

Avaya

Exam Questions 76940X

Avaya Converged Platform Support Exam



NEW QUESTION 1

A support engineer has completed the upgrade of a PodFX 3.1 system to ACP 4200 4.0.

What should the engineer do with Virtual Machine snapshots that were created during the upgrade process?

- A. The VM snapshots should be backed up to external storage and deleted immediately.
- B. The VM snapshots should be deleted immediately.
- C. The VM snapshots should be deleted within 72 hours of the verified, successful completion of the upgrade process.
- D. The VM snapshots should be left as they are as a backup of the upgrade process.

Answer: C

NEW QUESTION 2

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. In preparation for upgrading the HPE server firmware, the engineer notices that another colleague has already downloaded files.

Which two files should the engineer use? (Choose two.)

- A. hp-firmware-ilo4-2.60-1.1.i386.rpm
- B. bp-avaya-dl360g9-g10-ACP-4_0-New-only.iso
- C. SP99382.exe
- D. ACP_40_ilo4_261.bin

Answer: BD

NEW QUESTION 3

Before starting the vCenter Server Appliance from 6.0 to 6.5, which Cluster feature needs to be disabled?

- A. vSphere HA
- B. vSphere DRS
- C. vSphere vMotion
- D. vSphere HA heartbeat datastore

Answer: B

NEW QUESTION 4

Which command will verify VSP adjacencies?

- A. set isis adjacencies
- B. show isis adjacencies
- C. show isis routes
- D. show ospf routes

Answer: B

NEW QUESTION 5

As an engineer working with the ACP 4200, you see that the backup plan in place for the virtual machines relies heavily on VMware snapshots.

Which statement describes Avaya's position on using VMware snapshots for a backup solution?

- A. VMware snapshots are the most robust backup solution for the ACP 4200.
- B. VMware snapshots should never be used as a backup and recovery method.
- C. VMware snapshots should be stored off site to ensure business continuity.
- D. VMware snapshots should be stored on the ACP 4200 they are backing up.

Answer: B

NEW QUESTION 6

Which key consideration is critical when upgrading an application in your ACP 4200 system?

- A. Ensuring that the application server is able to contact <http://support.avaya.com>
- B. Validating the customer lifecycle workbook information and updating any undocumented changes that were made
- C. Ensuring that you have the latest VSP software installed
- D. Checking the IP Template for the application information and updating it with any changes made to the application

Answer: C

NEW QUESTION 7

What is the first step in upgrading the VSP switches in an Avaya ACP 4200?

- A. Verify redundancy is active.
- B. Power down secondary device.
- C. Verify connectivity to NTP server.
- D. Disable Telnet access.

Answer: A

NEW QUESTION 8

Which statement about the LifeCycle Manage Workbook (LCM) and any time there is a change made to the ACP 4200 implementation is true?

- A. The LCM only needs to be updated when hardware devices are changed.
- B. Retrieve the LCM from ACP 4200 support prior to making any changes.
- C. The LCM is only needed when receiving the ACP 4200.
- D. Update the LCM with all changes and submit it via email to podfxsupport@avaya.com.

Answer: D

NEW QUESTION 9

Refer to the exhibit.

When a support engineer navigates to Orchestrator's Rack View of an ACP 4200 system, the engineer notices that the V1-V6 slots on the right of the diagram are not populated.

What could be causing this problem?

- A. V1-V6 are used to represent Virtual Machines which are not present in this particular system.
- B. V1-V6 are used to represent Vertical PDUs which are not present in this particular system.
- C. V1-V6 are used to represent G450 Media Modules which are not present in this particular system.
- D. V1-V6 are only used for ACP 100 systems.

Answer: A

NEW QUESTION 10

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The system has two pairs of ServerTech PDUs. Which statement about the PDU firmware file describes the upgrade process that the engineer needs to follow?

- A. It will need to be uploaded to all 4 PDUs.
- B. It will need to be uploaded to each PDU Management Web Interface.
- C. It will need to be uploaded to one PD
- D. This PDU will then distribute the file to the remaining 3 PDUs.
- E. It will need to be uploaded to Orchestrato
- F. Orchestrator will then distribute the file to the 4 PDUs.

Answer: C

NEW QUESTION 10

Which two statements are considered backup strategy best practices? (Choose two.)

