

CGEIT Dumps

ISACA CGEIT Certification Practice Test

<https://www.certleader.com/CGEIT-dumps.html>



NEW QUESTION 1

Fill in the blank with an appropriate phrase.

_____ models address specifications, requirements, design, verification and validation, and maintenance activities.

A. Life cycle

Answer: A

NEW QUESTION 2

Fill in the blank with the appropriate word.

An _____ is a resource, process, product, computing infrastructure, and so forth that an organization has determined must be protected.

A. asset

Answer: A

NEW QUESTION 3

You work as a project manager for TYU project. You are planning for risk mitigation. You need to identify the risks that will need a more in-depth analysis. Which of the following activities will help you in this?

- A. Estimate activity duration
- B. Quantitative analysis
- C. Qualitative analysis
- D. Risk identification

Answer: C

NEW QUESTION 4

You are the business analyst for your organization and are preparing to conduct stakeholder analysis. As part of this process you realize that you'll need several inputs. Which one of the following is NOT an input you'll use for the conduct stakeholder analysis task?

- A. Organizational process assets
- B. Enterprise architecture
- C. Business need
- D. Enterprise environmental factors

Answer: D

NEW QUESTION 5

You are the project manager of a large project that will last four years. In this project, you would like to model the risk based on its distribution, impact, and other factors. There are three modeling techniques that a project manager can use to include both event-oriented and projectoriented analysis. Which modeling technique does NOT provide event- oriented and projectoriented analysis for identified risks?

- A. Modeling and simulation
- B. Expected monetary value
- C. Sensitivity analysis
- D. Jo-Hari Window

Answer: D

NEW QUESTION 6

Benchmarking is a continuous process that can be time consuming to docorrectly. Which of the following guidelines for performing benchmarking identifies the critical processes and creates measurement techniques to grade the process?

- A. Research
- B. Adapt
- C. Plan
- D. Improve

Answer: C

NEW QUESTION 7

Jenny is the project manager for the NBT projects. She is working with the project team and several subject matter experts to perform the quantitative risk analysis process. During this process she and the project team uncover several risks events that were not previously identified. What should Jenny do with these risk events?

- A. The events should be determined if they need to be accepted or responded to.
- B. The events should be entered into the risk register.
- C. The events should continue on with quantitative risk analysis.
- D. The events should be entered into qualitative risk analysis.

Answer: B

NEW QUESTION 8

Which of the following processes is responsible for low risk, frequently occurring low cost changes?

- A. Incident Management
- B. IT Facilities Management
- C. Release Management
- D. Request Fulfillment

Answer: D

NEW QUESTION 9

You are a management consultant. WebTech Inc., an e-commerce organization, hires you to analyze its SWOT. Which of the following factors will you not consider for the SWOT analysis?

- A. Bandwidth
- B. Pricing
- C. Product
- D. Promotion

Answer: A

NEW QUESTION 10

What are the various phases of the Software Assurance Acquisition process according to the U.S. Department of Defense (DoD) and Department of Homeland Security (DHS) Acquisition and Outsourcing Working Group?

- A. Implementing, contracting, auditing, monitoring
- B. Requirements, planning, monitoring, auditing
- C. Designing, implementing, contracting, monitoring
- D. Planning, contracting, monitoring and acceptance, follow-on

Answer: D

NEW QUESTION 10

Which of the following types of IT organizational structures states that all IT decision-making and the IT budget are in one place, much easier to manage, and require much less effort to organize?

- A. Decentralized
- B. Federated
- C. Project-based
- D. Centralized

Answer: D

NEW QUESTION 15

Management has asked you to perform a risk audit and report back on the results. Bonny, a project team member asks you what a risk audit is. What do you tell Bonny?

- A. A risk audit is a review of the effectiveness of the risk responses in dealing with identified risks and their root causes, as well as the effectiveness of the risk management process.
- B. A risk audit is a review of all the risks that have yet to occur and what their probability of happening are.
- C. A risk audit is an audit of all the risks that have occurred in the project and what their true impact on cost and time has been.
- D. A risk audit is a review of all the risk probability and impact for the risks, which are still present in the project but which have not yet occurred.

Answer: A

NEW QUESTION 17

Wendy is the project manager of the FBL project for your company. She has identified several risks within her project and has created a risk contingency reserve of \$45,000 total. Her project is nearly complete and many of the risks have not happened in the project. What should Wendy do with the funds in the contingency reserve?

- A. The funds for the risks that have passed and have not happened are transferred to the project budget.
- B. The funds remain in the contingency reserve until all of the risks have passed.
- C. The funds remain in the contingency reserve until the project is closed.
- D. The funds for the risks that have passed and have not happened are released.

