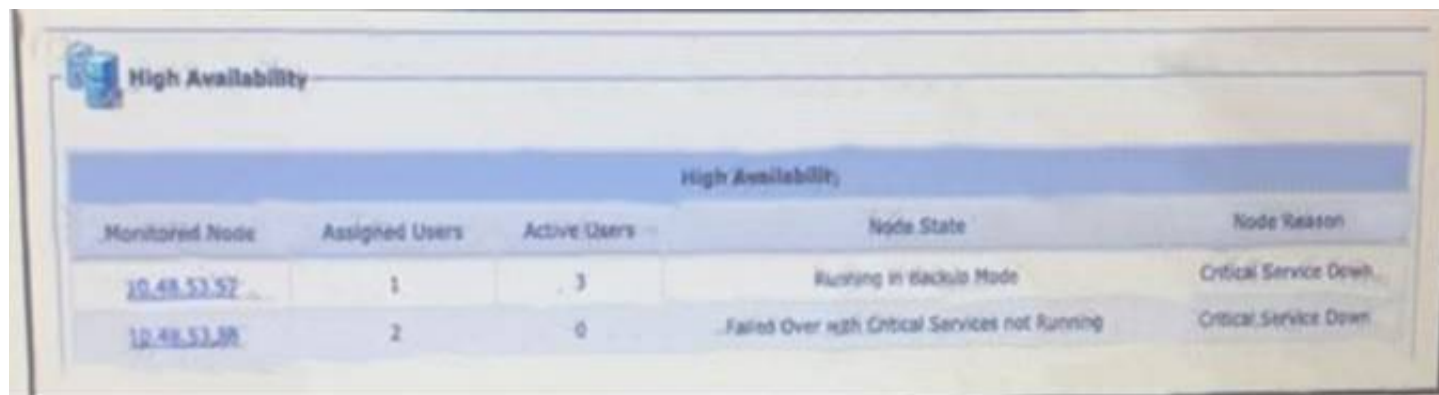
Answer: B

NEW QUESTION 30
An administrator is configuring auto-attendant with basic IVR applications on Cisco Unity Express and needs to ensure that a specific telephone number initiates the application. Which setting should be configured to accomplish this task?

A. trigger
B. call control group
C. script
D. prompt

Answer: A

NEW QUESTION 31
Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.
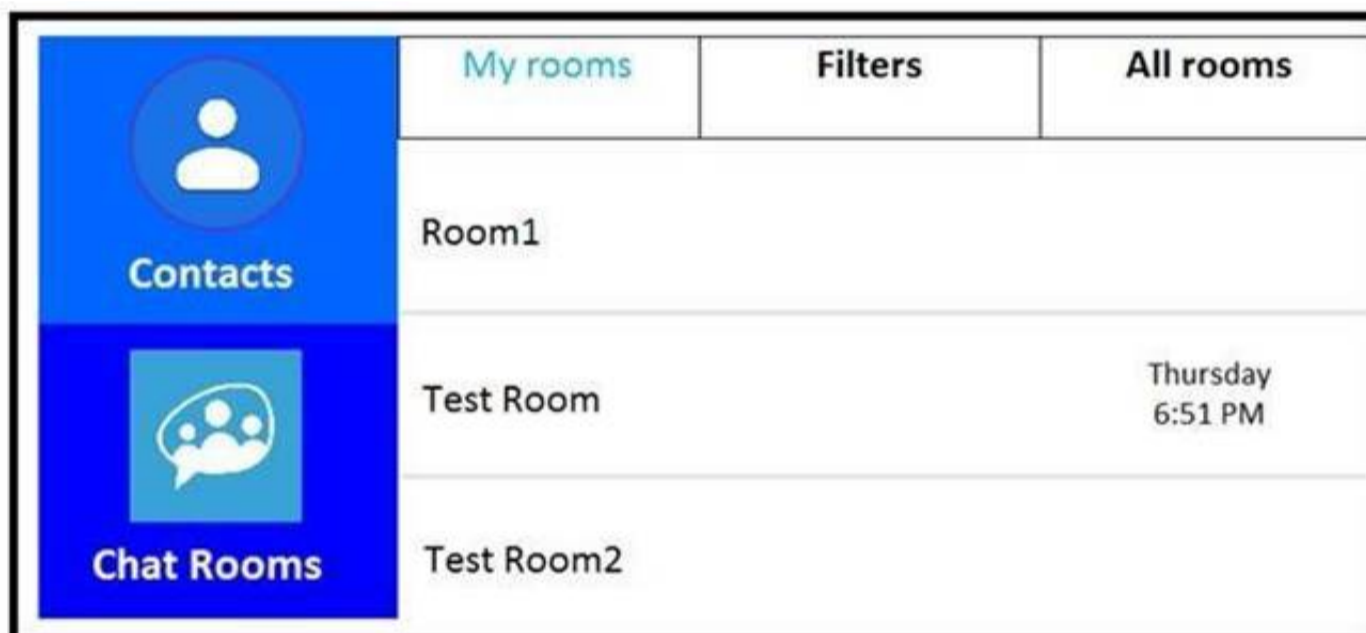
Answer: A

