

## 72201X Dumps

### Avaya Aura Core Components Support Certified Exam

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**NEW QUESTION 1**

How can an inactive SM100 be reset?

- A. Click the repair button on the Replication page with the affected Avaya Aura® Session Manager (SM) selected.
- B. Click the 'Reset' button on the Security Module Status page in Avaya Aura® System Manager (SMGR).
- C. Run the resetSM100 command from RHEL Command Line Interface of Avaya Aura® Session Manager (SM)
- D. Restart Services on the Avaya Session Border Controller for Enterprise (SBCE).
- E. Run the reboot SM100 command from RHEL Command Line Interface of Avaya Aura® System Manager (SMGR).
- F. Use the SMGR web interface to reset the SM100 by navigating to Services > Security > Security Module.

**Answer:** F

**NEW QUESTION 2**

What is the function of Avaya Aura® Communication Manager in H.323 to SIP routing?

- A. It does not handle any feature processing for either endpoint.
- B. It only handles feature processing for H.323 endpoints.
- C. It only handles feature processing for SIP endpoints.
- D. It handles feature processing for both H.323 and SIP endpoints.

**Answer:** D

**NEW QUESTION 3**

A customer reports that when they make a call from an H.323 endpoint at the Main office to an H.323 telephone at the Branch office across the WAN, the call fails due to codec mismatch. Which five Avaya Aura® Communication Manager (CM) System Administration Terminal (SAT) forms can be used to troubleshoot this problem? (Choose five.)

- A. codec
- B. ip-network-region
- C. media-gateway
- D. ip-codec-set
- E. network-region-control
- F. ip-services
- G. ip-network-map

**Answer:** ABCDE

**NEW QUESTION 4**

In the context of the 8D Troubleshooting Methodology, what Discipline is associated with the decision to temporarily use TCP in place of TLS?

- A. Discipline 1 - Establish the Team
- B. Discipline 2 - Describe the Problem
- C. Discipline 3 - Develop Interim Containment Actions
- D. Discipline 4 - Determine Root Cause
- E. Discipline 5 - Choose and Verify Corrective Actions

**Answer:** C

**NEW QUESTION 5**

A customer called Avaya Support after their telecom administrator was unable to add 50 new telephones for new hires. Avaya Support determined that the number of telephones exceeded the capacity the system could support. Which pre-implementation step was omitted?

- A. Accessing support.avaya.com to verify customer systems compatibility.
- B. Testing all third-party equipment and software.
- C. Verifying that the version installed is compatible with existing versions.
- D. Providing accurate licensing specifications.
- E. Ensuring that the hardware meets the requirements.

**Answer:** D

**NEW QUESTION 6**

What is the function of a Virtual Network Region?

