Isaca

Exam Questions CGEIT

ISACA CGEIT Certification Practice Test

NEW QUESTION 1
You are the project manager for your organization. You are preparing for the quantitative risk analysis. Mark, a project team member, wants to know why you need to do quantitative risk analysis when you just completed qualitative risk analysis. Which one of the following statements best defines what quantitative risk analysis is?

A. Quantitative risk analysis is the process of prioritizing risks for further analysis or action by assessing and combining their probability of occurrence and impact.
B. Quantitative risk analysis is the planning and quantification of risk responses based on probability and impact of each risk event.
C. Quantitative risk analysis is the review of the risk events with the high probability and the highes impact on the project objectives.
D. Quantitative risk analysis is the process of numerically analyzing the effect of identified risks on overall project objectives.

Answer: D

NEW QUESTION 2
Fill in the blank with an appropriate phrase.
_____ models address specifications, requirements, design, verification and validation, and maintenance activities.

A. Life cycle

Answer: A

NEW QUESTION 3
Mary is the business analyst for your organization. She asks you what the purpose of the assess capability gaps task is. Which of the following is the best response to give Mary?

A. It identifies the causal factors that are contributing to an effect the solution will solve.
B. It identifies new capabilities required by the organization to meet the business need.
C. It describes the ends that the organization wants to improve.
D. It identifies the skill gaps in the existing resources.

Answer: B

NEW QUESTION 4
Fill in the blank with an appropriate phrase.
____ is the study of how the variation (uncertainty) in the output of a mathematical model can be apportioned, qualitatively or quantitatively, to different sources of variation in the input of a model.

A. Sensitivity analysis

Answer: A

NEW QUESTION 5
Which of the following is the process of comparing the business processes and performance metrics including cost, cycle time, productivity, or quality?

A. Agreement
B. COBIT
C. Service Improvement Plan
D. Benchmarking

Answer: D

NEW QUESTION 6
You are the project manager of a large project that will last four years. In this project, you would like to model the risk based on its distribution, impact, and other factors. There are three modeling techniques that a project manager can use to include both event-oriented and projectoriented analysis. Which modeling technique does NOT provide event- oriented and projectoriented analysis for identified risks?

A. Modeling and simulation
B. Expected monetary value
C. Sensitivity analysis
D. Jo-Hari Window

Answer: D

NEW QUESTION 7
Which of the following processes is responsible for low risk, frequently occurring low cost changes?

A. Incident Management
B. IT Facilities Management
C. Release Management
D. Request Fulfillment

Answer: D

NEW QUESTION 8

You are the project manager for your organization and you are working with Thomas, a project team member. You and Thomas have been working on a specific risk response for a probable risk event in the project. Thomas is empowered with a risk response and will control all aspects of the identified risk response in which a particular risk event will happen within the project. What title, in regard to risk, is bestowed on Thomas?

A. Risk coordinator
B. Risk expeditor
C. Risk owner
D. Risk team leader

Answer: C

NEW QUESTION 9
Which of the following essential elements of IT Portfolio Investment Management drives better decisions by providing real-time portfolio performance information in personalized views, such as cost/benefit summary, risk versus reward, ROI versus alignment, and balance bubble charts?

A. Workflow, Process Management, Tracking and Authorization
B. Portfolio Management
C. Integrated Dashboards and Scorecards
D. Portfolio What-If Planning

Answer: C

NEW QUESTION 10
Which of the following sub-processes of Service Portfolio Management is used to define the overall goals that the service provider should follow in its development based on the outcome of Strategic Service Assessment?

A. Service Portfolio Update
B. Strategic Service Assessment
C. Service Strategy Definition
D. Strategic Planning

Answer: C

NEW QUESTION 10
Which of the following are the main goals of Broadcasting Board of Governors (BBG)'s strategic plan 2008-2013? Each correct answer represents a complete solution. Choose all that apply.

A. It employs modern communication techniques and technologies.
B. It builds on our reach and impact within the muslim world.
C. It engages the world in conversation about England.
D. It enhances program delivery across all platforms.

Answer: ABD

NEW QUESTION 15
Which of the following types of IT organizational structures states that all IT decision-making and the IT budget are in one place, much easier to manage, and require much less effort to organize?

A. Decentralized
B. Federated
C. Project-based
D. Centralized

Answer: D

NEW QUESTION 20
Gary has identified a project risk that could injure project team members. He does not want to accept any risk where someone could become injured on this project so he hires a professional vendor to complete this portion of the project work. This workaround to the risk event is known as what type of risk response?