NEW QUESTION 34
Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

A. single logout
B. web browser SSO
C. name identifier management
D. identity provider discovery

Answer: B

NEW QUESTION 38
Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center – Feature Services.
C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center – Network Services.
D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Answer: D

NEW QUESTION 43
An administrator is configuring Cisco Unity Connection call handlers The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator The administrator wants to restrict the callers from interrupting the welcome message with key presses Under which call handler menu is this task accomplished?

A. Greetings
B. Transfer Rules
C. Caller Input
D. Message Settings

Answer: C

NEW QUESTION 45
Which two authentication methods does Integrated Windows Authentication use to validate Windows credentials? (Choose two.)

A. NTLM

B. Digest Authentication
C. SAML
D. Kerberos
E. Smart Card

Answer: CD

NEW QUESTION 50
Users on Cisco.com experience issues while using Cisco Jabber, and the error 'Cannot communicate with the server" appears. An engineer checks the logs for the Jabber client and discovers the error "LERR_JABBER_AUTH <17>: Authentication error with server e.g. resource bind, TLS, create a session or SASL error. What should be checked to resolve this issue?

A. if the LDAP server Is reachable and if port 443 Is open
B. if cup-xmpp certificates are valid and if port 8443 is open
C. if the cup-xmpp certificates are valid and if port 5222 is open
D. if the LDAP server Is reachable and If port 5222 Is open

Answer: C

NEW QUESTION 51
In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

A. IMAP
B. SMTP
C. SIP
D. SCCP

Answer: B

NEW QUESTION 52
Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

A. CISCO_UDS_DOMAIN
B. TFTP_ADDRESS
C. VOICEMAIL_SERVER_ADDRESS
D. SERVICES_DOMAIN
E. TFTP

Answer: DE

NEW QUESTION 55
What are two authentication mechanisms for identity provider authentication? (Choose two.)

A. UID
B. PKI/CAC
C. ACS
D. Password only
E. Kerberos

Answer: BC

NEW QUESTION 57
An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.)
end-user credentials

A. IP address/FODN of LDAP server
B. IP address/FQDN of Cisco UCM servers
C. system administrator credentials
D. IP address/FODN of the Cisco Unity Connection servers