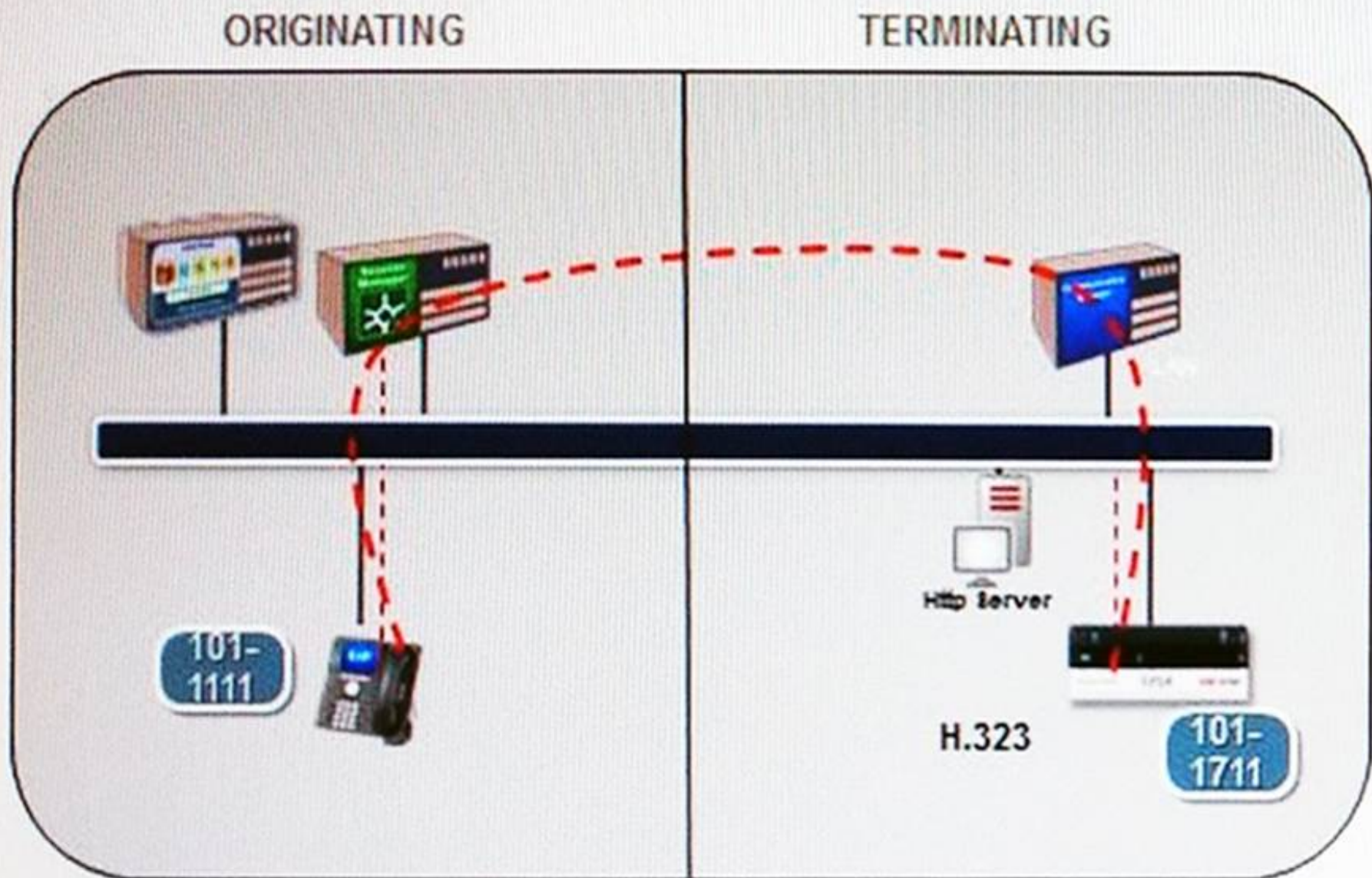
- A. It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- B. It makes DSP resources available in other Network Regions.
- C. It allows Inter-Gateway Alternate Routing (IGAR).
- D. It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.
- E. It enables the use of different codecs between Network Regions.

**Answer:** D

**NEW QUESTION 7**

Refer to the Exhibit.

## Call Flow for SIP to H.323 Routing



When a SIP user calls an H.323 user, at which phase does Avaya Aura® Communication Manager (CM) handle the call processing for each endpoint?

- A. Both endpoints in the originating phase.
- B. H.323 endpoint in the originating phase, SIP endpoint in the terminating phase.
- C. SIP endpoint in the originating phase, H.323 endpoint in the terminating phase.
- D. Both endpoints in the terminating phase.

**Answer: C**

### NEW QUESTION 8

A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls. Which command in Avaya Aura® Communication Manager (CM) can the administrator execute to determine if the H.248 Gateways were placed in a maintenance busy state?

- A. Status signaling group x
- B. Status health
- C. Status media-gateways
- D. Trace trunk x
- E. Status maintenance busy

**Answer: E**

### NEW QUESTION 9

Which three statements are true regarding Avaya Aura® 7.x? (Choose three.)