Answer: D

NEW QUESTION 18

Which of the following is the main objective of business process outsourcing?

- A. Realigning business process with business strategy
- B. Permitting the enterprise to focus on core main competences
- C. Optimizing business processes
- D. Increasing the automation of business processes

Answer: B

NEW QUESTION 21

You are the project manager of a newly formed project to create a new manufacturing facility. You are working with a business analyst to identify, document, and prioritize stakeholders' needs for the facility. You'll also need to quantify any subjective terms and needs to define the project scope. What is this process called?

- A. Requirements analysis
- B. Project scope statement creation
- C. Requirements gathering
- D. Stakeholder analysis

Answer: D

NEW QUESTION 26

Which of the following roles is responsible for review and risk analysis of all contracts on a regular basis?

- A. The Service Catalogue Manager
- B. The Supplier Manager
- C. The Configuration Manager
- D. The IT Service Continuity Manager

Answer: B

NEW QUESTION 28

Which of the following essential elements of IT Portfolio Investment Management enables portfolio managers to include or exclude investments, change start and end-dates, adjust budgets and reevaluate priorities?

- A. Integrated Capability
- B. Portfolio Planning Analysis
- C. Portfolio What-If Planning
- D. Portfolio Management

Answer: C

NEW QUESTION 31

Fred is the project manager of the PKL project. He is working with his project team to complete the quantitative risk analysis process as a part of risk management planning. Fred understands that once the quantitative risk analysis process is complete, the process will need to be completed again in at least two other times in the project. When will the quantitative risk analysis process need to be repeated?

- A. Quantitative risk analysis process will be completed again after the risk response planning and as a part of monitoring and controlling.
- B. Quantitative risk analysis process will be completed again after the plan risk response planning and as part of procurement.
- C. Quantitative risk analysis process will be completed again after new risks are identified and as pa of monitoring and controlling.
- D. Quantitative risk analysis process will be completed again after the cost management planning an as a part of monitoring and controlling.

Answer: A

NEW QUESTION 33

Which of the following processes ensures that all vital assets and resources of the organization are safeguarded?

- A. Defining Resource Requirements process
- B. Cost estimating process
- C. Vendor contract administration process
- D. Risk management process

Answer: D

NEW QUESTION 34

Which of the following are the roles of a CIO in the Resource management framework? Each correct answer represents a complete solution. Choose all that apply.

- A. Standardizes architecture & technology.
- B. Defines value creation roles within IT.
- C. Provides IT infrastructure to facilitate knowledge & information creation/sharing.
- D. Establishes business priorities & allocates resources for IT performance.

Answer: ABC

NEW QUESTION 35

Elizabeth is a project manager for her organization and she finds risk management to be very difficult for her to manage. She asks you, a lead project manager, at what stage in the project will risk management become easier. What answer best resolves the difficulty of risk management practices and the effort required?

- A. Risk management only becomes easier the more often it is practiced.
- B. Risk management only becomes easier when the project is closed.
- C. Risk management is an iterative process and never becomes easier.
- D. Risk management only becomes easier when the project moves into project execution.

Answer: A

NEW QUESTION 40

Which of the following stages of the Forrester's IT Governance Maturity Model describes that the IT governance processes are applied across the enterprise where all business units/entities conform to the same set of IT governance processes, and IT investment decisions are based on the enterprise view?

- A. Stage 3-Consistent
- B. Stage 4-Best practices
- C. Stage 1-Ad hoc
- D. Stage 2-Fragmented

Answer: A

NEW QUESTION 43

Which conduct stakeholder analysis technique is useful for identifying shared characteristics of a stakeholder group?

- A. Brainstorming
- B. Scope modeling
- C. Interviews
- D. Surveys

Answer: D

NEW QUESTION 47

Which of the following are parts of SWOT Analysis?

Each correct answer represents a complete solution. Choose all that apply.

- A. Optimism
- B. Threats
- C. Weaknesses
- D. Opportunities
- E. Tools
- F. Strengths

Answer: BCDF

NEW QUESTION 50

You are the project manager of the NNN project for your company. You and the project team are working together to plan the risk responses for the project. You feel that the team has successfully completed the risk response planning and now you must initiate what risk process it is. Which of the following risk processes is repeated after the plan risk responses to determine if the overall project risk has been satisfactorily decreased?

- A. Risk response implementation
- B. Quantitative risk analysis
- C. Risk identification
- D. Qualitative risk analysis

Answer: B

NEW QUESTION 52

You are the project manager for your company and a new change request has been approved for your project. This change request, however, has introduced several new risks to the project. You have communicated these risk events and the project stakeholders understand the possible effects these risks could have on your project. You elect to create a mitigation response for the identified risk events. Where will you record the mitigation response?