A. Avoidance
B. Mitigation
C. Acceptance
D. Transference

Answer: D

NEW QUESTION 24
Which of the following frameworks defines ERM as a process, effected by an entity's board of directors, management, and other personnel, applied in strategy setting and across the enterprise?

A. COBIT
B. COSO ERM framework
C. Casualty Actuarial Society framework
D. Val IT

Answer: B

NEW QUESTION 28
The IT strategy formulation process consists of four steps to provide guidance to all who are involved. Which of the following steps are performed in the IT strategy formulation process?
Each correct answer represents a complete solution. Choose all that apply.

A. Decide how to get from here to there.
B. Evaluate changes.
C. Assess process maturity.
D. Map out the big picture.

Answer: ABD

NEW QUESTION 31
Which of the following processes ensures that all vital assets and resources of the organization are safeguarded?

A. Defining Resource Requirements process
B. Cost estimating process
C. Vendor contract administration process
D. Risk management process

Answer: D

NEW QUESTION 33
The entry points to Service Strategy are referred to as "the Four Ps". They identify the different forms a service strategy may take. Which of the following is a correct list of the 'Four Ps'?

A. People, Products, Partners, and Profit
B. People, Potential, Products, and Performance
C. Potential, Preparation, Performance, and Profit
D. Perspective, Position, Plan, and Pattern

Answer: D

NEW QUESTION 37
Elizabeth is a project manager for her organization and she finds risk management to be very difficult for her to manage. She asks you, a lead project manager, at what stage in the project will risk management become easier. What answer best resolves the difficulty of risk management practices and the effort required?

A. Risk management only becomes easier the more often it is practiced.
B. Risk management only becomes easier when the project is closed.
C. Risk management is an iterative process and never becomes easier.
D. Risk management only becomes easier when the project moves into project execution.

Answer: A

NEW QUESTION 38
Which of the following stages of the Forrester's IT Governance Maturity Model describes that the IT governance processes are applied across the enterprise where all business units/entities conform to the same set of IT governance processes, and IT investment decisions are based on the enterprise view?

A. Stage 3-Consistent
B. Stage 4-Best practices
C. Stage 1-Ad hoc
D. Stage 2-Fragmented

Answer: A

NEW QUESTION 42
Which conduct stakeholder analysis technique is useful for identifying shared characteristics of a stakeholder group?

A. Brainstorming
B. Scope modeling
C. Interviews
D. Surveys

Answer: D

NEW QUESTION 45
Which of the following IT governance frameworks provides governance of IT investments, produced by the IT Governance Institute (ITGI), and is a formal statement of principles and processes for IT portfolio management?

A. VMM
B. Val IT
C. Risk IT
D. COBIT

Answer: B

NEW QUESTION 47
Della works as a project manager for SoftTech Inc. She is working with the project stakeholders to begin the quantitative risk analysis process. Which of the following inputs will be needed for the quantitative risk analysis process in her project?
Each correct answer represents a complete solution. Choose all that apply.

A. Project scope statement
B. Risk management plan
C. Cost management plan
D. Risk register

Answer: BCD

NEW QUESTION 52
TOGAF is based on four pillars, called architecture domains. Which of the following architecture domains provides a blueprint for the individual application systems to be deployed, the interactions between the application systems, and their relationships to the core business processes of the organization with the frameworks for services to be exposed as business functions for integration?