- A. Create backups of the ACP 4200 system on the storage system inside the pod.
- B. Do not backup to the ACP 4200 itself, backup to an external location.
- C. No backups need to be made as the systems in ACP 4200, and the Pod are already reliable.
- D. VMware snapshots are recommended for virtual appliance backups.
- E. Determine business continuity, compliance, and regulatory considerations.

Answer: BD

NEW QUESTION 13

What does it mean when a support engineer clicks on the Latest Alerts link in Orchestrator and finds that there are no alerts listed?

- A. There are no Hosts or Services that have been in Warning or Critical state in the past 7 days.
- B. There are no Hosts or Services that have been in Warning or Critical state in the past 24 hours.
- C. There are no Hosts or Services that have been in Warning or Critical state in the past 4 hours.
- D. There are no Hosts or Services that are currently in Warning or Critical state.

Answer: D

NEW QUESTION 14

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the Extreme Network VSP switches to release 7.1. Which two applications available on the on the MSC would the engineer typically use for the upgrade process? (Choose two.)

- A. Avaya Orchestrator
- B. PuTTY
- C. WinSCP
- D. Enterprise Device Manager

Answer: AD

NEW QUESTION 15

A PodFX system is being upgraded to ACP 4.0 and Avaya Orchestrator needs to have an IP address assigned. What would Avaya recommend for Orchestrator's IP address?

- A. Assign an unused IP address in the Management VLAN range for the Orchestrator.
- B. Re-use the PVM IP address for Orchestrator.
- C. Re-use the VPFM IP addresses for Orchestrator.
- D. There is no recommendation on which IP address to use for Orchestrator.

Answer: A

NEW QUESTION 18

A support engineer logs into the System Manager (SMGR) application on an ACP 4.0 system with the intention of checking Orchestrator warning messages for the Nimble Storage system. The engineer is unable to see the Orchestrator link in SMGR. What is causing this problem?

- A. The engineer's SMGR account has insufficient access privileges to launch Orchestrator.
- B. The Orchestrator link is labeled as Nagios in ACP 4.0.
- C. The Orchestrator link was removed from SMGR as part of the upgrade of the system to ACP 4.0.
- D. The engineer should connect to Orchestrator directly and not via SMGR.

Answer: C

NEW QUESTION 23

A support engineer is tasked with upgrading a CPOD 2.1 system to ACP 4200 4.0. Which statement about the upgrade process is true?

- A. Upgrading a CPOD 2.1 system to ACP 4200 4.0 is supported, and a direct upgrade path is supported.
- B. Upgrading a CPOD 2.1 system to ACP 4200 4.0 is supported only if the Rack enclosure is replaced with a new 48 Inch Deep Model.
- C. Upgrading a CPOD 2.1 system to ACP 4200 4.0 is not supported.
- D. Upgrading a CPOD 2.1 system to ACP 4200 4.0 is supported, but a direct upgrade path is only partially supported.

Answer: B

NEW QUESTION 27

For the HP Server iLO interface, where is the default password located?

- A. Default Password is MAC Address
- B. LifeCycle Management Workbook
- C. HP Server Admin Guide
- D. Tag on server

Answer: D

NEW QUESTION 29

As part of the upgrade of a PodFX 3.1 system to ACP 4200 4.0, a support engineer is tasked with upgrading the ESXi hosts to VMware ESXi 6.5. Where would the engineer obtain the necessary upgrade files?

- A. From the Avaya support website
- B. From the VMware support website
- C. From the ACP 4.0 Upgrade DVD media
- D. From the HP support website

Answer: C

NEW QUESTION 32

A support engineer is assigned to provide maintenance services for an ACP 4200 4.0 system. Which type of organization could the engineer expect to be assigned to?

- A. Small Business services
- B. Service Providers
- C. Large Enterprises
- D. Large Enterprises & Service Providers

Answer: C

NEW QUESTION 36

To use the Management Server Console (MSC) as their time source, how would the engineer configure the ESXi hosts?

- A. Login to the MSC, run the time _configuration.bat script.
- B. Login to the MSC, set Services > Time configuration > NTP Clients = IP addresses of the ESXi hosts.
- C. Login to the ESXi Hosts using the CLI, run the time_configuration.sh script.
- D. Login to vCenter server using the Web UI, set host > manage > Time configuration = IP address of the MSC.

Answer: B

NEW QUESTION 39

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