



## Microsoft

### Exam Questions MS-720

Microsoft Teams Voice Engineer

### NEW QUESTION 1

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

**Answer:** CE

#### **Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

### NEW QUESTION 2

- (Exam Topic 1)

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### **Explanation:**

Graphical user interface, text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users/actions/set-mguserlicense?view=gra> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as>

### NEW QUESTION 3

- (Exam Topic 1)

You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### **NEW QUESTION 4**

- (Exam Topic 1)

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps>

#### **NEW QUESTION 5**

- (Exam Topic 1)

You are replacing the on-site PBX at the Georgia warehouse with Teams. You need to maintain the functionality of the PBX after migrating to Teams.

Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations.

Each step may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, chat or text message Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

**NEW QUESTION 6**

- (Exam Topic 1)

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

**Answer:** C

**NEW QUESTION 7**

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

**Answer:** ADG

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

**NEW QUESTION 8**

- (Exam Topic 2)

You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered

B. Not Mastered

**Answer:** A

**Explanation:**

Table Description automatically generated with medium confidence

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/skypeforbusiness/hybrid/move-users-from-on-premises-to-teams> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

**NEW QUESTION 9**

- (Exam Topic 3)

You have a Microsoft Lync Server 2013 deployment. Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

A. Migrate all users directly from Lync Server 2013 to Teams.

B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.

C. Migrate all other users directly from Lync Server 2013 to Teams.

D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

**Answer:** D

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.

What should you use?

A. a calling policy

B. call delegation

C. group call pickup

D. call parte and retrieve

E. call forwarding

**Answer:** A

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

A. Add the user as a member of a call queue.

B. Modify the online voice routing policy.

C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.

D. Run the Granc-CsTenancDialPlan cmdlet.

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

**NEW QUESTION 15**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site. Users at the site frequently perform the following actions:

Which action will be affected by implementing Local Media Optimization?

A- Park calls.

B- Transfer calls to other users.

C- Escalate calls to conference calls.

D- Place calls on hold.

A. Park calls.

B. Place calls on hold.

C. Transfer calls to other users.

D. Escalate calls to conference calls

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues>

**NEW QUESTION 19**

- (Exam Topic 3)

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers. You need to ensure that you can assign the number to the resource account. What should you do?

- A. Submit a request to convert the number from a user number to a service number.
- B. Run the Set-CsOnlineApplicationInstance cmdlet.
- C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
- D. Order a new number from Microsoft.

**Answer:** D

#### NEW QUESTION 22

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."

You need to add the SBC to the tenant.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 25

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

**Answer:** AB

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

#### NEW QUESTION 27

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.

All other calls to the United States and Canada must go out through SBC2.

International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoiceroute?view=skype-ps>

**NEW QUESTION 30**

- (Exam Topic 3)

You have a Microsoft I earns deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

- A. highly available Session Border Controllers (SBCs)
- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans

**Answer:** CDE

**NEW QUESTION 34**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers. Solution: You run the New-CsHybridTelephoneNumber cmdlet. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 36**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24

Teams client external IP subnet: 203.0.113.0/24

Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52.112.0.0/14
- B. 198.51.100.0/24
- C. 203.0.113.0/24
- D. 192.168.0.0/24

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

**NEW QUESTION 40**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1.

You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

**NEW QUESTION 45**

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial-in number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

#### NEW QUESTION 49

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:

Support calls.

Support video.

Support speed dial.

Display chat history.

Which type of device should you provide?

- A. Teams-certified handset
- B. Teams display
- C. Teams panel
- D. Teams Rooms

**Answer:** B

#### Explanation:

Reference:

<https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6>

#### NEW QUESTION 50

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

#### NEW QUESTION 54

- (Exam Topic 3)

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 56

- (Exam Topic 3)

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.

You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.
- B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.
- C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.
- D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

**Answer:** BC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365> <https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

#### NEW QUESTION 60

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).

A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.

What is a possible cause of the issue?

- A. The user has the incorrect Teams app setup policy applied.
- B. The user has the incorrect voice routing policy applied.
- C. The user is missing a validated emergency address.
- D. Enterprise Voice is disabled for the user.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies>

#### NEW QUESTION 65

- (Exam Topic 3)

Your company uses a third-party ticketing system.

You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

- A. Add a webhook.
- B. Create a live events policy.
- C. Add a channel alert.
- D. Add a configuration profile for the IP phones.

**Answer:** A

#### NEW QUESTION 66

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.

- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

**NEW QUESTION 69**

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code.

In the Microsoft Teams admin center, you get a number in the Dallas area code. You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
- B. the Networks & locations node under Locations
- C. the Phone numbers node under Voice
- D. the Auto attendants node under Voice

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

**NEW QUESTION 70**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue> <https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

**NEW QUESTION 73**

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 78**

- (Exam Topic 3)

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.
- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

**Answer:** BC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

**NEW QUESTION 80**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

**Answer:** C

**NEW QUESTION 84**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

**Answer:** ABC

**NEW QUESTION 89**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying a new remote site.

You have a Session Border Controller (SBC) that has an E1/T1 Primary Rate Interface (PRI) deployed to the remote site.

You plan to deploy a Survivable Branch Appliance (SBA) to ensure PSTN connectivity. Which type of endpoints is supported by the SBA?

- A. call queues in Microsoft Teams
- B. audio conferencing in Microsoft Teams
- C. Microsoft Teams panels
- D. Microsoft Teams Windows desktops

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

**NEW QUESTION 92**

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

**Answer:** A

**NEW QUESTION 96**

- (Exam Topic 3)

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 100

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You need to implement Local Media Optimization.

In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets. What should you do next?

- A. Define a voice route.
- B. Assign Session Border Controllers (SBCs) to sites.
- C. Create a trunk translation rule.
- D. Modify the default emergency calling policy

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure>

#### NEW QUESTION 104

- (Exam Topic 3)

Your company currently allows call park for all PSIN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)

You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

**Answer:** BDF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

#### NEW QUESTION 106

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

#### NEW QUESTION 108

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 111**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

Support video.

Support one-touch join for meetings.

Can start new meetings from within the room.

Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams panels
- C. Microsoft Teams Rooms on Windows
- D. Microsoft Surface Hub 2S.
- E. Microsoft Teams displays.

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

**NEW QUESTION 116**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 119**

.....

## Thank You for Trying Our Product

### We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questions and Answers in PDF Format

### MS-720 Practice Exam Features:

- \* MS-720 Questions and Answers Updated Frequently
- \* MS-720 Practice Questions Verified by Expert Senior Certified Staff
- \* MS-720 Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- \* MS-720 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

**100% Actual & Verified — Instant Download, Please Click**  
[Order The MS-720 Practice Test Here](#)