- A. Risk log
- B. Risk management plan
- C. Risk register
- D. Project management plan

Answer: C

NEW QUESTION 56

Your project is an agricultural-based project that deals with plant irrigation systems. You have discovered a byproduct in your project that your organization could use to make a profit. If your organization seizes this opportunity it would be an example of what risk response?

- A. Exploiting
- B. Positive
- C. Opportunistic
- D. Enhancing

Answer: A

NEW QUESTION 58

Which of the following responsibilities are performed by the core team of IT governance? Each correct answer represents a complete solution. Choose all that apply.

- A. Provide service feedback to providers.
- B. Undertake core tasks.
- C. Define plan and deliverables.
- D. Report on process.

Answer: BCD

NEW QUESTION 63

Sensitivity analysis is a technique for systematically changing parameters in a model to determine the effects of such changes and is useful for computer modelers for a range of purposes. Which of the following purposes does the sensitivity analysis include?

Each correct answer represents a complete solution. Choose all that apply.

- A. Decision making or the development of recommendations for decision makers
- B. Model development
- C. Estimating the average outcome
- D. Increased understanding or quantification of the system

Answer: ABD

NEW QUESTION 65

Beth is an HR Professional for her organization and she's been alerted by management that the company will be outsourcing a large portion of operations. This outsourcing will likely cause several employees to lose employment with the organization. Which of the following is the best course of action that Beth can take in regard to communicating with the employees about the outsourcing change?

- A. Be honest and truthful and do not hide the facts.
- B. Refer all questions about the outsourcing decision to management.
- C. Document all questions and create exact, formal answers in writing with management's approval.
- D. Don't share the details of the outsourcing decision.

Answer: A

NEW QUESTION 68

Which of the following processes are involved under the COBIT framework? Each correct answer represents a complete solution. Choose all that apply.

- A. Managing the IT workforce.
- B. Correcting all risk issues.
- C. Conducting IT risk assessments.
- D. Developing a strategic plan.

Answer: ACD

NEW QUESTION 70

Amy is the project manager for her company. In her current project the organization has a very low tolerance for risk events that will affect the project schedule. Management has asked Amy to consider the affect of all the risks on the project schedule. What approach can Amy take to create a bias against risks that will affect the schedule of the project?

- A. She can filter all risks based on their affect on schedule versus other project objectives.
- B. She can have the project team pad their time estimates to alleviate delays in the project schedule
- C. She can shift risk-laden activities that affect the project schedule from the critical path as much a possible.
- D. She can create an overall project rating scheme to reflect the bias towards risks that affect the project schedule.

Answer: D

NEW QUESTION 72

Marsha is the project manager of the NHQ Project. There's a risk that her project team has identified, which could cause the project to be late by more than a month. Marsha does not want this risk event to happen so she devises extra project activities to ensure that the risk event will not happen. The extra steps, however, will cost the project an additional \$10,000. What type of risk response is this approach?

- A. Exploiting
- B. Transference
- C. Mitigation
- D. Enhancing

Answer: C

NEW QUESTION 76

Which of the following is NOT a valid maturity level of the Software Capability Maturity Model (CMM)?

- A. Repeatable level
- B. Managed level
- C. Defined level
- D. Fundamental level

Answer: D

NEW QUESTION 77

Which of the following are the main objectives of the Performance measurement domain? Each correct answer represents a complete solution. Choose all that apply.

- A. It satisfies the customer's need.

- B. It defines value creation roles within IT.
- C. It meets out the goals.
- D. It statistically controls the process sequences.

Answer: ACD

NEW QUESTION 78

You work as a project manager for TechSoft Inc. You are working with the project stakeholders on the qualitative risk analysis process in your project. You have used all the tools to the qualitative risk analysis process in your project. Which of the following techniques is NOT used as a tool in qualitative risk analysis process?

- A. Risk Data Quality Assessment
- B. Risk Categorization
- C. Risk Reassessment
- D. Risk Urgency Assessment

Answer: C

NEW QUESTION 81

You work as a project manager for BlueWell Inc. You are about to complete the quantitative risk analysis process for your project. You can use three available tools and techniques to complete this process. Which one of the following is NOT a tool or technique that is appropriate for the quantitative risk analysis process?

- A. Quantitative risk analysis and modeling techniques
- B. Organizational process assets
- C. Expert judgment
- D. Data gathering and representation techniques

Answer: B

NEW QUESTION 83

Which of the following methods offers a number of modeling practices and disciplines that contribute to a successful service-oriented life cycle management and modeling?

