



# Microsoft

## Exam Questions PL-200

Microsoft Power Platform Functional Consultant

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**NEW QUESTION 1**

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Auto-populate the invitation code field on the sign-in screen from the email link.</li> <li><input type="checkbox"/> Embed the invitation code in the email link URL.</li> <li><input type="checkbox"/> Send the customer their username and temporary password in the email link.</li> </ul>
Validate the user's email.	<ul style="list-style-type: none"> <li><input type="checkbox"/> Two-factor authentication</li> <li><input type="checkbox"/> Azure Active Directory authentication</li> <li><input type="checkbox"/> Social provider sign-in</li> <li><input type="checkbox"/> Invitation code sign-up</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 2**

- (Exam Topic 1)

You need to add controls to the check-in solution for the health and wellness questions. Which form control should you use?

- A. Drop down
- B. Check box
- C. Text input

**Answer:** A

**NEW QUESTION 3**

- (Exam Topic 1)

You need to create the FAQ solution content What should you do first?

- A. AI Builder
- B. Suggest topics
- C. Automate
- D. Trigger phrases

**Answer:** B

**Explanation:**

You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.

- > Import Suggested Topics from FAQ webpage.
- > Add a topic.
- > Enable the topics Reference:

<https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx>

**NEW QUESTION 4**

- (Exam Topic 1)

You need to design the resort portal's email registration process. Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

**Answer:** C

**Explanation:**

Scenario: Guests must receive a separate email to verify proof of ownership for their registration. Note: You can setup redeem an invitation code for power apps portal.

Reference:

<https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/>

**NEW QUESTION 5**

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Trigger settings**

▼
Set Table name to Qualification and Column filter to statecode.
Set Table name to Qualification and Column filter to statuscode.
Set Table name to Service Requests and Column filter to statuscode.

**Logic to complete service requests**

▼
Complete if current record is in Complete status.
Complete if current record is in Pending Verification status.
Loop through related qualification records and complete if all are in Complete status.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

**NEW QUESTION 6**

- (Exam Topic 2)

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow. What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

**Answer:** B

**NEW QUESTION 7**

- (Exam Topic 2)

You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

**Answer:** C

**Explanation:**

Record the name of the QV team member who performed the work and the date completed.

**NEW QUESTION 8**

- (Exam Topic 2)

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow
- D. connection

**Answer:** AC

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference>

**NEW QUESTION 9**

- (Exam Topic 3)

A company collaborates by using Microsoft Teams.

You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.

You need to create the app by using Dataverse for Teams. How should you create the app?

- A. Create a canvas app by using a Power Apps personal app in Teams.
- B. Create a canvas app by using the App Studio app.
- C. Use the Power Apps web designer.
- D. Create a model-driven app by using the App Studio app

**Answer: B**

**Explanation:**

You can create, edit, and delete canvas apps in Teams.

Note: With Power Apps Studio embedded in the Power Apps app in Teams and the new built-in data platform providing an easy-to-use, editable data table, you can quickly build apps based on custom data tables that are Teams-specific and scenario-specific.

Reference: <https://docs.microsoft.com/en-us/power-apps/teams/create-first-app> <https://docs.microsoft.com/en-us/power-apps/teams/create-apps-overview>

**NEW QUESTION 10**

- (Exam Topic 3)

A company uses Power Apps with Microsoft Dataverse.

The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.

You need to delete some auditing data.

Which three deletion options should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. by table
- B. by record
- C. between two specified dates
- D. by column
- E. older than a specified date

**Answer: BCE**

**NEW QUESTION 10**

- (Exam Topic 3)

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.

The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.

You need to present a list of products so that users can select the correct product. What should you create?

- A. Table
- B. Variable
- C. Slot filling
- D. Entity

**Answer: C**

**Explanation:**

Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 15**

- (Exam Topic 3)

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Requirement	Component type
	Add a tag chart by using opened cases.	System chart Personal chart Area chart
	Add a stacked column chart shared with your team.	System chart Personal chart Area chart
	Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
	Add a chart from a view that a user creates.	System chart Personal chart Area chart
	Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

System Personal Personal  
 Personal System

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

**NEW QUESTION 17**

- (Exam Topic 3)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year. You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

**Answer:** BDE

**Explanation:**

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

**NEW QUESTION 20**

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable Outlook integration

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead enable server-based SharePoint integration. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

**NEW QUESTION 24**

- (Exam Topic 3)

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate
- B. UpdateContext
- C. Set

- D. Collect
- E. SaveData

**Answer:** AB

**NEW QUESTION 29**

- (Exam Topic 3)

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import. Which option should you configure?

