

# CompTIA

## Exam Questions PK0-005

CompTIA Project+ Certification Exam



**NEW QUESTION 1**

A PM is responsible for implementing a new customer relationship management system and has learned that the sales organization is reluctant to utilize the new system. The organization's reluctance could jeopardize the success of the project. Which of the following steps should be taken to understand the adoption issues and gain organizational acceptance of the initiative? (Choose two.)

- A. Train users on the proper use of the system.
- B. Escalate the issue to the CCB.
- C. Hold sessions to understand user challenges.
- D. Track system usage and report user activity.
- E. Log the issue in the project risk register.
- F. Create a memorandum of acceptable use.

**Answer:** CE

**NEW QUESTION 2**

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

**Answer:** A

**NEW QUESTION 3**

During a quality analysis review, the causes of several issues have been highlighted. Which of the following should the project manager use to identify the MOST important causes?

- A. Ishikawa diagram
- B. Scatter diagram
- C. Pareto chart
- D. Decision tree

**Answer:** C

**NEW QUESTION 4**

A project manager has been very diligent in maintaining the version control for the documentation of requirements. Which of the following tools is the project manager using?

- A. Multiauthoring software
- B. Word processor
- C. Real-time polling
- D. Conferencing platforms

**Answer:** A

**NEW QUESTION 5**

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP. Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

**Answer:** C

**NEW QUESTION 6**

Which of the following would be MOST beneficial to do before a call to ensure all meeting items are addressed and the correct participants attend?

- A. Assign action items to attendees.
- B. Distribute an agenda
- C. Most Voted
- D. Email the minutes from the previous meeting.
- E. Schedule a convenient time.

**Answer:** B

**NEW QUESTION 7**

A project manager was just assigned to a new project. Which of the following activities should the project manager undertake after accepting the project? (Choose two.)

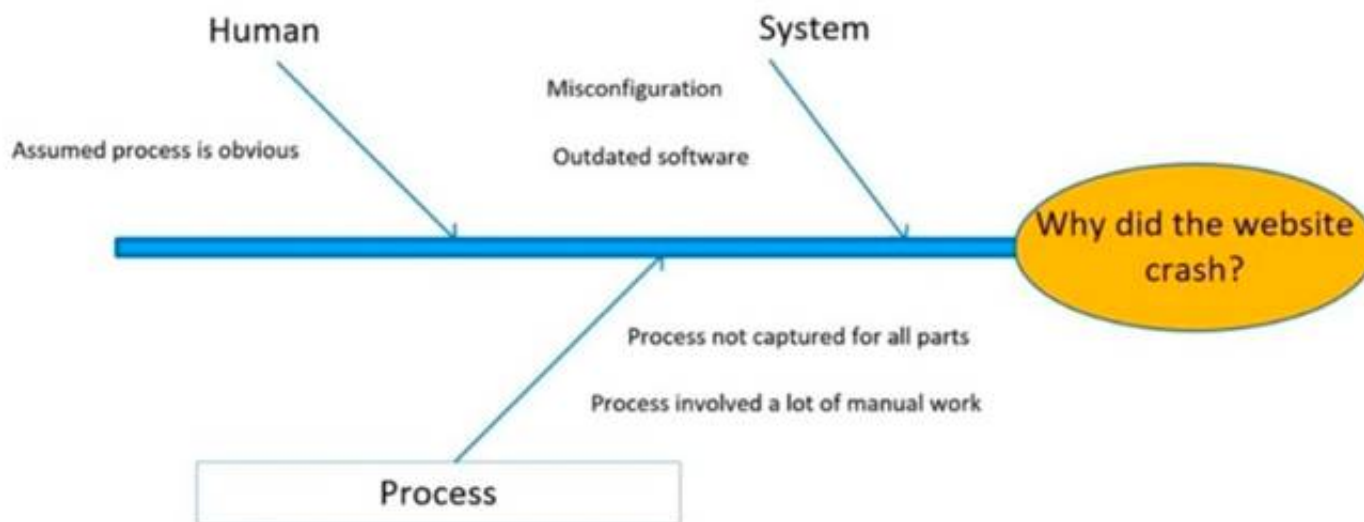
- A. Review the detailed plan.
- B. Develop a preliminary scope.
- C. Develop a transition plan.

- D. Develop a project management plan.
- E. Review the resource pool.
- F. Review the project objectives.

**Answer:** AF

#### NEW QUESTION 8

During a brainstorming session, a project team is elaborating on what caused the unexpected crash of the website that the team was developing. Given the following:



the issue?

Which of the following was the initial cause of

- A. Inadequate memory
- B. Incorrect configuration
- C. Lack of infrastructure
- D. Inadequate instructions

**Answer:** B

#### NEW QUESTION 9

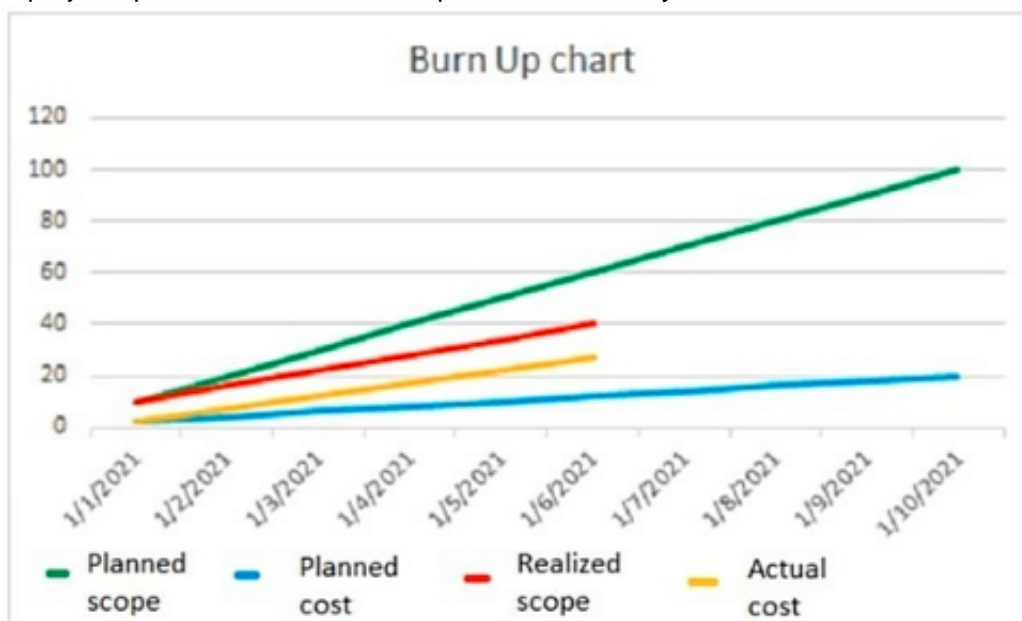
After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

**Answer:** B

#### NEW QUESTION 10

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

**Answer:** B

#### NEW QUESTION 10

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