- A. Service-oriented modeling and architecture (SOMA)
- B. Service-oriented architecture (SOA)
- C. Sherwood Applied Business Security Architecture (SABSA)
- D. Service-oriented modeling framework (SOMF)

Answer: D

NEW QUESTION 84

Which of the following processes involves choosing the alternative strategies, executing a contingency or fallback plan, taking corrective action, and modifying the project management plan?

- A. Scope Change control
- B. Monitor and Control risk
- C. Integrated Change control
- D. Configuration Management

Answer: B

NEW QUESTION 88

Which of the following techniques is used for understanding the "environment" in which a business operates?

- A. Critical success factor analysis
- B. PEST analysis
- C. SWOT analysis
- D. Market segmentation

Answer: B

NEW QUESTION 93

You are working with your project stakeholders to identify risks within the JKP Project. You want to use an approach to engage the stakeholders to increase the breadth of the identified risks by including internally generated risk. Which risk identification approach is most suited for this goal?

- A. Brainstorming
- B. Assumptions analysis
- C. SWOT analysis
- D. Delphi Technique

Answer: C

NEW QUESTION 98

John is the project manager of the NHQ Project for his company. His project has 75 stakeholders, some of which are external to the organization. John needs to make certain that he communicates about risk in the most appropriate method for the external stakeholders. Which project management plan will be the best guide

for John to communicate to the external stakeholders?

- A. Communications Management Plan
- B. Risk Response Plan
- C. Project Management Plan
- D. Risk Management Plan

Answer: A

NEW QUESTION 100

As seen from the perspective of how the enterprise defines and executes business strategies to achieve its goals and objectives, which of the following elements does the ERM comprise of?

Each correct answer represents a complete solution. Choose all that apply.

- A. Enhancing risk response decisions
- B. Providing integrated responses to few risks
- C. Reducing operational surprises and losses
- D. Aligning risk appetite and strategy

Answer: ACD

NEW QUESTION 103

You work as the project manager for BlueWell Inc. You are monitoring the project performance. You want to make a decision to change the project plan to eliminate a risk in order to protect the project objectives.

Which of the following strategies will you use to tackle the risk?

- A. Risk mitigation
- B. Risk avoidance
- C. Risk acceptance
- D. Risk transference

Answer: B

NEW QUESTION 106

Management wants you to create a visual diagram of what resources will be utilized in the project deliverables. What type of a chart is management asking you to create?

- A. RACI chart
- B. Roles and responsibility matrix
- C. Work breakdown structure
- D. Resource breakdown structure

Answer: D

NEW QUESTION 108

Lisa is the project manager of the FKN project for her organization. She is working with Sam, the CIO, to discuss a discount the vendor has offered the project based on the amount of materials that is ordered. Lisa and Sam review the offer and agree that while their project may qualify for the discounted materials the savings is nominal and they would not necessarily pursue the savings. Lisa documents this positive risk response in the risk register. What risk response is this?

- A. Share
- B. Acceptance
- C. Enhance
- D. Transference

Answer: B

NEW QUESTION 111

You are the project manager of the GHY Project and would like to perform a review of your project from several different characteristics. You would like to review what worked in the project and what needed improvement. What type of analysis would be most appropriate for the end of project review?

- A. Feasibility study
- B. Product breakdown
- C. Business case study
- D. SWOT analysis

Answer: D

NEW QUESTION 115

You are the project manager of the NHQ Project for your company. You have completed qualitative and quantitative analysis of your identified project risks and you would now like to find an approach to increase project opportunities and to reduce threats within the project. What project management process would best help you?

- A. Plan risk responses
- B. Create a risk governance approach
- C. Create the project risk register
- D. Monitor and control project risks

Answer: A

NEW QUESTION 117

Jane is the project manager of the GBB project for her company. In the current project a vendor has offered the project a ten percent discount based if they will order 100 units for the project. It is possible that the GBB Project may need the 100 units, but the cost of the units is not a top priority for the project. Jane documents the offer and tells the vendor that they will keep the offer in mind and continue with the project as planned. What risk response has been given in this project?

- A. Acceptance
- B. Enhance
- C. Sharing
- D. Exploiting

Answer: A

NEW QUESTION 122

Availability Management allows organizations to sustain the IT service availability to support the business at a justifiable cost. Which of the following elements of Availability Management is used to perform at an agreed level over a period of time?
Each correct answer represents a part of the solution. Choose all that apply.

- A. Reliability
- B. Security
- C. Recoverability
- D. Serviceability
- E. Resilience
- F. Maintainability
- G. Error control

Answer: ABCDEF

NEW QUESTION 123

Fill in the blank with an appropriate phrase.

The _____ provides investment management services to the firm and directs on how to take decisions on fund.