- A. Enable the Templates for Data Import option.
- B. Enable the When a record is created or updated option.
- C. Disable the Allow Duplicates option.
- D. Enable the During data import option.

**Answer:** D

**NEW QUESTION 30**

- (Exam Topic 3)

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language. You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Import the solution.	
Export translations.	
Replace the language code column and translated wording in the CrmTranslations.xml file.	
Select an unmanaged solution.	
Select a managed solution.	
Add a language code column and translated wording in the CrmTranslations.xml file.	
Import translations.	
Export the solution.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Step 1: Select an unmanaged solution. Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

- > From Power Apps, select Solutions.
- > In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
- > On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file. Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.

[Content\_Types].xml CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel. When you view the data in Excel, look at the Localized Labels tab.

Graphical user interface, text, application, table, Excel Description automatically generated

Entity name	Object ID	Object Column Name	1033	1041	3082
account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations. Import the localized text

Importing the text requires compressing the files and importing them into the system. Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

- > Enable other languages for your environment
- > Export the localizable text
- > Get the localizable text translated
- > Import the localized text

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

### NEW QUESTION 35

- (Exam Topic 3)

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	
Cascade All		Custom table record is shared.	
Cascade None			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	Restrict
Cascade All		Custom table record is shared.	Cascade All
Cascade None			

### NEW QUESTION 39

- (Exam Topic 3)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCDBD40AB3BF70D5D

**Answer:** D

**NEW QUESTION 41**

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.
- > Validate when a condition is met.
- > Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

**Workflow Requirement**

**Configuration Option**

Run immediately.

▼
Approve the workflow.
Configure the workflow to run now.
Configure child workflow to run now.

Validate when a condition is met.

▼
Publish workflow.
Subject contains data.
Trigger when a Power Automate button is pressed.

Perform an action when a condition is met.

▼
Send an email.
View chart.
Update a security role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 44**

- (Exam Topic 3)

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question. "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

**Answer Area**

**Requirement**

Caller states **issue, help, or problem.**

Bot provides choices.

Responses are temporarily saved.

**Node/Function**

Trigger phrase	▼
Trigger phrase	
Question	
Message	
Action	
Question	▼
Action	
Question	
Message	
Variable	
Identifier	▼
Action	
Variable	
Trigger	
Identifier	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
**Answer Area**

**Requirement**

Caller states **issue, help, or problem.**

Bot provides choices.

Responses are temporarily saved.

**Node/Function**

Trigger phrase	▼
Trigger phrase	
Question	
Message	
Action	
Question	▼
Action	
Question	
Message	
Variable	
Identifier	▼
Action	
Variable	
Trigger	
Identifier	

**NEW QUESTION 47**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities.

You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Requirement**

**Action**

Edit data

	▼
Add a mobile form	
Add a quick create form	
Add a sub-grid	
Add a virtual entity	

View data

	▼
Add a reference panel	
Add a quick view	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, chat or text message Description automatically generated

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms> <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v>

**NEW QUESTION 52**

- (Exam Topic 3)

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion. Where should you create the package?

- A. Office 365 admin center
- B. Azure DevOps
- C. Power Apps designer
- D. Microsoft Power Platform admin center
- E. Azure portal

**Answer:** D

**NEW QUESTION 57**

- (Exam Topic 3)

A company has a canvas app that includes the following screens: Screen1 and Screen2. The OnVisible property for Screen1 contains the following expression.

Set(AgeGroups, ["1-25", "26-54", "55+"])

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	<input type="radio"/>	<input type="radio"/>
AgeGroups is a collection.	<input type="radio"/>	<input type="radio"/>
You can use the Update function to change values in AgeGroups.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	<input type="radio"/>	<input checked="" type="radio"/>
AgeGroups is a collection.	<input type="radio"/>	<input checked="" type="radio"/>
You can use the Update function to change values in AgeGroups.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 60

- (Exam Topic 3)

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar. To which component should you add a control?

- A. Form
- B. view
- C. Field
- D. Chart

**Answer: B**

#### Explanation:

If you use unified interface, you can display any record in a calendar view via the calendar control.

- > Go to Settings->Customization->Customize the System
- > Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- > Click the View tab
- > Click "Add Control" and select the calendar control.
- > Click the dot for every interface from which you want the calendar control to be available.

Reference:

<https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

#### NEW QUESTION 61

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

**Answer: D**

#### Explanation:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound>

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

#### NEW QUESTION 65

- (Exam Topic 3)

You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

**Answer: AE**

#### Explanation:

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.