- A. Avaya Aura® Communication Manager (CM) performs Collaboration Services.
- B. The database in Avaya Aura® Media Server (AAMS) is periodically synchronized with System Manager (SMGR).
- C. Avaya Aura® Session Manager (SM) performs SIP Session Management and Bandwidth Management.
- D. System Manager (SMGR) frequently sends heartbeats to SIP Entities.
- E. Presence Services in Avaya Aura® 7 are hosted as an Avaya Breeze® snap-in.
- F. Avaya Aura® Messaging provides unified messaging for email, voicemail, and fax messages.

**Answer: CDE**

### NEW QUESTION 10



What information can be found when running the display node-names ip command?

- A. type and link number
- B. name and link number
- C. IP address and type
- D. name and IP address
- E. MAC address and IP address
- F. type and IP address

**Answer:** D

#### NEW QUESTION 10

Which three statements regarding the core architecture in the Avaya Aura® 7 solution are true? (Choose three.)

- A. SIP trunks can be configured on both Avaya Aura® Session Manager (SM) and Avaya Aura® Communication Manager (CM).
- B. SIP User Agents can register to both Avaya Aura® Session Manager (SM) and Avaya Aura® Communication Manager (CM).
- C. Avaya Aura® Media Server (AAMS) can connect to Avaya Aura® Communication Manager (CM) without routing via Avaya Aura® Session Manager (SM).
- D. Avaya Aura® Media Server (AAMS) connects directly to Avaya Aura® Session Manager (SM) using SIP.
- E. Avaya Aura® Session Manager (SM) is responsible for routing calls between SIP User Agents.

**Answer:** ABC

#### NEW QUESTION 15

When a call is made between two Avaya SIP Telephones (AST) users, Session Manager processes the call through various phases. What is the maximum number of phase tags that Session Manager uses, and what are they called?

- A. Three - ingress, process, egress
- B. Two - imsortig and imsterm
- C. Two - origappseq and termappseq
- D. Four - imsortig, origdone, imsterm, termdone
- E. Five - start, connect, progress, alert, end

**Answer:** D

#### NEW QUESTION 18

After completing Discipline 2 – Describe the Problem of the 8D Troubleshooting Methodology, what are the next two disciplines to be completed in sequence?

- A. Discipline 3 – Prevent Recurrences, Discipline 4 – Determine Root Cause
- B. Discipline 3 – Develop Interim Containment Actions, Discipline 4 – Determine Root Cause
- C. Discipline 3 – Implement Corrective Actions, Discipline 4 – Determine Root Cause
- D. Discipline 3 – Implement a Work-around, Discipline 4 – Determine Root Cause
- E. Discipline 3 – Develop Interim Containment Actions, Discipline 5 – Choose and Verify Corrective Actions

**Answer:** B

#### NEW QUESTION 22

Which two statements are true regarding Full and Half call model processing in Avaya systems?

- A. Avaya Aura® Session Manager (SM) always performs Half call model processing.
- B. Avaya Aura® Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- C. Avaya Aura® Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- D. Avaya Aura® Session Manager (SM) always performs Full call model processing.
- E. Avaya Aura® System Manager (SMGR) performs Full call model processing.

