300-810 Dumps

Implementing Cisco Collaboration Applications (CLICA)

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NEW QUESTION 1
An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

A.

B.

C.

D.

Answer: A

NEW QUESTION 2
Which description of an IdP server is true?

A. authenticates user credentials
B. provides user authorization
C. is an authentication request that is generated by a Cisco Unified Communications application
D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: D

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_12_5/features/guide/uccx_b_125features-guide/uccx_b_125features-guide_chapter_01.html

NEW QUESTION 3
Refer to the exhibit.

Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D

Explanation:
Reference: https://community.cisco.com/t5/unified-communications/jabber-mra-unity-voice-mail-integration-issue/td-p/3195653

NEW QUESTION 4
Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

A. HTTP
B. XMPP
C. UDS
D. LDAP
E. SIP

Answer: CD

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html

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NEW QUESTION 5
What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

A. 50
B. 25
C. 200
D. 10

Answer: B

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html

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NEW QUESTION 6
Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

A. Cisco CTIManager
B. Cisco CTL Provider
C. Cisco Presence Engine
D. Cisco Serviceability Reporter

Answer: A

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide- ciscojabber115_chapter_0111.html

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NEW QUESTION 7
Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

A. XMPP
B. SNMP
C. SIP
D. SCCP
E. SMPP

Answer: AC

Explanation:
Reference: https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/11_5_1/cup0_b_interdomain-federation-guide-imp-115.pdf

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NEW QUESTION 8
Refer to the exhibit.

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

A. Rename the directory URI value for one of the users to ensure that there is no duplication.
B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
D. Assign the duplicate user to the secondary Cisco IM and Presence node.
E. Delete the user ID for the duplicate user ID.

Answer: BC

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide- imp100_chapter_010101.html

NEW QUESTION 9
Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

A. SRV protocol is not set up correctl
B. It should be _tls instead of _tcp.
C. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
D. The port specified on the SRV record is wrong.
E. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: D

Explanation:
Reference: https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446

NEW QUESTION 10
Which two SSO features are true? (Choose two.)

A. allows Jabber to use LDAP directory services for contact imports
B. allows LDAP user import on Cisco Unified Communications Manager
C. improves productivity by reducing time spent re-entering credentials for the same identity
D. transfers the authentication from the system that hosts the applications to a third-party system
E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

Answer: CD

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-sso-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-sso-deployment- guide11_chapter_01.html

NEW QUESTION 10
Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

A. Change the configuration of the routing rule.
B. Change the CSS of the voicemail port.
C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
D. Remove values from restriction table.

Answer: B

Explanation:
Reference: https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html

NEW QUESTION 15
An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

A. utils sso status
B. show sso status
C. show saml status
D. utils saml status

Answer: A

Explanation:
Reference: https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html

NEW QUESTION 19
DRAG DROP
Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.
Select and Place:

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 24
Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

A. POP3
B. IMAP
C. EWS
D. XMPP

Answer: C

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html

NEW QUESTION 29
What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

A. Contact Center Agent
B. IM-only
C. multicloud-based
D. Full UC
E. cloud-based

Answer: BD

Explanation:
Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf

NEW QUESTION 30
Which step is the first for web-based single sign-on login?

A. Authenticate.
B. Redirect to IdP to get authenticated.
C. Present authentication assertion.
D. Request access to protected service.

Answer: D

NEW QUESTION 33
How is automatic fallback enabled on a Cisco IM and Presence server?

A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
C. Automatic fallback is enabled by default.
D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: B

Explanation:
Reference: https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html

NEW QUESTION 36
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