Answer: CD

NEW QUESTION 60
Refer to the exhibit.
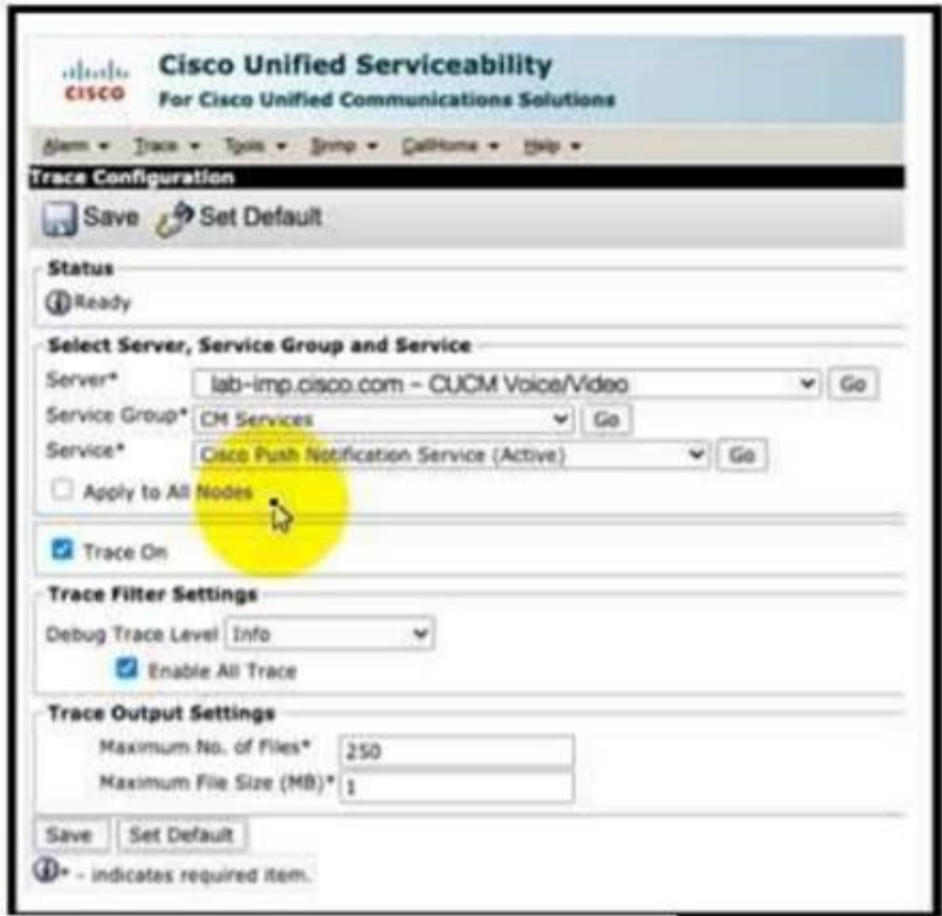
An administrator troubleshoots push notifications, and Cisco TAC requests the trace files from the cluster. From which location should the files be collected?

- /var/log/active/imp/trace/cmas/log4j/
- /var/log/active/cm/trace/ccmpns/log4j/
- /var/log/active/cm/trace/cmas/log4j/
- /var/log/active/cm/trace/ccm/log4j/

A. Option A
B. Option B
C. Option C
D. Option D

Answer: B

NEW QUESTION 63
Drag and drop the steps of the SAML SSO process from the left into the order on the right.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