**Answer:** AB

#### NEW QUESTION 23

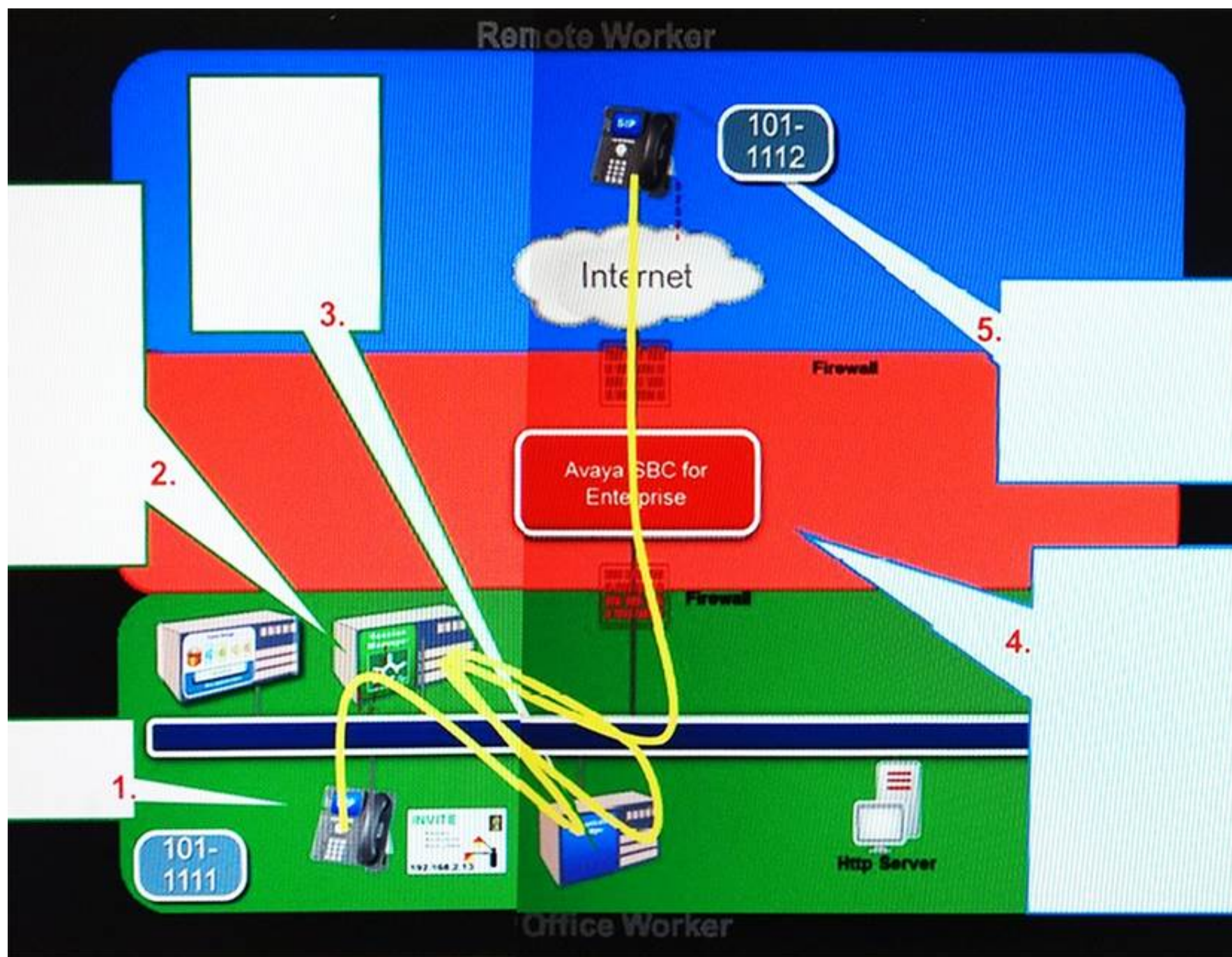
The client has finished deploying Avaya Aura® Communication Manager (CM) and has signed a service contract with Avaya for technical support. What should the system administrator do in CM to allow Avaya services to log in and support the platform?

- A. Run EASGManage -disableEASG command
- B. Contact Avaya services and request login credentials
- C. Run EASGManage -enableEASG command
- D. Enable remote access in CM SAT
- E. Run EASGTurnOn command

**Answer:** C

#### NEW QUESTION 24

Refer to the Exhibit.



What are the necessary configurations needed to enable a call between AST 1011111 and Remote Worker AST 1011112? (Choose all that apply.)