- A. fund manager

Answer: A

NEW QUESTION 126

A project team member has just identified a new project risk. The risk event is determined to have significant impact but a low probability in the project. Should the risk event happen it'll cause the project to be delayed by three weeks, which will cause new risk in the project. What should the project manager do with the risk event?

- A. Add the identified risk to a quality control management control chart.
- B. Add the identified risk to the low-level risk watchlist.
- C. Add the identified risk to the risk register.
- D. Add the identified risk to the issues log.

Answer: C

NEW QUESTION 131

Which of the following processes is responsible for controlling, recording and reporting on versions, attributes, and relationships relating to components of the Information Technology (IT) infrastructure?

- A. Service Catalogue Management
- B. Service Level Management
- C. ICT Operations Management
- D. Service Asset and Configuration Management

Answer: D

NEW QUESTION 134

What stakeholder(s) must participate in the document elicitation result?

- A. Business analyst and the key stakeholders
- B. Business analyst and the business owner
- C. Business analyst, business analysis team, and the key stakeholders
- D. Business analyst

Answer: D

NEW QUESTION 139

You are the HR Professional for your organization and you're working with the management to define the role of contractors versus employees in your organization. According to the Internal Revenue Service, there are three categories of control that help determine whether a person is a contractor or an employee. Which one of the following is not one of the three levels of control as defined by the IRS for employee versus contractor?

- A. Type of relationship
- B. Locale of work performed
- C. Behavioral control
- D. Financial control

Answer: B

NEW QUESTION 144

What is information system governance all about?

Features of information system governance

Choose from here:

- Data handling
- Risk management
- Implementing access control
- Information security
- Corporate responsibility
- Effective and risk aware use of information systems
- Establishing accountability

*Sequence of the selected item is not required.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features of information system governance

Choose from here:

- Data handling
- Implementing access control
- Establishing accountability

*Sequence of the selected item is not required.

NEW QUESTION 146

COBIT stands for Control Objectives for Information and Related Technology. COBIT is a set of best practices (framework) for information technology (IT) management created by the Information Systems Audit and Control Association (ISACA), and the IT Governance Institute (ITGI) in 1996. Drag and drop the correct domain ('Monitor and Evaluate') next to the IT processes defined by COBIT to support CSI.

Monitor and evaluate IT performance	Placeholder	ME3
Monitor and evaluate internal control	Placeholder	ME1
Ensure regulatory compliance	Placeholder	ME0
Provide IT governance	Placeholder	ME4
		ME2

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Monitor and evaluate IT performance	ME1	ME3
Monitor and evaluate internal control	ME2	ME1
Ensure regulatory compliance	ME3	ME0
Provide IT governance	ME4	ME4
		ME2

NEW QUESTION 151

Which of the following concepts is used to reduce the errors produced during the manufacturing or service process, increase customer satisfaction, streamline

supply chain management, aims for modernization of equipment and ensures workers have the highest level of training?

- A. Balanced Scorecard (BSC)
- B. Six Sigma
- C. Total Quality Management
- D. Total Security Management

Answer: C

NEW QUESTION 153

Billy is the project manager of the HAR Project and is in month six of the project. The project is scheduled to last for 18 months. Management asks Billy how often the project team is participating in risk reassessment in this project. What should Billy tell management if he's following the best practices for risk management?

- A. Project risk management happens at every milestone.
- B. Project risk management has been concluded with the project planning.
- C. At every status meeting the project team project risk management is an agenda item.
- D. Project risk management is scheduled for every month in the 18-month project.

Answer: C

NEW QUESTION 156

You are the project manager of a computer upgrade project. You and the vendor are in dispute over the deliverables the vendor was to provide and configure. What document can best describe how you and the vendor are to proceed if there is a claim against the vendor?

- A. Procurement management plan
- B. Project cost management plan
- C. Enterprise environmental factors
- D. Contract

Answer: D

NEW QUESTION 157

Which of the following is a way of delivering value to customers by facilitating outcome that customers wish to get without the control of specific costs and risks?

- A. Processes
- B. Service Desk
- C. Functions
- D. Service

Answer: D

NEW QUESTION 160

Which of the following frameworks describes an enterprise view of all project management activities and how these activities contribute to the success of the organization?

- A. Casualty Actuarial Society framework
- B. COSO ERM
- C. Enterprise project management (EPM)
- D. COBIT

Answer: C

NEW QUESTION 162

Which of the following planned and purposeful management processes are required by Strategic Alignment? Each correct answer represents a complete solution. Choose all that apply.

