

Exam Questions 350-801

Implementing and Operating Cisco Collaboration Core Technologies

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NEW QUESTION 1

An engineer with troubleshoots poor voice quality on multiple calls. After looking at packet captures, the engineer notices high levels of jitter. Which two areas does the engineer check to prevent jitter? (Choose two.)

- A. The network meets bandwidth requirements.
- B. MTP is enabled on the SIP trunk to Cisco Unified Border Element.
- C. Cisco UBE manages voice traffic, not data traffic.
- D. All devices use wired connections instead of wireless connections.
- E. Voice packets are classified and marked.

Answer: AE

Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/voice/voice-quality/20371-troubleshoot-qos-voice.html>

NEW QUESTION 2

What is a characteristic of video traffic that governs QoS requirements for video?

- A. Video is typically variable bit rate.
- B. Voice and video traffic are different, but they have the same QoS requirements.
- C. Video is typically constant bit rate.
- D. Voice and video traffic are the same, so they have the same QoS requirements.

Answer: B

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/cac.html

NEW QUESTION 3

An engineer encounters third-party devices that do not support Cisco Discovery Protocol. What must be configured on the network to allow device discovery?

- A. LACP
- B. TFTP
- C. LLDP
- D. SNMP

Answer: C

NEW QUESTION 4

On which Cisco Unified Communications Manager nodes can the TFTP service be enabled?

- A. any node
- B. any two nodes
- C. only nodes that have Cisco Unified CM service enabled
- D. any subscriber nodes

Answer: C

Explanation:

You can configure the TFTP service on the first node or a subsequent node, but usually you should configure it on the first node. For small systems, the TFTP server can coexist with a Cisco Unified Communications Manager on the same server.

NEW QUESTION 5

Which issue causes slips on a PRI?

- A. incorrect clock source
- B. incorrect encapsulation
- C. incorrectly configured time zone
- D. change in the line code

Answer: A

NEW QUESTION 6

A user forwards a corporate number to an international number. What are two methods to prevent this forwarded call? (Choose two.)

- A. Set the Call Classification to OnNet for the international route pattern.
- B. Block international dial patterns in the SIP trunk CSS.
- C. Configure a Forced Authorization Code on the international route pattern.
- D. Set Call Forward All CSS to restrict international dial patterns.
- E. Check Route Next Hop By Calling Party Number on the international route pattern.

Answer: BC

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/admin/configuration/manual/cmeadm/cmetrans.html

NEW QUESTION 7

Which recommendation is the best practice for marking video and voice media in a Cisco Unified Communications network?

- A. Voice Cos 5 (IP Precedence 6, PHB AF41, or DSCP 16) Video Cos 4 (IP Precedence 5, PHB EF, or DSCP 32)
- B. Voice Cos 6 (IP Precedence 4, PHB AF41, or DSCP 24) Video Cos 5 (IP Precedence 4, PHB EF, or DSCP 34)
- C. Voice Cos 5 (IP Precedence 2, PHB EF, or DSCP 48) Video Cos 4 (IP Precedence 4, PHB AF41, or DSCP 46)
- D. Voice Cos 5 (IP Precedence 5, PHB EF, or DSCP 46) Video Cos 4 (IP Precedence 4, PHB AF41, or DSCP 34)

Answer: D

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab10/collab10/netstruc.html

NEW QUESTION 8

Regarding SIP integrations with Cisco Unified Communications Manager, if the Cisco Unity Connection is configured to listen for incoming IPv4 and IPv6 traffic, how should the addressing mode be set up in the Cisco Unity Connection?

- A. Set up is not required.
- B. Set up for each group to use IPv4 and IPv6.
- C. Set up media ports for each port group to use IPv4.
- D. Set up IPv4 and IPv6 in Cisco Unified CM.

Answer: B

NEW QUESTION 9

An engineer implements QoS in the enterprise network. Which command can be used to verify the correct classification and marking on a Cisco IOS switch?

- A. show class-map interface GigabitEthernet 1/0/1
- B. show policy-map interface GigabitEthernet 1/0/1
- C. show policy-map
- D. show access-lists

Answer: C

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/ios-xml/ios/qos_classn/configuration/xr-16/qos-classn-xr-16-book/qos-classn-mrkg-ntwk-trfc-xr.html

NEW QUESTION 10

An engineer with ID012345678 must build an international dial plan in Cisco Unified Communications Manager. Which action should be taken when building a variable-length route pattern?

- A. reduce the T302 timer to less than 4 seconds
- B. configure single route pattern for international calls
- C. create a second route pattern followed by the # wildcard
- D. set up all international route patterns to 0.!

Answer: A

NEW QUESTION 10

Refer to the exhibit

The SDP offer/answer has been completed successfully but there is no DTMF when users press keys. What is the cause of the issue?

- A. DTMF was negotiated properly in these messages.
- B. G.729 rather than G.711ulaw was negotiated.
- C. Payload type 110 was negotiated rather than type 101.
- D. DTMF was not negotiated on the call.

Answer: D

NEW QUESTION 15

Which two functionalities does Cisco Expressway provide in the Cisco Collaboration architecture? (Choose two.)