- A. Enable NAT traversal in Avaya Aura® Session Manager (SM).
- B. Configure a trusted SIP Entity and Entity link for remote workers in Avaya Session Border Controller for Enterprise (SBCE).
- C. Disable SIP Options in Avaya Session Border Controller for Enterprise (SBCE).
- D. Set the Remote Worker AST to register from an IP address equal to the Avaya Session Border Controller for Enterprise (SBCE) Remote Worker Public IP address.
- E. Configure the Remote Worker AST differently from the Office Worker AST in the Avaya Aura® System Manager (SMGR) user profiles.

**Answer:** ABDE

#### NEW QUESTION 27

You notice that the Entity\_Link between your Session Manager and Communication Manager is down.  
From Communication Manager, which four commands can be used to verify the health of this SIP link? (Choose four.)

- A. List trace station
- B. Status signaling group
- C. Status trunk
- D. Status health
- E. statapp
- F. Show entity-links
- G. Display link-monitoring
- H. List network-interfaces

**Answer:** ABCF

#### NEW QUESTION 31

A customer explains that calls are failing to route from Avaya Aura® Session Manager (SM) A (managed by Avaya Aura® System Manager (SMGR) A) to an Avaya Aura® Session Manager (SM) B (managed by Avaya Aura® System Manager (SMGR) B). When you check the configuration in Avaya Aura® Session Manager (SM) A, which statement describes what should you look for?

- A. SM B is defined as a SIP Entity of type ??other?? +Entity Link, Dial Pattern, and Routing Policy.
- B. SM B is defined as a SIP Entity of type ??Session Manager?? +Entity Link, Dial Pattern, and Routing Policy.
- C. SM B is defined as a SIP Entity of type ??Session Manager?? +Entity Link.
- D. SM B is defined as a SIP Entity of type ??other?? +Entity Link.
- E. SM B is defined as a SIP Entity of type ??System Manager?? +Entity Link, Dial Pattern, and Routing Policy.

**Answer:** B

#### NEW QUESTION 33



When viewing Avaya Aura® Communication Manager (CM) trusted certificates, you notice that the installed certificates are marked with either A, C, W, or R. What do these letters stand for?

- A. Accepted, Confirmed, Whitelisted, and Rejected
- B. Accumulated, Compressed, Write, and Read
- C. Authentication, Authorization, and Accounting Services, Communication Manager, WEB Server, and Remote Logging.
- D. Authentication, Access, and Accounting Services, Communication Manager, Web Server, and Remote logging.
- E. Authorized, Certified, Working, and Revoked
- F. Approved, Checked, Warranted, and Refused