A. Business architecture
B. Applications architecture
C. Technical architecture
D. Data architecture

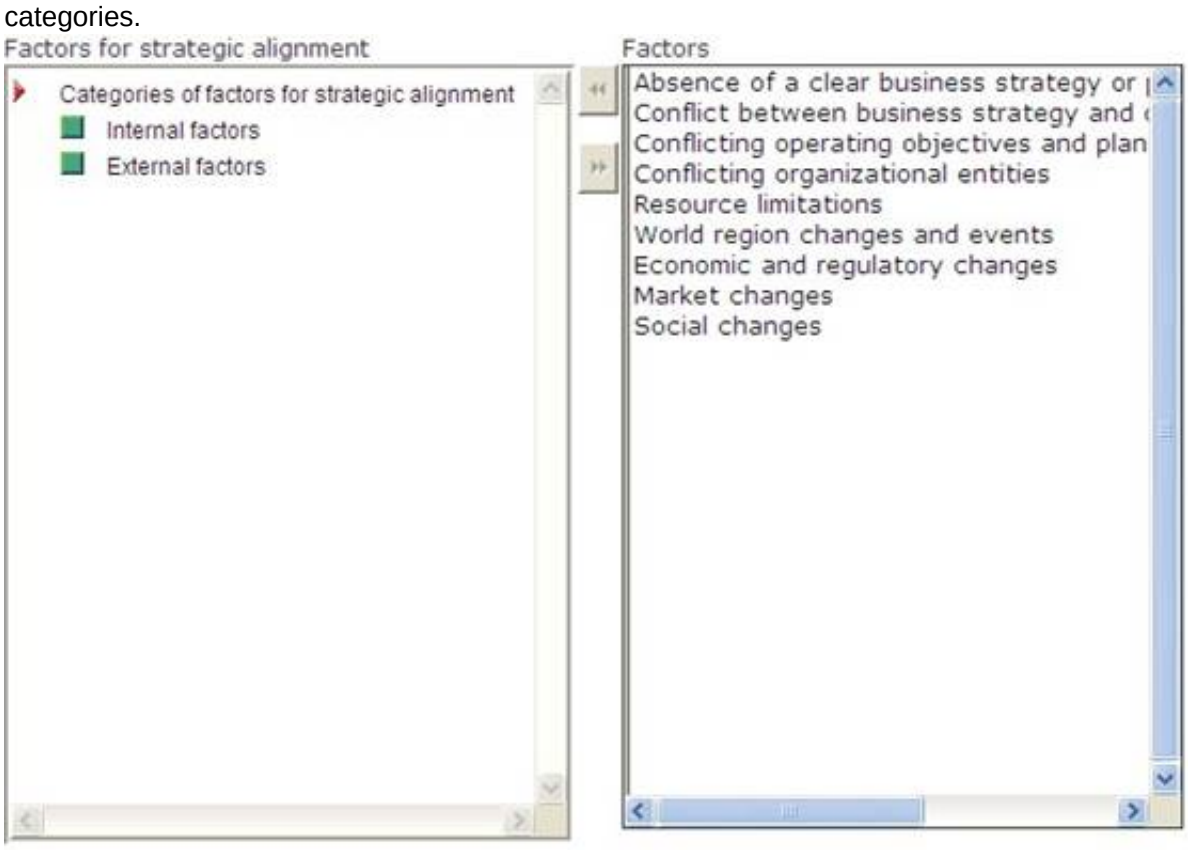
Answer: B

NEW QUESTION 56
Which of the following are the main objectives of the Performance measurement domain? Each correct answer represents a complete solution. Choose all that apply.

A. It satisfies the customer's need.
B. It defines value creation roles within IT.
C. It meets out the goals.
D. It statistically controls the process sequences.

Answer: ACD

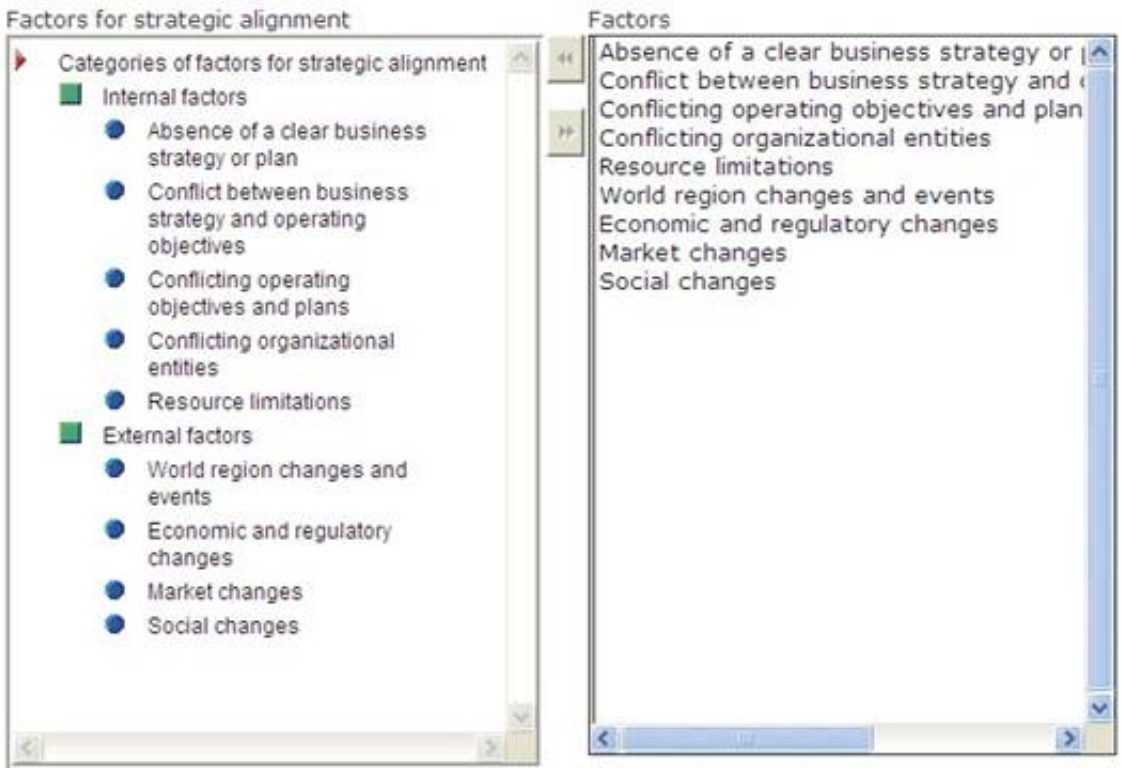
NEW QUESTION 61
There are two categories of factors that complicate the notion of business-IT for achieving strategic alignment. Place the appropriate factors in their corresponding categories.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 63
Which of the following architecture domains for TOGAF describes the structure of an organization's logical and physical data assets and the associated data management resources?