- A. Clarifying the role that IT should play
- B. Aligning IT strategy with the business strategy
- C. Evaluating, post implementation, benefits delivered by IT
- D. Creating and sustaining awareness of the strategic role of IT at a top management level

Answer: ACD

NEW QUESTION 167

Walter is the project manager of a large construction project. He'll be working with several vendors on the project. Vendors will be providing materials and labor for several parts of the project. Some of the works in the project are very dangerous so Walter has implemented safety requirements for all of the vendors and his own project team. Stakeholders for the project have added new requirements, which have caused new risks in the project. A vendor has identified a new risk that could affect the project if it comes into fruition. Walter agrees with the vendor and has updated the risk register and created potential risk responses to mitigate the risk. What should Walter also update in this scenario considering the risk event?

- A. Project contractual relationship with the vendor
- B. Project communications plan
- C. Project scope statement
- D. Project management plan

Answer: D

NEW QUESTION 169

Event Management, Problem Management, Access Management, and Request Fulfillment are part of which of the following stages of the Service Lifecycle?

- A. Service Strategy
- B. Service Transition
- C. Continual Service Improvement
- D. Service Operation

Answer: D

NEW QUESTION 172

Fill in the blank with an appropriate phrase.

_____ are activities that are dangerous to complete and manage such as construction, electrical work, or manufacturing.

- A. Pure risks

Answer: A

NEW QUESTION 176

Which of the following essential elements of IT Portfolio Investment Management seamlessly initiates the projects, and incorporates the asset and software development costs to improve the accuracy of ongoing portfolio assessment and project prioritization?

- A. Portfolio Management
- B. Portfolio What-If Planning
- C. Integrated Capability
- D. Portfolio Planning Analysis

Answer: C

NEW QUESTION 181

You work as the project manager for Bluewell Inc. You are working on NGQQ Project for your company. You have completed the risk analysis processes for the risk events. You and the project team have created risk responses for most of the identified project risks. Which of the following risk response planning techniques will you use to shift the impact of a threat to a third party, together with the responses?

- A. Risk transference
- B. Risk avoidance
- C. Risk acceptance
- D. Risk mitigation

Answer: A

NEW QUESTION 182

Which of the following are the advantages of IT Resource Management? Each correct answer represents a complete solution. Choose all that apply.

- A. It develops the IT service quality and effectiveness.
- B. It reduces the IT project complexity.
- C. It reduces the enterprise risks.
- D. It provides customer organization to construct the Request for Proposal (RFP).

Answer: ABC

NEW QUESTION 185

Fred is the project manager of a large project in his organization. Fred needs to begin planning the risk management plan with the project team and key stakeholders. Which plan risk management process tool and technique should Fred use to plan risk management?

- A. Planning meetings and analysis
- B. Variance and trend analysis
- C. Data gathering and representation techniques
- D. Information gathering techniques

Answer: A

NEW QUESTION 189

You are the project manager of a large construction project. Part of the project involves the wiring of the electricity in the building your project is creating. You and the project team determine the electrical work is too dangerous to perform yourself so you hire an electrician to perform the work for the project. This is an example of what type of risk response?

- A. Avoidance
- B. Mitigation
- C. Transference
- D. Acceptance

Answer: C

NEW QUESTION 192

Gary is the project manager of the MMQ project for his company. He is working with his project team to plan the risk responses for his project. Sarah, a project team member, does not understand the process that Gary is using to plan the risk responses. Which approach is the preferred method to address project risks and the risk responses?

- A. Risks in the project should be addressed by their probability for creating risk responses.
- B. Risks in the project should be addressed by the organization's risk tolerance for creating risk responses.
- C. Risks in the project should be addressed by their priority for creating risk responses.
- D. Risks in the project should be addressed by their impact for creating risk responses.

Answer: C

NEW QUESTION 193

Which of the following are the main benefits of using Information Services Procurement Library (ISPL)? Each correct answer represents a complete solution. Choose all that apply.

- A. The contract can be used as a control instrument.
- B. The customer can take advantage of the competitive market.
- C. The proposals of consumers become comparable.
- D. The use of a strategy that really fits the situation.

Answer: ABD

NEW QUESTION 196

During qualitative risk analysis you want to define the risk urgency assessment. All of the following are indicators of risk priority except for which one?

- A. Risk rating
- B. Warning signs
- C. Cost of the project
- D. Symptoms

Answer: C

NEW QUESTION 197

What does the T in SWOT analysis mean?

- A. Time
- B. Trial
- C. Threats
- D. Test

Answer: C

NEW QUESTION 199

Which of the following types of agreement creates a confidential relationship between the parties to protect any type of confidential and proprietary information or a trade secret?

- A. CNC
- B. NDA
- C. SLA
- D. Non-price competition

Answer: B

NEW QUESTION 204

Gary is the project manager for his organization. He is working with the project stakeholders on the project requirements and how risks may affect their project. One of the stakeholders is confused about what constitutes risks in the project. Which of the following is the most accurate definition of a project risk?