**Answer: C**

#### NEW QUESTION 34

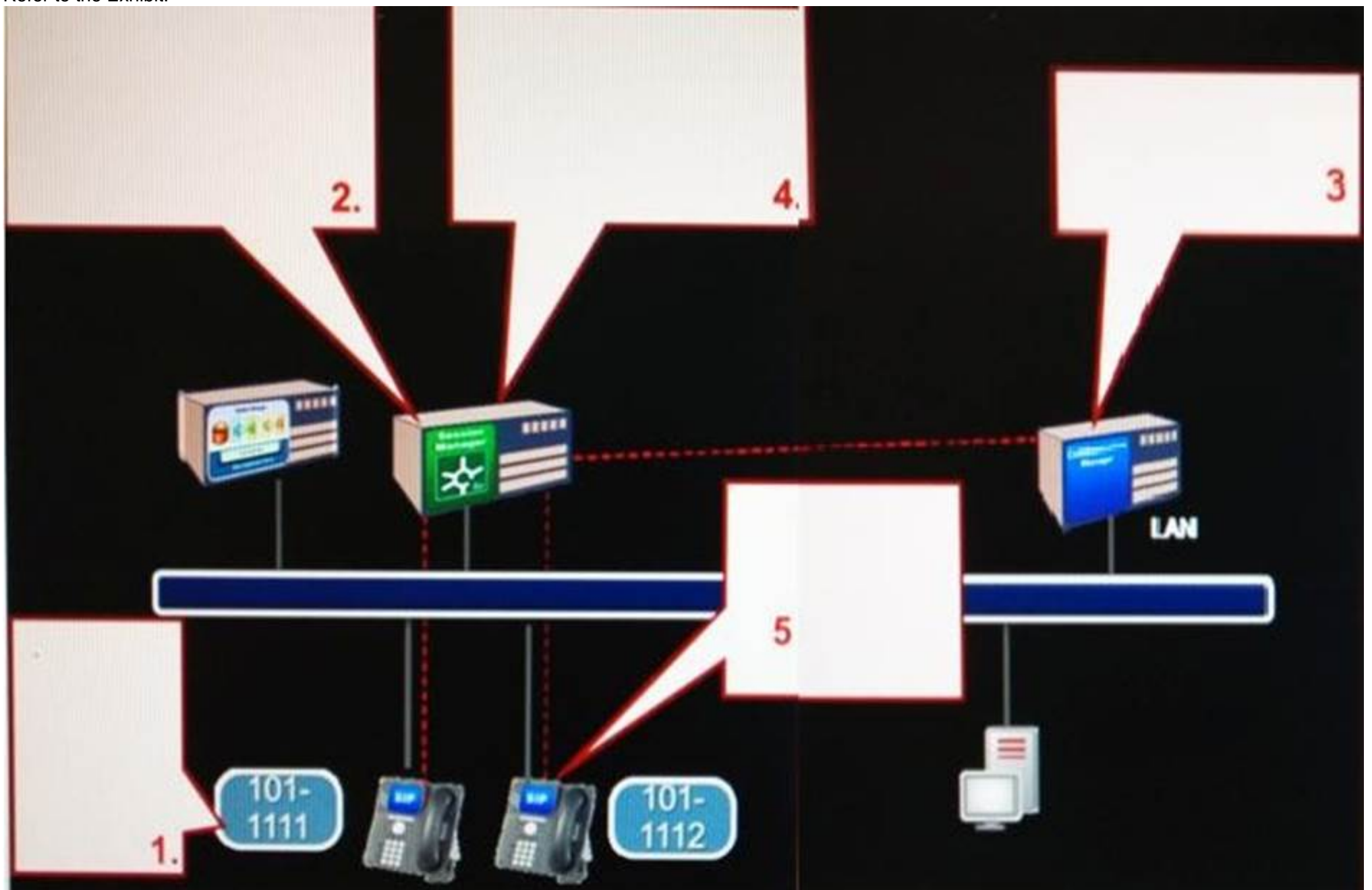
What information is associated with System manager alarms? (Choose four.)

- A. Time Stamp
- B. Event ID
- C. Service Affecting Y/N
- D. Severity
- E. SIP Domain
- F. Alarm Description
- G. Affected Component

**Answer: ABCD**

#### NEW QUESTION 38

Refer to the Exhibit.



What happens when a call is made from AST 1011111 to AST 1011112? (Choose three.)

- A. In step 3, Avaya Aura® Communication Manager (CM) sends SIP Options to 1011112 looking for a 200 ok response to check it is reachable.
- B. In step 2, Avaya Aura® Session Manager (SM) matches 1011111 with a Communication Profile, and uses the defined Originating Application Sequence to route the call to Avaya Aura® Communication Manager.
- C. In step 1, when 1011111 draws dial tone it sends an Invite to Avaya Aura® Session Manager (SM) with the Request URI containing 1011111.
- D. In step 2, the Avaya Aura® Session Manager (SM) uses a dial pattern and routing policy to route the call to Avaya Aura® Communication Manager (CM).
- E. In step 4, Avaya Aura® Communication Manager (CM) sets up the media path between the two endpoints.
- F. In step 5, the call is terminated by either endpoint or by a network failure.

**Answer: BCE**

#### NEW QUESTION 43

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