The browser issues an HTTPS GET request to the IdP.	The service provider generates a SAML authentication request.
The IdP checks for a valid browser session.	The service provider redirects the request to the browser.
The IdP generates a SAML response.	The browser issues an HTTPS GET request to the IdP.
The service provider generates a SAML authentication request.	The IdP checks for a valid browser session.
The service provider redirects the request to the browser.	The IdP generates a SAML response.
The service provider validates the digital signature.	The service provider validates the digital signature.
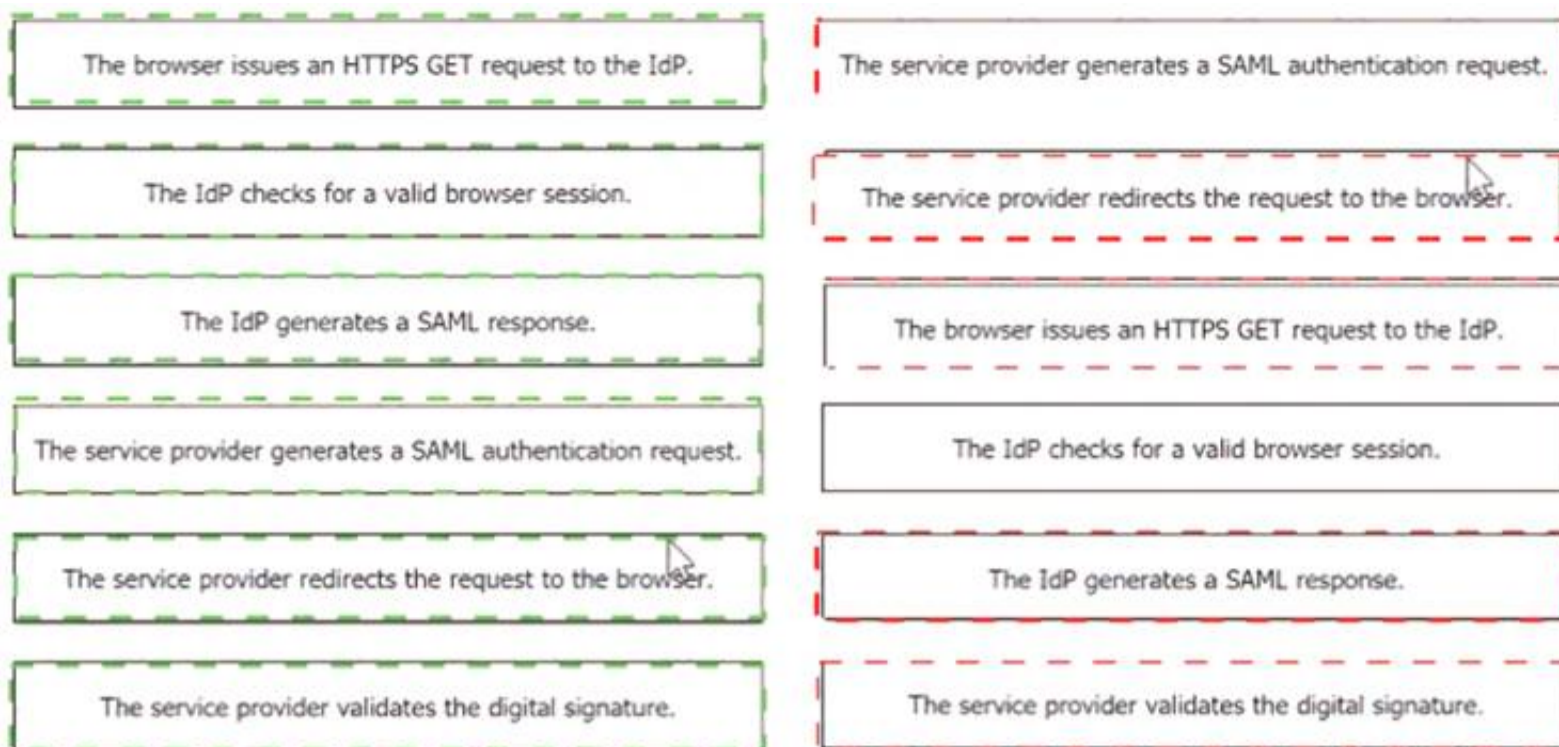
NEW QUESTION 64

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

A. 10 minutes
B. 20 minutes
C. 30 minutes
D. 1 hour

Answer: C

NEW QUESTION 66

An engineer is configuring Cisco Unified IM and Presence on-premises SIP Federation. The IM and Presence Service node cannot find the external domain using DNS SRV. Assuming the DNS SRV configuration is Correct. what should the engineer configure next to resolve this issue?

A. A static route that points to the internal interface of the external domain.
B. A static route that points to the external Interface of the external domain.
C. A static route on the external domain points to the external interface.
D. A dynamic route on the external domain that points to the internal Interface.

Answer: B

NEW QUESTION 67

Refer to the exhibit.