Reference: <https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security>

**NEW QUESTION 67**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

- A. Yes
- B. No

**Answer: A**

**NEW QUESTION 70**

- (Exam Topic 3)

- Add data to the new table.
- Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**NEW QUESTION 71**

- (Exam Topic 3)

A company is updating a Power Apps solution that contains two tables named Services and Equipment. The company is creating a new solution to update the current solution for the following requirements:

- The Services table must be updated to include change tracking.
- The Equipment table must be updated to include four new columns.
- The solution must update only the components that need to be added or changed. You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Options**

- Include all components
- Include entity metadata
- Select components

**Answer Area**

**Table**

- Services
- Equipment

**Option**

- Include entity metadata
- Select components

**NEW QUESTION 74**

- (Exam Topic 3)

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (YTD) totals. You need to configure the flow.

Which feature should you use?

- A. Parallel branch
- B. Loop
- C. Condition
- D. Wait

**Answer: C**

**NEW QUESTION 76**

- (Exam Topic 3)

A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customer's request.

You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

- A. Fallback workstream
- B. Fallback topic
- C. Fallback skill
- D. Fallback queue
- E. Fallback entity

**Answer: B**

**NEW QUESTION 77**

- (Exam Topic 3)

You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

- A. Start when: Record status changes
- B. Available to run: Run this workflow in the background
- C. Available to run: As an on-demand process
- D. Available to run: As a child process

**Answer: C**

**Explanation:**

You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.

Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.

On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.

Reference:

<https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow>

**NEW QUESTION 82**

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable server-based SharePoint integration.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer: A**

**Explanation:**

References:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

**NEW QUESTION 85**

- (Exam Topic 3)

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

- > Updated to add the logo
- > Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configurations	Answer Area	
	Requirement	Configuration
Edit the theme in System settings and upload a jpg file.	Update logo.	
Replace an existing UI item's hexadecimal number.	Change model-driven app colors.	
Upload the theme elements as new web resources.		
Use the component library.		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

- > Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
- > Select Customizations, and then select Themes.
- > Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
- > Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.

For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.

**THEME**

Gentle Green Theme 

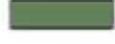
---

**Theme Name**

Theme Name \* Gentle Green Theme

---

**Navigation Bar**

Logo	new_defaultlogo	
Logo Tooltip	MS Green	
Navigation Bar Fill Color	#415C55	
Navigation Bar Shelf Fill Color	#79AB9E	
Title Text Color	#358717	
Main Color	#65825C	
Accent Color	#A4D194	

Reference:  
<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

**NEW QUESTION 86**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions		Answer Area	
Share the chart with the team.		<b>Step</b>	<b>Action</b>
Assign the chart to each person on the team.		1	Action
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.		2	Action
Export the user chart for import as a user chart.			
Export the user chart for import as a system chart.			

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Actions**

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

**Answer Area**

Step	Action
1	Export the user chart for import as a user chart.
2	Share the chart with the team.

**NEW QUESTION 89**

- (Exam Topic 3)

You are designing a chatbot for a sports outlet. You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

**Features**

**Answer Area**

- Topics
- Entities
- Variables
- Flows

**Requirement**

- Enable the chatbot to relate to a real-world object or topic in a dialog.
- Define the path and triggers for a chatbot conversation.
- Implement conditional logic to dynamically route a conversation across different paths.

**Feature**

- Feature
- Feature
- Feature

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

**NEW QUESTION 90**

- (Exam Topic 3)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge

- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

**Answer:** ABC

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

**NEW QUESTION 92**

- (Exam Topic 3)

A company creates a model-driven app. Users require access to a Power BI report that is embedded in the app. You need to configure the app. Where should you add the report?

- A. XML report
- B. Dashboard
- C. Business rule
- D. Power Automate cloud flow

**Answer:** B

**NEW QUESTION 97**

- (Exam Topic 3)

You are configuring a new Power Apps portal. You have two web roles, one for authenticated users and one for anonymous users. You grant the Anonymous Users role to users. A test user reports that they can access the home page but cannot view a page linked from the home page. You need to determine why the test user cannot view the portal page. What is the cause of the issue?

- A. Maintenance mode is enabled on the portal.
- B. The setting to make the page available to everyone is disabled.
- C. The Authenticated Users Web role does not have permission to view the page.
- D. Inherited permissions are not enabled for the linked page.