A. Applications architecture
B. Technical architecture
C. Data architecture
D. Business architecture

Answer: C

NEW QUESTION 67
Which of the following process groups is the most efficient at providing resources to the development of the procurement process?

A. Acquisition process
B. Contract management
C. Process management
D. Resource management

Answer: A

NEW QUESTION 69
You are working with your project stakeholders to identify risks within the JKP Project. You want to use an approach to engage the stakeholders to increase the breadth of the identified risks by including internally generated risk. Which risk identification approach is most suited for this goal?

A. Brainstorming
B. Assumptions analysis
C. SWOT analysis
D. Delphi Technique

Answer: C

NEW QUESTION 71
You work as the project manager for BlueWell Inc. You are monitoring the project performance. You want to make a decision to change the project plan to eliminate a risk in order to protect the project objectives.
Which of the following strategies will you use to tackle the risk?

A. Risk mitigation
B. Risk avoidance
C. Risk acceptance
D. Risk transference

Answer: B

NEW QUESTION 76
There are five inputs to the quantitative risk analysis process. Which one of the following is NOT an input to the perform quantitative risk analysis process?

A. Risk management plan
B. Risk register
C. Enterprise environmental factors
D. Cost management plan

Answer: C

NEW QUESTION 80
Availability Management allows organizations to sustain the IT service availability to support the business at a justifiable cost. Which of the following elements of Availability Management is used to perform at an agreed level over a period of time?
Each correct answer represents a part of the solution. Choose all that apply.

A. Reliability
B. Security
C. Recoverability
D. Serviceability
E. Resilience
F. Maintainability
G. Error control

Answer: ABCDEF

NEW QUESTION 85
Your project team has identified a project risk that must be responded to. The risk has been recorded in the risk register and the project team has been discussing potential risk responses for the risk event. The event is not likely to happen for several months but the probability of the event is high. Which one of the following is a valid response to the identified risk event?

A. Risk audit
B. Earned value management
C. Corrective action
D. Technical performance measurement

Answer: C

NEW QUESTION 86
Fill in the blank with an appropriate phrase.
The _____ provides investment management services to the firm and directs on how to take decisions on fund.

A. fund manager

Answer: A

NEW QUESTION 89
In which of the following methods of risk mitigation does the senior management approve the implementation of the controls that are recommended by the risk management team, and that will lower the risk to an acceptable level?

A. Risk Avoidance
B. Risk Alleviation
C. Risk Limitation
D. Risk Transference

Answer: B

NEW QUESTION 90
A project team member has just identified a new project risk. The risk event is determined to have significant impact but a low probability in the project. Should the risk event happen it'll cause the project to be delayed by three weeks, which will cause new risk in the project. What should the project manager do with the risk event?

A. Add the identified risk to a quality control management control chart.
B. Add the identified risk to the low-level risk watchlist.
C. Add the identified risk to the risk register.
D. Add the identified risk to the issues log.

Answer: C

NEW QUESTION 92
Which of the following steps are performed in the Planning phase of IT Assurance methodology? Each correct answer represents a complete solution. Choose all that apply.

A. Plan the risk-based assurance initiatives.
B. Scope and plan assurance initiatives.
C. Perform a quick risk assessment.
D. Assess process maturity.

Answer: ACD

NEW QUESTION 95
Which of the following frameworks is for enterprise architecture, and provides a comprehensive approach to the design, planning, implementation, and governance of an enterprise information architecture?