High Availability

Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

A. cup-xmpp- trust
B. xmpp-fed-trust
C. cup-trust
D. tomcat-trust
E. xmpp-trust

Answer: AD

NEW QUESTION 68

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

A. Cisco CTIManager

B. Cisco CTL Provider
C. Cisco Presence Engine
D. Cisco Serviceability Reporter

Answer: A

NEW QUESTION 69
Refer to the exhibit.

```
ccn subsystem sip
  gateway address "172.16.1.254"
  mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
  ip unnumbered Vlan2
  service-module ip address 172.16.1.253.255.255.255.0
  no shut
!
Interface Vlan2
  description "Voice VLAN"
  ip address 172.16.1.254.255.255.0
  no shut
!
sip-ua
  mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

A. ccn subsystem sip mwi sip outcall
B. ccn subsystem sip mwi envelop-info
C. sip-uano mwi-servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
D. ccn subsystem sip mwi sub-notify
E. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
F. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

Answer: BC

NEW QUESTION 71
An engineer is importing users into Cisco Unity Connection using AXL and discovers that some users are not listed in the import view. Which action should be taken to resolve this issue?

A. Configure the user primary extension to their directory number.
B. Configure the user digest credentials to match the user password.
C. Configure the user access control group assignment to Standard CTI Enabled.
D. Configure the username and password in LDAP.

Answer: A

NEW QUESTION 73
Which function of the Cisco IM and Presence high availability solution is true?

A. When the server has been restored to a normal state, user sessions remain on the backup server.
B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
C. When the server has been restored, the server automatically fails back.
D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: D

NEW QUESTION 76
Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711alaw
B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec ilbc
C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711ulaw
D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g729r6

Answer: C

NEW QUESTION 81
An engineer is configuring a customer's environment for Jabber user over mobile and remote access. The customer's internal domain. Which Jabber parameter defines the external service discovery domain statistically?

A. UPN discovery enabled
B. exclude services
C. services domain
D. voice services domain

Answer: B

NEW QUESTION 84
An administrator is troubleshooting an Issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue. Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

A. Cisco Unity Connection Media (Wave) Traces
B. Cisco Unity Connection Remote Port Status Monitor
C. Cisco Unity Connection Packet Capture
D. Cisco UCM CallManager Traces
E. Cisco UCM CDR Records

Answer: CD

NEW QUESTION 88
An engineer must verify that the DNS SRV entries that are configured have the correct Information. How Is this configuration completed via a Windows machine?

A. Go to Windows Explorer and type nslooku
B. Set the type=internet, and then enter the SRV record.
C. Go to the command prompt and type dnslooku
D. Set the type=si
E. and then enter the SRV record.
F. Go to Internet Explorer and type nslooku
G. Set the type=srv, and then enter the SRV record.
H. Go to the command prompt and type nslooku
I. Set the type=srv, and then enter the SRV record.

Answer: D

NEW QUESTION 90
A collaboration engineer is configuring LDAP integration for Cisco Unity Connection. The engineer has enabled the appropriate services and has completed the LDAP setup and LDAP directory configuration administrative pages in Cisco Unity Connection. The engineer has also completed a Full LDAP synchronization. What must the engineer do next to have the LDAP users appear in the Unity Connection Users page?

A. Configure the LDAP authentication settings under LDA
B. LDAP Authentication.
C. Synchronize the user accounts under Users - Synch Users.
D. Restart the Cisco DirSync service.
E. Import the user accounts under Users - Import Users.

Answer: D

NEW QUESTION 92
Refer to the exhibit.

The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

A. Modify the rule to a Forward Routing Rule.
B. Modify the Calling Number to 3005.
C. Modify the Dialed Number condition from "Equals" to "In".
D. Modify the Call Forward All to the voicemail pilot.

Answer: A

NEW QUESTION 93
Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept,Authorization,Content-Type,TrackingID
Access-Control-Allow-Methods: POST,PUT,PATCH,HEAD,GET,TRACE,CONNECT,OPTIONS,DELETE
Pragma: no-cache
Content-Type: application/json;charset=UTF-8
Connection: close
Content-Length: 176

{"error_description":"The refresh token provided is expired, revoked, malformed, or invalid.","
error":"invalid_request","trackingID":"FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

A. Fix the network connectivity to Apple iCloud.
B. Reboot the IM&P cluster.
C. Change the HTTP proxy settings to remove errors in request syntax.
D. Update Refresh Token Manually.

Answer: D

NEW QUESTION 98
Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

A. HTTP
B. XMPP
C. UDS
D. LDAP
E. SIP

Answer: CD

NEW QUESTION 102
What are two characteristics of HTTPS networking for Cisco Unity Connection? (Choose two)

A. HTTPS single-site networks are joined via an intersite link
B. HTTPS networking uses a ring topology
C. HTTPS networking supports a maximum of 25 locations
D. HTTPS networking uses the SMTP protocol
E. HTTPS networking supports multisite networks

Answer: CD

NEW QUESTION 104
A network engineer needs to configure high availability on the Cisco IM and presence cluster. After the configuration was completed and tested, the engineer noticed on Cisco UCM that the IM and Presence publisher is in "Failed Over" state. Which set of steps must be taken to resolve this issue?

A. Cisco UCM Group Configuration > High Availability > click Fallback
B. BLF Presence Group Configuration > High Availability > select the publisher server > click Restart Services
C. BLF Presence Group Configuration > High Availability > click Fallback