- A. It is an unknown event that can affect the project scope.
- B. It is an uncertain event that can affect at least one project objective.
- C. It is an uncertain event that can affect the project costs.
- D. It is an uncertain event or condition within the project execution.

Answer: B

NEW QUESTION 206

Which of the following processes contained in the Portfolio Management domain of Val IT establishes an investment threshold?

- A. PM4
- B. PM7
- C. PM6
- D. PM5

Answer: C

NEW QUESTION 208

Which of the following ISO standards defines the corporate governance of IT?

- A. ISO 9000
- B. ISO 27001
- C. ISO 20000
- D. ISO 38500

Answer: D

NEW QUESTION 210

Which of the following concepts aims to limit errors to 1 per million units produced?

- A. TQM
- B. BSC
- C. Six Sigma
- D. TSM

Answer: A

NEW QUESTION 211

Which of the following processes contained in the Value Governance domain of Val IT establishes the organizational structures?

- A. VG7
- B. VG9
- C. VG6
- D. VG8

Answer: A

NEW QUESTION 213

Which of the following activity loops describes improvement of the existing processes?

- A. Loop 3
- B. Loop 4
- C. Loop 1
- D. Loop 2

Answer: D

NEW QUESTION 216

Which of the following strategies includes marketing strategies, new product development strategies, HR strategies and, financial strategies?

- A. Operational strategy
- B. Corporate strategy
- C. Business strategy
- D. Functional strategy

Answer: D

NEW QUESTION 217

Which of the following phases in SDLC transforms the detailed requirements into complete, detailed system design document?

- A. Planning
- B. Design
- C. Development
- D. Initiation

Answer: B

NEW QUESTION 219

Which of the following resource categories includes costs, productivity, availability, and change and configuration management?

- A. Products
- B. Processes
- C. People
- D. Partners

Answer: B

NEW QUESTION 221

Which of the following individuals/team advises on infrastructure needs and architectural design?

- A. Management committee
- B. CEO
- C. CIO

D. IT Strategy Committee

Answer: A

NEW QUESTION 224

Which of the following categories describes the value added by the process divided by the value of the labor and capital consumed?

- A. Quality
- B. Timeliness
- C. Quantity
- D. Productivity

Answer: D

NEW QUESTION 225

Which of the following processes uses statistical evidences to determine progress toward specific defined organizational objectives?

- A. Resource management
- B. Risk management
- C. Value delivery
- D. Performance measurement

Answer: D

NEW QUESTION 229

Which of the following areas tracks the project delivery, and monitors the IT services?

- A. Risk management
- B. Performance measurement
- C. Strategic alignment
- D. Value delivery

Answer: B

NEW QUESTION 234

Which of the following individuals supports and contributes to customer's governance approach?

- A. User representatives
- B. Supplier/Business partners
- C. Compliance officers
- D. Project sponsors

Answer: B

NEW QUESTION 239

Which of the following techniques builds various plausible views of possible futures for a business?

- A. PEST analysis
- B. Scenario Planning
- C. SWOT Analysis
- D. Market Segmentation

Answer: B

NEW QUESTION 240

Which of the following areas concentrates on optimizing expenses, and providing the value of IT?

- A. Value delivery
- B. Risk management
- C. Resource management
- D. Strategic alignment

Answer: A

NEW QUESTION 245

Which of the following areas addresses the safeguarding of IT assets, disaster recovery and continuity of operations?

- A. Performance measurement
- B. Risk management
- C. Value delivery
- D. Strategic alignment

Answer: B

NEW QUESTION 250

Which of the following resource categories includes skill sets, certifications, productivity, and morale?

- A. Partners
- B. Processes
- C. People
- D. Products

Answer: C

NEW QUESTION 252

Which of the following attributes are the COBIT's generic maturity model attributes? Each correct answer represents a complete solution. Choose all that apply.

- A. Policies, plans and procedures
- B. Tools and automation
- C. Awareness and communication
- D. Availability and accessibility

Answer: ABC

NEW QUESTION 255

In which of the following components of the COSO ERM are the policies and procedures established and implemented to help ensure that the risk responses are effectively carried out?

- A. Control activity
- B. Risk assessment
- C. Risk response
- D. Event identification

Answer: A

NEW QUESTION 258

Which of the following factors influence the operating environment of an enterprise? Each correct answer represents a complete solution. Choose all that apply.

- A. Mission, vision and values of an enterprise
- B. Outcome measures
- C. Stakeholders values
- D. Industry practices

Answer: ACD

NEW QUESTION 260

You are using the IT BSC management tool to apply the practices of IT BSC to the IT function. You want to perform the following functions:

Deliver value Manage cost Manage risks

Achieve intercompany synergies

Which process of the IT BSC Measurement tool will you use?

