Microsoft

Exam Questions MS-220

Troubleshooting Microsoft Exchange Online

NEW QUESTION 1
- (Exam Topic 2)
You need to resolve the audit log issue for executive mailboxes. Which license should you assign?

A. Microsoft 365 Business Standard
B. Microsoft 365 Business Premium
C. Microsoft 365 E3
D. Microsoft 365 E5

Answer: B

NEW QUESTION 2
- (Exam Topic 2)
You need to resolve the retention issue reported by members of the compliance team. What should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct answer is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 3
- (Exam Topic 3)
A company uses Exchange Online. The company configures a transport rule that appends a disclaimer to emails from external senders.
Users report that they are unable to accept calendar invitations from external senders. You need to ensure that users can accept calendar invitations.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Configure an exception on the transport rule to skip calendar invites.
B. Change the fallback action on the transport rule to ignore.
C. Change the fallback action on the transport rule to reject.
D. Select the Stop processing more rules option on the transport rule.

Answer: AC

NEW QUESTION 4
- (Exam Topic 3)
A company uses Exchange Online.
A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to resolve the issue. What should you configure?

A. Anti-spam policy
B. Anti-phishing policy
C. Data loss prevention rule
D. Connection filter policy

Answer: A

NEW QUESTION 5

- (Exam Topic 3)
A company uses a Microsoft Exchange Server 2019 hybrid environment. A user reports receiving the following error message:
System.Web.Services.Protocols.SoapHeaderException: An error occurred when verifying security for the message
You need to troubleshoot the issue.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 6
- (Exam Topic 3)
A company has a Microsoft Exchange Server 2019 hybrid environment. The administrator renews the SMTP certificate on the Exchange Server after the certificate expires.
On-premises users report they are unable to receive emails from Exchange Online users. You need to resolve the issue.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 7
- (Exam Topic 3)
A company uses a Microsoft Exchange Server 2019 hybrid environment. An on-premises user named User1 has access to a legacy public folder named Sales. A user named User2 is hosted in Exchange Online.
User1 reports receiving the following error when granting the ability to create and read items in Sales to User2.
"One or more users cannot be added to the folder access list. Non-local users cannot be given rights on this server."
You need to resolve the issue for User2.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 8
- (Exam Topic 3)
A company uses Exchange Online. The company creates dynamic distribution groups for managers of each department.
A manager reports that some of the users in their department are not receiving emails when sending messages to a dynamic distribution group named Group1.
You need to provide a membership list of Group1 to the manager.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 9
- (Exam Topic 3)
A company uses Exchange Online. The company configures a transport rule that applies a disclaimer to all emails from the Internet.
Users receive calendar sharing invitations from external senders. Users report that they are unable to open the calendar from a sharing invitation in Outlook on the web.
You need to resolve the issue. What should you do?

A. Change the fallback action of the transport rule to Ignore.
B. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Prepend.
C. Change the fallback action of the transport rule to Reject.
D. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Append.

Answer: A

NEW QUESTION 10
- (Exam Topic 3)
A company uses Exchange Online.
A user named User1 schedules a meeting with a conference room mailbox named Conf1. Conf1 is already reserved for another meeting but does not automatically decline the conflicting meeting request.
You need to ensure that conflicting meeting requests sent to Conf1 are declined. What should you do?

A. Set the value of the AllRequestOutOfPolicy property for the room mailbox to False.
B. Remove User1 from the BookInPolicy property list.
C. Remove User1 from the ResourceDelegates property list.
D. Set the value of the AllRequestInPolicy property for the room mailbox to False.

Answer: C

NEW QUESTION 10
- (Exam Topic 3)
A company uses a Microsoft Exchange Server 2019 hybrid environment. You migrate an Exchange Server mailbox to Exchange Online.
You observe that the data consistency score (DCS) indicates the Investigate status. You need to troubleshoot the reason for the DCS status.
Which cmdlet should you use?

A. Get-MailboxRestoreRequestStatistics
B. Get-SyncRequestStatistics
C. Get-MoveRequestStatistics
D. Get-MailboxImportRequestStatistics

Answer: B

NEW QUESTION 15
- (Exam Topic 3)
A company uses Exchange Online.
A user reports they are not receiving emails with attachments from known senders. You need to troubleshoot the issue.
Which two policies should you review? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Safe Attachments
B. Anti-phishing
C. Anti-malware
D. Anti-spam

Answer: AD

NEW QUESTION 18
- (Exam Topic 3)
A company uses Exchange Online in a multi-geo environment. A user named User1 has delegate permission to the mailbox of a user named User2. Auditing is enabled for the organization. All users are assigned Microsoft 365 E5 licenses.
You discover that all mailbox access to User2 is being logged. However, security policies mandate that only mailbox access from administrators should be audited. You need to ensure that mailbox audit logs conform to the security requirements.
Solution: Run the following Command: Set-Mailbox -Identity User1 -AuditEnabled $false Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 23
- (Exam Topic 3)
A company uses Exchange Online. The company configures an SMTP relay device. Users report that emails are being delivered to the Junk Email folder. You need to ensure that emails are delivered to the recipient's inbox. What should you do?

A. Configure a DNS MX record for the SMTP relay device IP address.
B. Configure a DNS A record for the SMTP relay device IP address.
C. Add the IP address of the SMTP relay device to the SPF record.
D. Add a mail flow connector to allow emails from the SMTP relay device IP address.

Answer: C

NEW QUESTION 28
- (Exam Topic 3)
A company uses Exchange Online in a multi-geo environment. A user named User1 has delegate permission to the mailbox of a user named User2. Auditing is enabled for the organization. All users are assigned Microsoft 365 E5 licenses.
You discover that all mailbox access to User2 is being logged. However, security policies mandate that only mailbox access from administrators should be audited. You need to ensure that mailbox audit logs conform to the security requirements.
Solution: Run the following command: 5et-MailboxAuditBypassAssociation -Identity User2
-AuditByPassEnabled $true
Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 30
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