D. Presence Redundancy Group Configuration > High Availability > click Fallback

Answer: D

NEW QUESTION 106
Which description of an IdP server is true?

A. authenticates user credentials
B. provides user authorization

C. is an authentication request that is generated by a Cisco Unified Communications application
D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: A

Explanation:
SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

NEW QUESTION 108
Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

A. Cisco DHCP Monitor Service
B. Cisco AXL Web Service
C. Self-Provisioning IVR
D. Cisco XCP Authentication Service

Answer: B

Explanation:
https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_

NEW QUESTION 113
The calendaring integration on the Cisco IM and Presence server has not been functioning, which results in the "in a meeting" status not working in Cisco Jabber. Which service log should the engineer use to troubleshoot this issue?

A. Cisco XCP Connection Manager
B. Cisco Jabber Problem Report
C. Cisco Presence Engine
D. Cisco SIP Proxy

Answer: B

NEW QUESTION 114
Which entity is a standard component used for authentication by SAML 2.0?

A. identity provider
B. session broker
C. Internet service provider
D. client access server

Answer: A

NEW QUESTION 115
Which step is the first for web-based single sign-on login?

A. Authenticate.
B. Redirect to IdP to get authenticated.
C. Present authentication assertion.
D. Request access to protected service.

Answer: D

NEW QUESTION 118
A jabber user reports that they receive pop-up windows warring about untrusted certificates when they attempt to log in to jabber without receiving the certificate warnings. Which two actions resolve this issue? (Choose two.)

A. Add the certificates to the client machine's local certificate store or keychain
B. Reinstall the Jabber client using the /quiet option
C. Configure Jabber with the INVALID_CERTIFICATE_BEHAVIOR option set to "RejectAndNotify."
D. Replace self-signed certificates with certificates signed by a CA
E. Move the user to a different Presence Redundancy Group

Answer: AD

NEW QUESTION 122
Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

A. A proper service profile is not configured on Cisco Unified Communications Manager.
B. The voicemail users are not configured in the Cisco Unity Connection server.
C. The web application voicemail password is set "User Must Change at Next Sign-in".
D. The voicemail password is not set for all users.

Answer: C

Explanation:
https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116517-problem-jabber-0

NEW QUESTION 125
Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

A. partitions and search spaces
B. user greetings
C. user templates and user greetings
D. call handlers
E. users and their corresponding mailboxes

Answer: AE

NEW QUESTION 129
Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform cert verification: [UNTRUSTED_ROOT]
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for an Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP Identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmpp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier::checkIdentifiers] - Verification of identity succeeded. Matched identifier : 'example.com'
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT_CONDITION
                                                           [IGNORE_REVOCATION_INFO_UNAVAILABLE_ERRORS]
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid cert condition policy.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from the verification status.
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier::verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Sybject CN field : impa.example.com
[csf.common.PolicySet] [csf::common:PolicySet::getPolicy] - Sucessfully found Policy with nature INVALID_CERT_MANAGEMENT [PROMPT_USER]
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: C

NEW QUESTION 132
Refer to the exhibit

A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows deployed in phone-only mode The users are reporting that they cannot access voicemail services via the Cisco Jabber for Windows client on the corporate LAN Which steps resolve this issue?

A. Add a secondary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages
B. Apply the voicemail service to a service profile so that the client can retrieve the settings

C. Update the jabber-config xml file with the correct voicemail parameters and restart the appropriate services
D. Add a primary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages

Answer: D

NEW QUESTION 135
Which two child elements can be in an XMPP message stanza? (Choose two.)

A.
B.
C.
D. <body/>
E.

Answer: DE

Explanation:
As described under extended namespaces, a message stanza MAY contain any properly-namespaced child element.
In accordance with the default namespace declaration, by default a message stanza is qualified by the
'jabber:client' or 'jabber:server' namespace, which defines certain allowable children of message stanzas. If the message stanza is of type "error", it MUST include an <error/> child; for details, see [XMPPCORE]. Otherwise, the message stanza MAY contain any of the following child elements without an explicit namespace declaration:
<body/>

NEW QUESTION 140
An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server The engineer created the resource mailboxes and now needs to add impersonation Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

Add-ADPermission -Identity (Get-OrganizationConfig) .DistinguishedName -Policy (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As

Add-ADPermission -Identity (Get-OrganizationConfig) .DistinguishedName -Group (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As

Add-ADPermission -Identity (Get-OrganizationConfig) .DistinguishedName -Group (Get-User -Identity User | select-Group) .identity -ExtendedRights Receive-As

Add-ADPermission -Identity (Get-OrganizationConfig) .DistinguishedName -User (Get-User -Identity User | select-object) .identity -ExtendedRights Receive-As

A. Option A
B. Option B
C. Option C
D. Option D

Answer: D

NEW QUESTION 142
Refer to the exhibit