- A. Future Orientation
- B. Operational excellence
- C. Corporate contribution
- D. Customer Orientation

Answer: C

NEW QUESTION 264

Which of the following quadrant analysis identifies the key issues of cost containment, predictability or reliability, continual unit cost improvement, and benchmarking for justification?

- A. Low level role (tactical/utility) and business market leader (risk-taker/high growth)
- B. High level role (strategic/transformational) and business market leader (risk-taker/high growth)
- C. Low level role (tactical/utility) and business market followers (risk-averse/mature)
- D. High level role (strategic/transformational) and business market followers (risk-averse/mature)

Answer: C

NEW QUESTION 266

Which of the following functions are performed by the Future Orientation measure of the IT BSC management tool? Each correct answer represents a complete solution. Choose all that apply.

- A. It focuses on professional learning and development.
- B. It attracts and retains people with key competencies.
- C. It manages operational service performance.
- D. It measures and rewards individual and team performance.

Answer: ABD

NEW QUESTION 270

Choose and re-order the responsibilities performed by the IT Management team of IT governance.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 273

Which of the following components of the COSO ERM identifies the required information, captures it, and communicates it in a form and time frame that enable people to carry out their responsibilities?

- A. Information and communication
- B. Internal environment
- C. Monitoring
- D. Objectives setting

Answer: A

NEW QUESTION 275

Fill in the blank with an appropriate phrase.

The ____ creates and delivers momentum in gaining executive support, and provides help to set up messaging that is constantly conveyed to motivate the team, and gives information to the stakeholders.

- A. communication plan

Answer: A

NEW QUESTION 278

Which of the following objectives are used by the system to increase costs or revenues? Each correct answer represents a complete solution. Choose all that apply.

- A. Erecting barriers to entry by competitors
- B. Increasing production rates
- C. Improving product quality
- D. Creating new distribution channels

Answer: AD

NEW QUESTION 280

The testing methods help in shaping opinion against assurance objectives by combining one or more of the test types. Which of the following are the test types used in this process?

Each correct answer represents a complete solution. Choose all that apply.

- A. Observe
- B. Inspect
- C. Plan
- D. Inquire

Answer: ABD

NEW QUESTION 285

Which of the following strategic issues in the IFAC report highlight the underlying success and failure of enterprises? Each correct answer represents a complete solution. Choose all that apply.

- A. Ability to provide service feedback to providers
- B. Strategy execution
- C. Ability to undertake successful mergers and acquisitions
- D. Clarity of strategy

Answer: BCD

NEW QUESTION 288

Which of the following quadrant analysis identifies the key issues of working well with other functions, IT value realization over time rather than-just cost, and being business process- focused but solutiondriven?

- A. Low level role (tactical/utility) and business market leader (risk-taker/high growth)
- B. High level role (strategic/transformational) and business market leader (risk-taker/high growth)
- C. High level role (strategic/transformational) and business market followers (risk-averse/mature)
- D. Low level role (tactical/utility) and business market followers (risk-averse/mature)

Answer: C

NEW QUESTION 290

Which of the following processes contained in the Portfolio Management domain of Val IT creates an overall portfolio view?

- A. PM8
- B. PM7
- C. PM9
- D. PM10

Answer: C

NEW QUESTION 295

In which of the following editions of COBIT was "Management Guidelines" added?

- A. The third edition
- B. The first edition
- C. The fourth edition
- D. The second edition

Answer: D

NEW QUESTION 296

Which of the following types of risks includes currency risk, liquidity risk, and technology obsolescence?

- A. Asset risk
- B. Operational risk
- C. Hazard risk
- D. Strategic risk

Answer: A

NEW QUESTION 299

Which of the following is the process of identifying and assessing factors that may jeopardize the success of a project or the achievement of a goal?

- A. Risk retention
- B. Risk identification
- C. Risk communication
- D. Risk analysis

Answer: D

NEW QUESTION 302

Which of the following functions of HR department is liable for attitude surveys, labor relation, employee handbook, and labor law compliance?

- A. Personnel policy
- B. Employee relation
- C. Compensation and benefit
- D. Analysis and design for work

Answer: B

NEW QUESTION 304

.....

Thank You for Trying Our Product

* 100% Pass or Money Back

All our products come with a 90-day Money Back Guarantee.

* One year free update

You can enjoy free update one year. 24x7 online support.

* Trusted by Millions

We currently serve more than 30,000,000 customers.

* Shop Securely

All transactions are protected by VeriSign!

100% Pass Your CGEIT Exam with Our Prep Materials Via below:

<https://www.certleader.com/CGEIT-dumps.html>