A. TOGAF
B. Val IT
C. BISL
D. COBIT

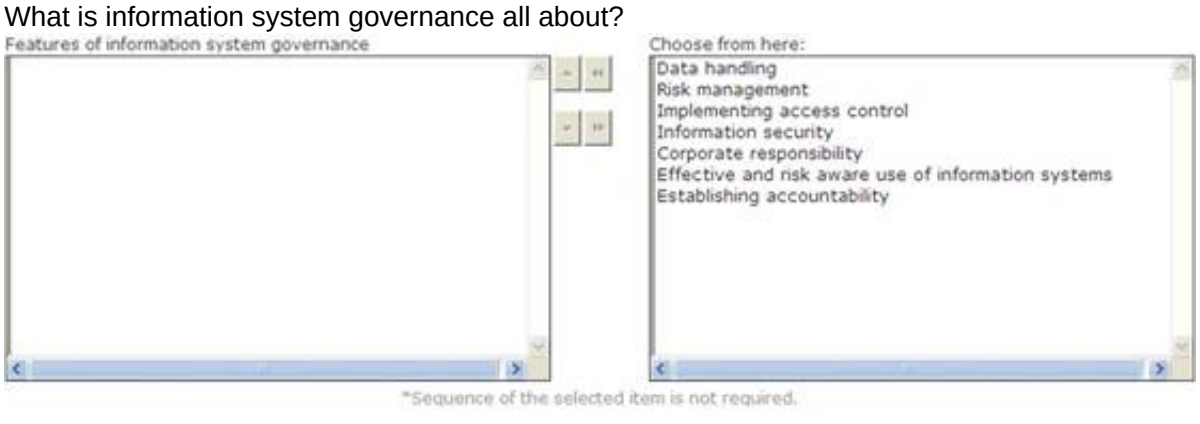
Answer: A

NEW QUESTION 100
Which of the following processes is responsible for controlling, recording and reporting on versions, attributes, and relationships relating to components of the Information Technology (IT) infrastructure?

A. Service Catalogue Management
B. Service Level Management
C. ICT Operations Management
D. Service Asset and Configuration Management

Answer: D

NEW QUESTION 103
What is information system governance all about?



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 104
Which of the following concepts is used to reduce the errors produced during the manufacturing or service process, increase customer satisfaction, streamline supply chain management, aims for modernization of equipment and ensures workers have the highest level of training?

A. Balanced Scorecard (BSC)
B. Six Sigma
C. Total Quality Management
D. Total Security Management

Answer: C

NEW QUESTION 107
Enterprise analysis provides many things for an organization. All of the following are tasks included in enterprise analysis except for which one?

A. Solution performance assessment
B. Define business need
C. Determine solution approach
D. Assess capability gaps

Answer: A

NEW QUESTION 109
What business analysis element tries to identify as many potential options as possible to meet the business objectives and fill identified gaps in capabilities?

A. Decision analysis
B. Alternative generation
C. Documentation of assumptions and constraints
D. Ranking of approaches

Answer: B

NEW QUESTION 113
Which of the following objectives can be the best coordinated with the Human resource management?

A. Increasing the automation of the business processes
B. Satisfying the business needs
C. Rewarding employee fairly
D. Focusing on the business improvements

Answer: B

NEW QUESTION 116
You are interviewing members of a project team to test their understanding of the assigned risk responses as risk owners. You and the project manager are working together to evaluate the risk responses to determine their effectiveness in the project. What project management technique are you performing with the project manager in this scenario?

A. Risk identification with the project team
B. Risk audits
C. Risk analysis
D. Stakeholder analysis as the project team is a stakeholder

Answer: B

NEW QUESTION 119
Which of the following domains of COBIT addresses the development of a maintenance plan that a company should adopt in order to prolong the life of an IT system and its components?

A. Plan and Organize
B. Acquire and Implement
C. Deliver and Support
D. Monitor and Evaluate

Answer: B

NEW QUESTION 121
Walter is the project manager of a large construction project. He'll be working with several vendors on the project. Vendors will be providing materials and labor for several parts of the project. Some of the works in the project are very dangerous so Walter has implemented safety requirements for all of the vendors and his own project team. Stakeholders for the project have added new requirements, which have caused new risks in the project. A vendor has identified a new risk that could affect the project if it comes into fruition. Walter agrees with the vendor and has updated the risk register and created potential risk responses to mitigate the risk. What should Walter also update in this scenario considering the risk event?