```
|0325fb70| info| deliver.c:1184 DELIVER: type:8, host:pecm.imp-pub-cll-collab-internal,
pool:0x8e9d1c0, packet:<route from='jwhite@jsm-1.imp-pub-cll-collab-internal/F6C18128'
to='pecm.imp-pub-cll-collab-internal/AgAAAOOLelW'><message from='jdoe@cll-collab.internal/
jabber_27369' id='4d0beb90:aaaa:42e9:90d3:b8b7fc0bb6c5' to='jwhite@cll-collab.internal'
type='chat' xml:lang='en'><body> Hi JaXXXXXXXXXXXXXXX</body><thread>
connect21611</thread><html xmlns='http://jabber.org/protocol/xhtml-im'><body
xmlns='http://www.w3.org/1999/xhtml'>XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXX</body></html><active xmlns='http://jabber.org/protocol/
chatstates'/></message></route>
```

A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

A. XCP Router
B. Client Profile Agent
C. Presence Engine
D. XCP Connection Manager

Answer: A

NEW QUESTION 143
Refer to the exhibit.

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster. The engineer notices that users fallback to the node occurred. Which action resolves this issue?

A. Reboot the primary node
B. Wait for the primary node to establish 30 minutes of uptime
C. Modify the Client Re-Login Limits
D. Set the Keep-Alive (Heartbeat) interval to 15.

Answer: C

NEW QUESTION 146
An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds How is this issue corrected?

A. Change peer Heartbeat Timeout to 90 seconds.
B. Change Keep Alive (Heartbeat) Interval to 90 seconds
C. Change critical service delay to 90 seconds.
D. Change keep Alive (Heartbeat) Timeout to 90 seconds.

Answer: D

NEW QUESTION 151
An engineer deploys Centralized Deployment for Cisco IM and Presence, where central IM and Presence runs version 12.0, and remote Cisco UCM clusters run version 10.5. The engineer checks under System > Centralized Deployment and notes that Status remains UnSynchronized. What are two reasons for this status? (Choose two.)

A. The Cisco UCM and IM and Presence cluster must be running at least version 11.5 to allow for Centralized Deployment.
B. The remote Cisco UCM cluster does not support OAuth Refresh Token flow.
C. This connection must be synchronized from the remote Cisco UCM Administration menu.
D. The username ana/or password of the application user that was provided for adding remote dusters to the central IM and Presence is incorrect.
E. The application user that is configured on remote Cisco UCM clusters does not have 'Standard AXL API Access- added.