- A. Survivable Remote Site Telephony functionality
- B. customer interaction management services
- C. secure firewall and NAT traversal for mobile or remote Cisco Jabber and TelePresence Video endpoints
- D. MGCP gateway registration
- E. Secure business-to-business communications

Answer: CE

NEW QUESTION 16

How does Cisco Unified Communications Manager perform a digit analysis on-hook versus off-hook for an outbound call from a Cisco IP phone that is registered to Cisco Unified CM?

- A. On-hook, Unified CM performs a digit-by-digit analysis, off-hook, Unified GM considers all digits were dialed and does not wait for additional digits.
- B. On-hook, Unified CM considers all digits were dialed and does not wait for additional digits, off-hook, Unified CM performs a digit-by-digit analysis.
- C. On-hook, by pressing the digits and entering "#" to process the call, Unified CM performs a digit-by-digit analysis; off-hoo
- D. Unified CM analyzes all digits as a string.
- E. On-hook, no digit analysis is performed, off-hoo
- F. Unified CM requires the "*" to start the digit analysis.

Answer: C

NEW QUESTION 19

You are adding regions in Cisco Unified Communications Manager. Which codec(s) are selected when a call is placed if you set up the max audio bit rate to use 8 kbps?

- A. G.729
- B. G 729 and G.711ulaw
- C. G.711ulaw and G 711alaw
- D. G.722

Answer: A

NEW QUESTION 20

Which settings are needed to configure the SIP route pattern in Cisco Unified Communications Manager?

- A. pattern usage, IPv6 pattern, and SIP trunk/Route list
- B. pattern usage, IPv4 pattern, IPv6 pattern, and description
- C. pattern usage, IPv4 pattern, and SIP trunk/Route list
- D. SIP trunk/Route list, description, and IPv4 pattern

Answer: C

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/10_0_1/ccmcfg/CUCM_BK_C95ABA82_00_admin-guide-100/CUCM_BK_C95ABA82_00_admin-guide-100_chapter_0100111.pdf

NEW QUESTION 21

Which statement about Cisco Unified Communications Manager and Cisco IM and Presence backups is true?

- A. Backups should be scheduled during off-peak hours to avoid system performance issues.
- B. Backups are saved as .tar files and encrypted using the web administrator account.
- C. Backups are saved as unencrypted .tar files.
- D. Backups are not needed for subscriber Cisco Unified Communications Manager and Cisco IM and Presence servers.

Answer: A

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/11_5_1_SU1/Administration/cucm_b_administration-guide-1151su1/cucm_b_administration-guide-1151su1_chapter_01010.html#CUCM_TK_S7FC26D5_00

NEW QUESTION 25

Which call routing pattern is used for phone numbers that are in the E.164 format?

- A. \+! Route Pattern
- B. \+! Translation Pattern
- C. /+! Route Pattern
- D. \+1.[2-9]XX[2-9]XXXXXX Called Party Transformation Pattern

Answer: D

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab12/collab12/dialplan.html#pgfId-1591747

NEW QUESTION 26

An engineer is designing a high availability and failover solution for two Cisco Unified Border Element routers. The first router (cube1.ab?.com) takes 60% of the calls and the second router (cube2.abc.com) takes 40% of the calls. Assume all DNS A records have been created. Which two SRV records are needed for a load balanced solution? (Choose two.)

- A. _sip._udp.abc.com 60 IN SRV 2 60 cube1.abc.com
- B. _sip._udp.abc.com 60 IN SRV 60 1 cube1.abc.com
- C. _sip._udp.abc.com 60 IN SRV 1 40 cube2.abc.com
- D. _sip._udp.abc.com 60 IN SRV 3 60 cube2.abc.com
- E. _sip._udp.abc.com 60 IN SRV 1 60 cube1.abc.com

Answer: CE

NEW QUESTION 31

Which configuration step is necessary for a Cisco SIP phone to synchronize its time with a specific source?

- A. Add a Phone NTP Reference to the Date/Time Group.
- B. Assign the device to the correct region.
- C. Change the Time Format from 24-hour to 12-hour.
- D. Change the Time Zone from "America/Los_Angeles" to "Etc/GMT+8".

Answer: A

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/10_0_1/ccmcfg/CUCM_BK_C95ABA82_00_admin-guide-100/CUCM_BK_C95ABA82_00_admin-guide-100_chapter_0110.html

NEW QUESTION 35

Which packet delay is the maximum supported between Cisco Unified Communications Manager nodes for clustering over WAN deployments?

- A. 150 ms round trip
- B. 510 ms round trip
- C. 40 ms round trip
- D. 80 ms round trip

Answer: D

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/callpros.html

NEW QUESTION 39

Due to provider requirements, outgoing calls from the Enterprise to the PSTN must start with channel 1. Which ISDN command changes the channel selection an IOS to meet this requirement?

- A. isdn bchan-number-order decending
- B. isdn bchan-number-order ascending
- C. isdn protocol-emulate network
- D. isdn incoming-voice voice

Answer: B

NEW QUESTION 41

Which wildcard must an engineer configure to match a whole domain in SIP route patterns?

- A. .
- B. !
- C. @
- D. *

Answer: D

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/10_0_1/ccmcfg/CUCM_BK_C95ABA82_00_admin-guide-100/CUCM_BK_C95ABA82_00_admin-guide-100_chapter_0100111.html

NEW QUESTION 42

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