**Answer:** D

**Explanation:**

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/webpage-access-control>

**NEW QUESTION 99**

- (Exam Topic 3)

You are a Dynamics 365 for Customer Service developer. You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list. You need to create a connection to the Twitter service and build a solution. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Sign in to the Business platform admin center and create a new project and connection set.	
Create a trigger to search for the new posts with the hashtag.	
Create an action to send a mobile notification.	
Sign in to Power Automate and create a new blank flow.	⬅️ ➡️
Create a trigger to send a mobile notification.	
Select the social media connector, generate an authentication key from the service, and enter the key for the connection.	
Create an action to search for the new posts with the hashtag.	
Select the social media connector and enter the user credentials for the connection.	⬆️ ⬇️

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Actions	Answer Area
Sign in to the Business platform admin center and create a new project and connection set.	Sign in to Power Automate and create a new blank flow.
Create a trigger to search for the new posts with the hashtag.	Select the social media connector and enter the user credentials for the connection.
Create an action to send a mobile notification.	Create an action to search for the new posts with the hashtag.
Sign in to Power Automate and create a new blank flow.	Create a trigger to send a mobile notification.
Create a trigger to send a mobile notification.	
Select the social media connector, generate an authentication key from the service, and enter the key for the connection.	
Create an action to search for the new posts with the hashtag.	
Select the social media connector and enter the user credentials for the connection.	

**NEW QUESTION 102**

- (Exam Topic 3)

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Validate data and show error messages.
- B. Enable or disable fields.
- C. Set field values.
- D. Show or hide fields

**Answer:** ACD

**Explanation:**

The following actions are not available on Canvas apps:

- > Show or hide columns
- > Enable or disable columns
- > Create business recommendations based on business intelligence Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

**NEW QUESTION 104**

- (Exam Topic 3)

A company has locations in the United States, Brazil, India, and Japan. The company conducts financial transactions in all of these regions.

Financial transactions in Brazil are going to stop, but the office will remain open.

Users must no longer be able to create records associated with the Brazilian currency. Historical records must remain intact

You need to configure Microsoft Dataverse to meet the requirement. What should you do?

- A. Rename the Brazilian currency.
- B. Delete the Brazilian currency record.
- C. Disable the Brazilian language pack
- D. Deactivate the Brazilian currency record.

**Answer:** D

**Explanation:**

You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

**NEW QUESTION 106**

- (Exam Topic 3)

You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field. You need to prevent users from filtering the field in Advanced Find. What should you modify?

- A. Fields in the Edit Filter Criteria option of the Quick Find view
- B. the Field Security field on the Field Properties form
- C. a searchable field on the Field Properties form
- D. Fields in the Add Find Columns option of the Quick Find view

**Answer:** C

**Explanation:**

Reference:

<https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-ssearcha>

**NEW QUESTION 109**

- (Exam Topic 3)

You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency.

What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes> <https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

**NEW QUESTION 112**

- (Exam Topic 3)

You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

- A. Select the row that includes the cell with the error.
- B. Use the Flow Checker.
- C. Select the cell with the error.
- D. Use the App Checker.
- E. Use the Advanced Editor.

**Answer:** C

**NEW QUESTION 114**

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

**Answer:** B

**Explanation:**

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

**NEW QUESTION 118**

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot.

You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.

You need to ensure that you can create the chatbot in the environment that you want to use.

What should you do?

- A. Create an environment in a supported region.
- B. Convert the environment to a sandbox environment.
- C. Change the region for the environment.

**Answer:** A

**Explanation:**

The environment doesn't show up in the drop-down menu of Power Virtual Agents

Your environment might not show up in the drop-down menu due to one of the following:

The environment doesn't have a database created. To resolve this issue, go to [admin.powerplatform.com](https://admin.powerplatform.com) to create a database in your environment.

The environment is created in an unsupported region.

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience>

**NEW QUESTION 120**

- (Exam Topic 3)

A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

- > Only authenticated users must be able to sign into the portal.
- > Authenticated users must have varying degrees of access to the different parts of the portal.
- > Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

Configuration	Component
Required for each authenticated user before security can be assigned.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Contact table record</div> <div style="padding: 2px;">Local user</div> <div style="padding: 2px;">Microsoft work or school account</div> <div style="padding: 2px;">Account table record</div> </div>
Required for authenticated users to access restricted pages of the portal.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Contact table record</div> <div style="padding: 2px;">Local user</div> <div style="padding: 2px;">Microsoft work or school account</div> <div style="padding: 2px;">Web roles</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Contact table record

In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.

Box 2: Web roles

Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

**NEW QUESTION 123**

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a stacked column chart shared with your team.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a Microsoft Power BI visualization.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a chart from a view that a user creates.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a doughnut chart that shows cases by owner.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

**NEW QUESTION 127**

- (Exam Topic 3)

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

**NEW QUESTION 131**

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