Answer: BC

NEW QUESTION 156
Refer to the exhibit
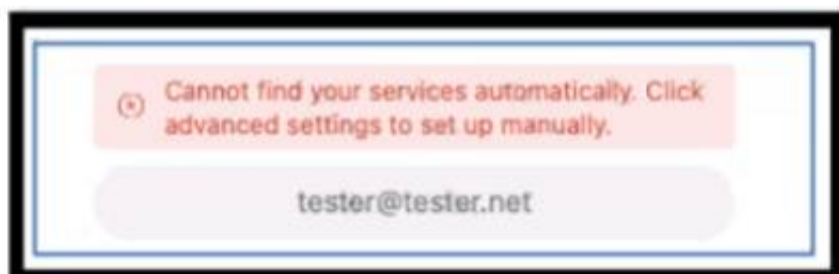
A collaboration engineer is configuring Jabber for Windows in softphone mode inside the corporate firewall The engineer initially tests the dient by manually setting the account type and the login server domain name Everything works as expected Next the engineer resets Jabber and attempts to log in using automatic settings and receives an error
Which two items must be modified to resolve the issue? (Choose two.)

A. DNS A record for _cisco-uds
B. DNS SRV record for _collab-edge
C. username portion of the login email
D. domain portion of the login email
E. DNS SRV record for_cisco-uds

Answer: AE

NEW QUESTION 159
What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

A. restriction tables
B. fraud tables
C. transfer rules
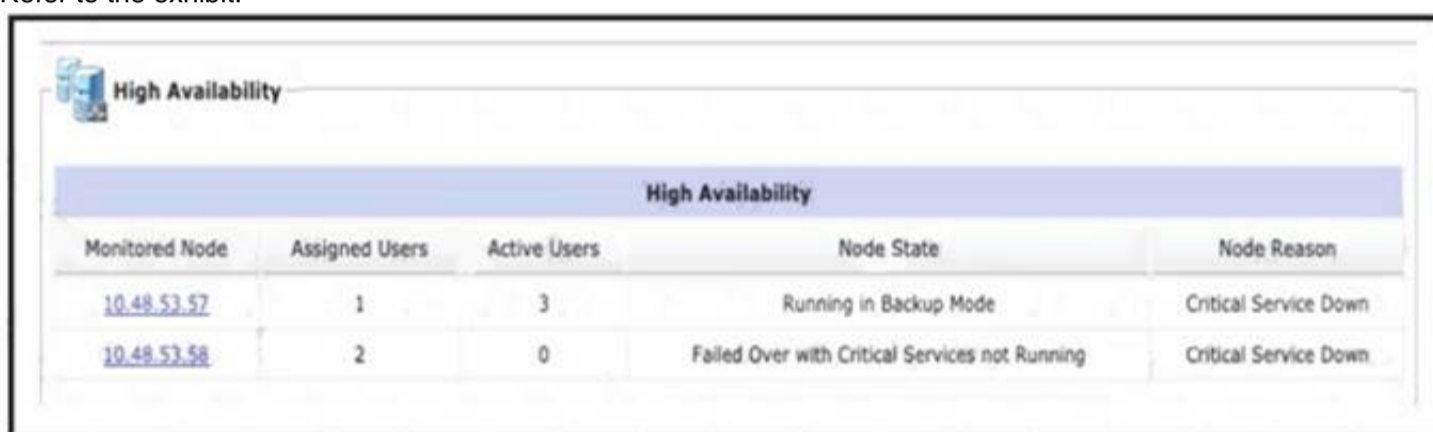D. calling search spaces

Answer: A

NEW QUESTION 163
Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

A. Cisco Tomcat
B. Cisco Sync Agent
C. Cisco DirSync
D. Cisco RIS Data Collector

Answer: C

NEW QUESTION 165
Refer to the exhibit.

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

A. cup-xmpp- trust
B. xmpp-fed-trust
C. cup-trust
D. tomcat-trust
E. xmpp- rust

Answer: AC

NEW QUESTION 167
Which CLI command is used to collect traces from the Cisco Presence engine for seven days?

A. file build log cisco_presence_engine 7
B. file build log cisco_presence 168
C. file build log presence_engine 7
D. file build log presence_engine 168

Answer: A

NEW QUESTION 168
Refer to the exhibit

A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client Which action must the engineer take to resolve this issue?

A. Associate the User with the desk phone under the user configuration page on Cisco UCM
B. Select "Primary Line" under the user configuration page on Cisco UCM
C. Add the "Allow control of the device from the CTI" option under the client services profile configuration page
D. Add the "Allow control of the device from the CTI" option under the desk phone configuration page

Answer: D

NEW QUESTION 169
How is automatic fallback enabled on a Cisco IM and Presence server?

A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
C. Automatic fallback is enabled by default.
D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: B

NEW QUESTION 171
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