A. Project contractual relationship with the vendor
B. Project communications plan
C. Project scope statement
D. Project management plan

Answer: D

NEW QUESTION 125
You are the project manager of the NGQQ Project for your company. To help you communicate project status to your stakeholders, you are going to create a stakeholder register. All of the following information should be included in the stakeholder register except for which one?

A. Stakeholder management strategy
B. Assessment information of the stakeholders' major requirements, expectations, and potential influence
C. Stakeholder classification of their role in the project
D. Identification information for each stakeholder

Answer: A

NEW QUESTION 128
The water sanitation project manager has determined that risks associated with handling certain chemicals are too high. He has therefore decided to allow someone else to complete this portion of the project by outsourcing the handling and installation of the chemicals and filter equipment to an experienced contractor. This is an example of which of the following?

A. Transference
B. Acceptance
C. Mitigation
D. Avoidance

Answer: A

NEW QUESTION 131
Which of the following essential elements of IT Portfolio Investment Management seamlessly initiates the projects, and incorporates the asset and software development costs to improve the accuracy of ongoing portfolio assessment and project prioritization?

A. Portfolio Management
B. Portfolio What-If Planning
C. Integrated Capability

D. Portfolio Planning Analysis

Answer: C

NEW QUESTION 132
Gary is the project manager of the MMQ project for his company. He is working with his project team to plan the risk responses for his project. Sarah, a project team member, does not understand the process that Gary is using to plan the risk responses. Which approach is the preferred method to address project risks and the risk responses?

A. Risks in the project should be addressed by their probability for creating risk responses.
B. Risks in the project should be addressed by the organization's risk tolerance for creating risk responses.
C. Risks in the project should be addressed by their priority for creating risk responses.
D. Risks in the project should be addressed by their impact for creating risk responses.

Answer: C

NEW QUESTION 133
During qualitative risk analysis you want to define the risk urgency assessment. All of the following are indicators of risk priority except for which one?

A. Risk rating
B. Warning signs
C. Cost of the project
D. Symptoms

Answer: C

NEW QUESTION 136
Which of the following types of agreement creates a confidential relationship between the parties to protect any type of confidential and proprietary information or a trade secret?

A. CNC
B. NDA
C. SLA
D. Non-price competition

Answer: B

NEW QUESTION 140
Which of the following ISO standards defines the corporate governance of IT?

A. ISO 9000
B. ISO 27001
C. ISO 20000
D. ISO 38500

Answer: D

NEW QUESTION 142
Which of the following phases in SDLC transforms the detailed requirements into complete, detailed system design document?

A. Planning
B. Design
C. Development
D. Initiation

Answer: B

NEW QUESTION 144
Which of the following functions of HR department is liable for policy creation, policy communication, record creation, and HR information systems?

A. Compensation and benefit
B. Personnel policy
C. Analysis and design for work
D. Support for strategy

Answer: B

NEW QUESTION 149
Which of the following individuals/team advises on infrastructure needs and architectural design?

A. Management committee
B. CEO
C. CIO
D. IT Strategy Committee

Answer: A

NEW QUESTION 151
In which of the following types of biases does the data collection itself interfere with the process it is measuring?

A. Interaction
B. Nonresponse
C. Perception
D. Operational

Answer: A

NEW QUESTION 155
Which of the following individuals supports and contributes to customer's governance approach?

A. User representatives
B. Supplier/Business partners
C. Compliance officers
D. Project sponsors

Answer: B

NEW QUESTION 160
Which of the following is the amount of risk an enterprise is willing to except in pursuit of its mission?

A. Threats
B. Vulnerability
C. Risk Appetite
D. Inherent Risk

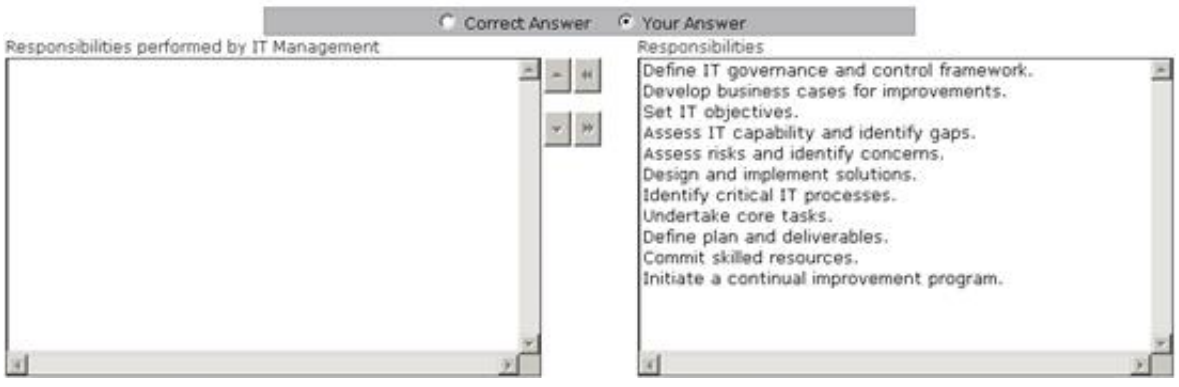
Answer: C

NEW QUESTION 162
Which of the following individuals/team allocates business resources for effective IT governance?

