Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

NEW QUESTION 1
A construction services firm plans to standardize financial and payroll functions including the capability of adding timesheets to track work and costs for community improvement projects. You need to recommend a solution for the company. What should you recommend?

A. Power Platform
B. Dynamics 365 Project Operations
C. Dynamics 365 Supply Chain Management
D. Dynamics 365 Human Resources

Answer: B

NEW QUESTION 2
A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	○	○
You can manage compliance of employees with regional employment standards and required certifications.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 3
A company plans to implement Dynamics 365 finance and operations apps.
You need to recommend a feature that allow users to edit Dynamic 365 data by using Microsoft Office. Changes that you make in Microsoft Office must update Dynamic 365.
What should you recommend? To answer, select the appropriate options in the answer area.

Answer Area

You can use the [▼] feature to edit Dynamics 365 data by using Microsoft Excel.

Open in Excel
Export to Excel
Export to Word

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Answer Area

You can use the [▼] feature to edit Dynamics 365 data by using Microsoft Excel.

Open in Excel
Export to Excel
Export to Word

NEW QUESTION 4
A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	○	○
Work orders can be created and updated by using a mobile device.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 5
A company plans to implement Dynamics 365 Project Operations. You need to recommend a capability that meets each requirement.
Which capability should you recommend? To answer, select the appropriate option in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	Stage / Proficiency model / Allocation method / Billing type
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	Skill / Proficiency model / Allocation method / Assignment

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	Stage / Proficiency model / Allocation method / Billing type
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	Skill / Proficiency model / Allocation method / Assignment

NEW QUESTION 6
A company uses Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

NEW QUESTION 7
A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks.
The company promotes five employees to a newly created position named quality assurance manager.
You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process.
What should you implement? To answer, drag the appropriate features to the correct requirements. Each
feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	Feature
Receive feedback from the employees about their experiences.	Feature

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	LinkedIn Learning
Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

NEW QUESTION 8

A company uses Dynamics 365 Supply Chain Management. The company plans to implement Asset Management.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	○	○
You can define locations and assign assets to locations for tracking purposes.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	○	[○]
You can define locations and assign assets to locations for tracking purposes.	[○]	○

NEW QUESTION 9

An organization has two legal entities. Items may be sold by one company only or by both companies. You need to recommend a solution to standardize the items across the legal entities.
What should you recommend?

A. Lifecycle Services
B. Item templates
C. Products and product masters
D. Product Insights

Answer: C

NEW QUESTION 10

A company is implementing expense management capabilities in Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point. Hot Area:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	○	○
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	○	○
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	○	○

NEW QUESTION 10
A company plans to implement a manufacturing solution that includes integrated rate shipping costs for distribution.
You need to recommend a product to the company. What should you recommend?

A. Dynamics 365 Sales
B. Dynamics 365 Field Service
C. Dynamics 365 Commerce
D. Dynamics 365 Supply Chain Management

Answer: D

NEW QUESTION 14
A company implements Dynamics 365 Finance.
You need to recommend which account types the company should use for main accounts. What should you recommend?
To answer, drag the appropriate general ledger elements to the correct accounts. Each element may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

General ledger elements

Dimension
Main account
Posting group

Answer Area

Scenario	General ledger element
Record the outstanding balance for a mortgage.	General ledger element
Document expenses for a department.	General ledger element
Map purchase order transactions to specific general ledger accounts.	General ledger element

A. Mastered
B. Not Mastered

Answer: A

Explanation:

General ledger elements	Answer Area	

General ledger elements

- Dimension
- Main account
- Posting group

Answer Area

Scenario	General ledger element
Record the outstanding balance for a mortgage.	Dimension
Document expenses for a department.	Main account
Map purchase order transactions to specific general ledger accounts.	Posting group

NEW QUESTION 17

A company uses Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	○	○
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	○	○
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	○	○

NEW QUESTION 19

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	○	○
Project transaction billing, including single transactions, can be split among different customers.	○	○
Project contracts can specify a do not exceed limit for billing.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	○	○
Project transaction billing, including single transactions, can be split among different customers.	○	○
Project contracts can specify a do not exceed limit for billing.	○	○

NEW QUESTION 22
A company implements Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Users can associate one or more price lists with a customer, an opportunity, or a quote.	○	○
Revenue recognition can be performed at set project milestones.	○	○
A project task can have different prices for two different resources.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Users can associate one or more price lists with a customer, an opportunity, or a quote.	○	○
Revenue recognition can be performed at set project milestones.	○	○
A project task can have different prices for two different resources.	○	○

NEW QUESTION 24
A company plans to implement enterprise asset management by using Dynamics 365 Supply Chain Management.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

NEW QUESTION 25
An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.
You need to recommend organization types for the company based on the requirements.
What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Organization types

Legal entity	
Operating unit	

Answer Area

Requirement	Organization type
One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Organization type
Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Organization type

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Organization types

Legal entity	
Operating unit	

Answer Area

Requirement	Organization type
One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Legal entity
Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Operating unit

NEW QUESTION 30
An international hotel company implements Dynamics 365 Finance.
You need to help the hotel company identify email integration capabilities.
What are two valid use cases for sharing Dynamics 365 Finance documents with customers by using email integration? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. The company sends statements to customers based on request.
B. Customers negotiate prices for hotel reservations with company agents by using their personal email addresses.
C. A customer registers a complaint online regarding their stay at any of the company's hotels.
D. The company emails invoices to customers after their hotel stay.

Answer: BD

NEW QUESTION 35
A customer wants to implement Dynamics 365 Human Resources to manage employee benefits. For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	O	O
Human Resources can manage compensation plans.	O	O
Human Resources can manage work schedules.	O	O

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	⦿	○
Human Resources can manage compensation plans.	⦿	○
Human Resources can manage work schedules.	○	⦿

NEW QUESTION 39
A company implements Dynamics 365 Finance.
You need to recommend a way for the company to view overdue balances for a group of customers at a point in time.
What should you recommend? To answer, select the appropriate option in the answer area.

You should use [a customer pool / aged balances / aging period definitions] to view balances for a group of customers at a point in time.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

You should use [aged balances] to view balances for a group of customers at a point in time.

NEW QUESTION 40
A company uses Dynamics 365 Human Resources.
You need to ensure that workers can document their own performance relative to goals. What should you direct the workers?

A. Compensation management page
B. Personnel management page
C. Performance goals page
D. Employee self-service workspace

Answer: D

NEW QUESTION 43
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