A. Business Executive
B. CEO
C. CIO
D. IT Strategy Committee

Answer: A

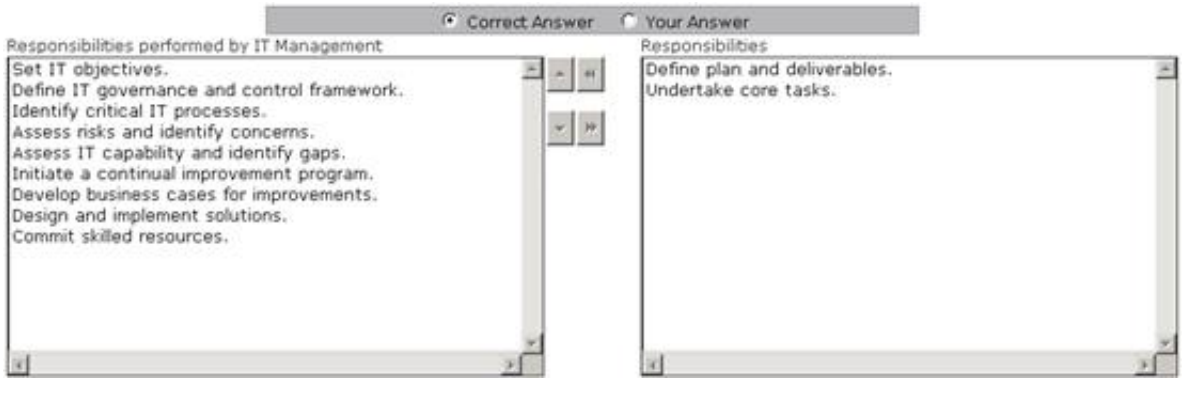
NEW QUESTION 166
Choose and re-order the responsibilities performed by the IT Management team of IT governance.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 169

Which of the following guides provides risk and value statements to help identify and validate the need to execute each control objective?

A. IT assurance guide
B. IT control objectives for Basel II guide
C. COBIT control practices guide
D. IT control for Sarbanes Oxley guide

Answer: C

NEW QUESTION 170
Which of the following quadrant analysis identifies the key issues of anticipation of business needs, service levels over cost, and business enablement and facilitation (removal of obstacles)?

A. High level role (strategic/transformational) and business market followers (risk-averse/mature)
B. Low level role (tactical/utility) and business market leader (risk-taker/high growth)
C. Low level role (tactical/utility) and business market followers (risk-averse/mature)
D. High level role (strategic/transformational) and business market leader (risk-taker/high growth)

Answer: B

NEW QUESTION 173
Which of the following guides provides guidance on how COBIT is useful in supporting a variety of assurance tasks, along with the recommended testing steps that are aligned with the control practices?

A. COBIT control practices guide
B. IT control for Sarbanes Oxley guide
C. IT assurance guide
D. IT control objectives for Basel II guide

Answer: C

NEW QUESTION 178
Which of the following objectives are used by the system to increase costs or revenues? Each correct answer represents a complete solution. Choose all that apply.

A. Erecting barriers to entry by competitors
B. Increasing production rates
C. Improving product quality
D. Creating new distribution channels

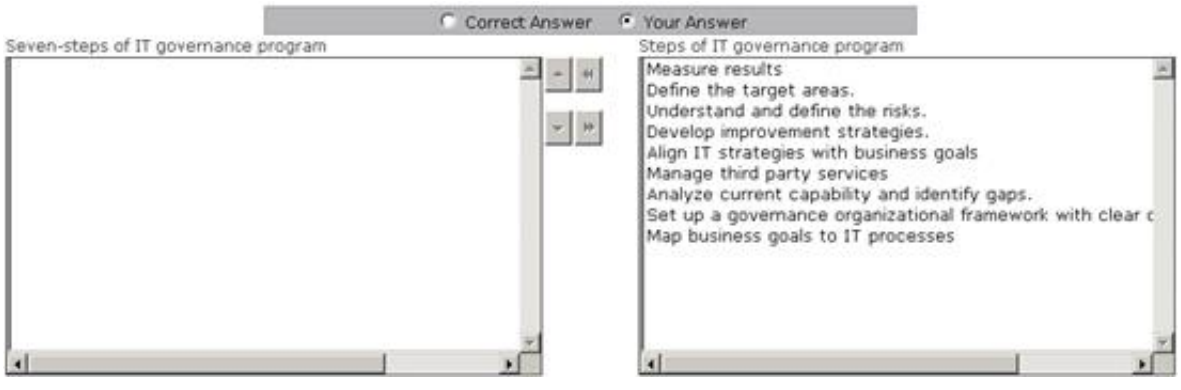
Answer: AD

NEW QUESTION 183
The testing methods help in shaping opinion against assurance objectives by combining one or more of the test types. Which of the following are the test types used in this process?
Each correct answer represents a complete solution. Choose all that apply.

A. Observe
B. Inspect
C. Plan
D. Inquire

Answer: ABD

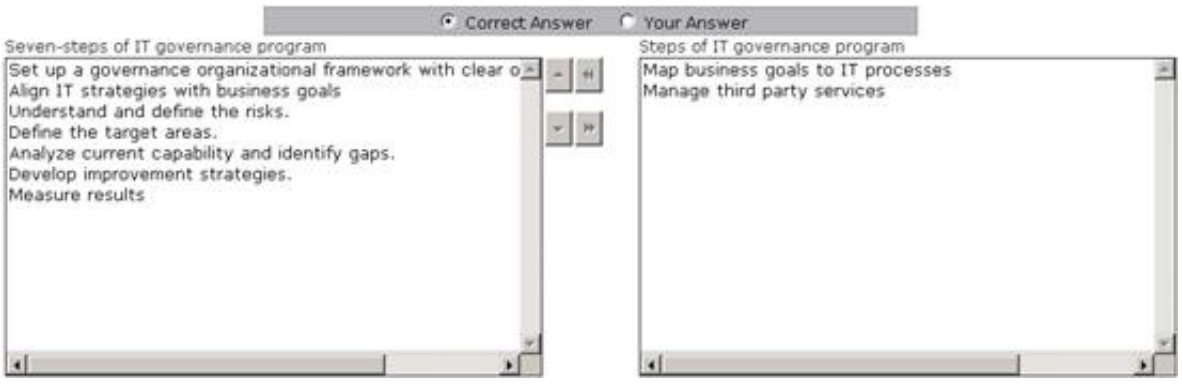
NEW QUESTION 188
Choose and re-order the steps of IT governance program.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 191
Which of the following individuals provides service feedback to the providers?

A. Compliance officers
B. User representatives
C. Project sponsors
D. Suppliers

Answer: B

NEW QUESTION 194
Which of the following is a non repetitive set of tasks that lead to the achievement of a new objective?

A. Plan
B. Strategy
C. Techniques
D. Tactics

Answer: A

NEW QUESTION 195
Which of the following activity loops describes creation of new processes?

A. Loop 3
B. Loop 2
C. Loop 4
D. Loop 1

Answer: A

NEW QUESTION 196
In which of the following editions of COBIT was "Management Guidelines" added?

A. The third edition
B. The first edition
C. The fourth edition
D. The second edition

Answer: D

NEW QUESTION 198
Which of the following is the process of identifying and assessing factors that may jeopardize the success of a project or the achievement of a goal?

A. Risk retention
B. Risk identification
C. Risk communication
D. Risk analysis

Answer: D

NEW QUESTION 199
Which of the following functions of HR department is liable for attitude surveys, labor relation, employee handbook, and labor law compliance?

A. Personnel policy
B. Employee relation
C. Compensation and benefit
D. Analysis and design for work

Answer: B

NEW QUESTION 201
Which of the following is concerned with fairness and transparency?

A. Continual Service Improvement
B. Service Support
C. Service Strategy
D. Governance

Answer: D

NEW QUESTION 206
.....

Thank You for Trying Our Product

We offer two products:

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questons and Answers in PDF Format

CGEIT Practice Exam Features:

* CGEIT Questions and Answers Updated Frequently

* CGEIT Practice Questions Verified by Expert Senior Certified Staff

* CGEIT Most Realistic Questions that Guarantee you a Pass on Your FirstTry

* CGEIT Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

100% Actual & Verified — Instant Download, Please Click
Order The CGEIT Practice Test Here